Basic Policies of Sustainability Initiatives

Seven & i Holdings conducts its business activities based on its corporate creed of aiming to be a sincere company trusted by all stakeholders. We have stated the actions for realizing that creed in our Corporate Action Guidelines.

The Corporate Action Guidelines present the basic attitudes adopted by all of the Group's Directors, Audit & Supervisory Board Members, and employees. The Guidelines comprise the Basic Policy, which sets out the approach of the Group as a whole, and the Code of Corporate Conduct, which sets out rules for conduct.

Furthermore, each Group company has established detailed guidelines and conduct rules appropriate for its business format at the concrete action level and, together with the Guidelines, will keep all new recruits and newly appointed managerial employees fully informed through their training. In addition, the extent of understanding of the Corporate Creed and compliance awareness is regularly checked in the Employee Engagement Survey.

Corporate Creed

We aim to be a sincere company that our customers trust.

We aim to be a sincere company that our business partners, shareholders and local communities trust.

We aim to be a sincere company that our employees trust.

The Basic Posture of Seven & i Holdings Employees

Corporate Action Guidelines >

- Basic Policy
  1. Provision of Safe and High-Quality Products and Services
  2. Maintenance of Fair and Transparent Transactions
  3. Cooperation with Local and International Communities
  4. Respect for Human Rights
  5. Respect for Diversity and Improvement of Job Satisfaction
  6. Preservation of the Assets and Information of the Company
  7. Contribution to a Sustainable Society
  8. Dialogue with Stakeholders
  9. Efforts Regarding Social Issues

- Code of Corporate Conduct
  1. Compliance (Legal Compliance)
  2. Relationships with Customer
  3. Relationships with Business Partners
  4. Relationships with Shareholders and Investors
  5. Relationships with Local and International Communities
  6. Relationships between the Company, and Directors, Officers, and Employees
  7. Preservation of Global Environment

Policies for Each Measure

- Seven & i Group Nature Policy
- “GREEN CHALLENGE 2050” Seven & i Group's Environmental Declaration
- Seven & i Group Sustainable Sourcing Principles and Policies
- Basic Policy Relating to Measures to Contribute to the Prevention of Global Warming
- Seven & i Group Human Rights Policy
- Seven & i Group Business Partner Sustainable Action Guidelines
- Quality Policy
- Basic Policy on Social and Cultural Contribution, Social and Cultural Contribution Action Guidelines

Support for the United Nations Global Compact

Seven & i Holdings supports the 10 principles of the UN Global Compact, a worldwide framework for achieving sustainable growth, and carries out CSR activities through its core businesses to fulfill these principles.

- UN Global Compact

Addressing the Sustainable Development Goals (SDGs)

Seven & i Holdings is working to solve social issues through its business activities, with a view to achieving the Sustainable Development Goals* adopted at a United Nations summit held in 2015.

* The international community's shared goals for attaining the sustainable development of society, the economy, and the environment by 2030, in order to ensure all people enjoy peace and prosperity.

- Sustainable Development Goals