

Message from the President

Based on our corporate creed*1 to be a sincere business enterprise that earns the trust of all stakeholders including customers, business partners, shareholders, local communities, franchisees, and employees, the Seven & i Group aims to realize a sustainable society as stated in the Sustainable Development Goals (SDGs)*2 without being hindered by the COVID-19 pandemic.

To meet the expectations and needs of society, the Seven & i Group supports the Ten Principles of the UN Global Compact*3 which we signed in 2012 and strives to put them into practice through our main business. We also identified material issues that are particularly important for society and the Group through dialogue with stakeholders. To address these issues, we are working to realize retail services that can grow sustainably, pursuing both the solutions to social issues and the improvement in corporate value.

The daily lives of our customers are changing significantly due to the spread of COVID-19. At the same time, our business environment is also changing. Under such circumstances, I think that staying close to the lives of our customers and generating ideas based on customers' lifestyles are the origins of business activities and principles when pursuing sustainability.

In our GREEN CHALLENGE 2050 Environmental Declaration announced in 2019, we stated our vision and specific targets for 2030 and 2050 as well as established four themes*4 to achieve the vision and targets. We also established innovation teams for each of the four themes. The Group is working united as one to reduce environmental impact, with each team working on initiatives that utilize our limited global environment and resources and preserve them for future generations, such as the introduction of various new technologies and the development of a recycling-oriented society in coordination with customers, business partners and local communities.

Going forward, the Seven & i Group will continue to respond to the changes in customer needs and work toward solving social issues through our business activities even in the COVID-19 era so as to be a Group that is essential to the lives of our customers.

*1 The Seven & i Group Corporate creed:

We aim to be a sincere company that our customers trust.

We aim to be a sincere company that our business partners, shareholders and local communities trust.

We aim to be a sincere company that our employees trust.

*2 Sustainable Development Goals:

The SDGs are targets for all of international society adopted unanimously by the 193 member states of the United Nations at the Sustainable Development Summit in September 2015. There are 17 goals and 169 targets regarding priority, global-scale issues, creating a clear vision for the world to be achieved by 2030.

*3 United Nations Global Compact:

A voluntary initiative whereby companies and organizations participate in a global framework to act as good members of society by displaying responsible and creative leadership to achieve sustainable growth. The Compact comprises 10 principles in four fields (human rights, labor, the environment, and anti-corruption) recognized by international society and globally adopted and agreed upon as universal values.

*4 Four themes:

reduction of CO₂ emission, measures against plastic, measures against food loss and for food recycling, sustainable procurement



Ryuichi Isaka
President and
Representative
Director and
Chairman