

## Message from the President

---

The Seven & i Group strives, in accordance with its corporate creed,<sup>1</sup> to be a sincere business enterprise that earns the trust of all stakeholders including customers, business partners, shareholders, local communities, franchisees, and employees.

The distribution and retail environment in Japan today is undergoing rapid changes. As we face various problems such as changing social needs with the increasing number of working women, falling birthrate, aging population, and shrinking population as well as global environmental problems, we are endeavoring to solve social issues based on our management resources by incorporating the ESG (Environmental, Social and Governance) viewpoint into our management and business activities.

Therefore, the Seven & i Group signed the United Nations Global Compact<sup>2</sup> in 2012 and, in addition to practicing its 10 principles, we also identified five priority topics (material issues) that are particularly important for society and the Group through dialogue with stakeholders in 2014. Currently, we are correlating these material issues with 17 goals identified in the United Nations Sustainable Development Goals (SDGs)<sup>3</sup> while engaging in solving issues through our main business with the aim of creating new logistics service business models based on our material issues.

As part of this, we established our GREEN CHALLENGE 2050 Environmental Declaration in May 2019. As we have deployed our business with the goal of pursuing customer convenience, we have had a social impact in terms of our environmental impact and the external diseconomy. It is essential to proactively and autonomously engage in solving issues in order to attain a sustainable future. When formulating our environmental proclamation, we identified four major themes<sup>4</sup> that have a particular impact on society amongst the various environmental burdens caused by our business activities. We have set clear quantitative targets for 2030, which is the near future, based on our ideal stance for 2050, which is still some time into the future. We have also established four innovation teams and will work to promote effective initiatives across the group while striving to solve issues in coordination with customers, business partners and local communities based on unity amongst all group employees.

<sup>\*1</sup> The Seven & i Group Corporate creed:

We aim to be a sincere company that our customers trust.

We aim to be a sincere company that our business partners, shareholders and local communities trust.

We aim to be a sincere company that our employees trust.

<sup>\*2</sup> Sustainable Development Goals:

The SDGs are targets for all of international society adopted unanimously by the 193 member states of the United Nations at the Sustainable Development Summit in September 2015. There are 17 goals and 169 targets regarding priority, global-scale issues, creating a clear vision for the world to be achieved by 2030.

<sup>\*3</sup> United Nations Global Compact:

A voluntary initiative whereby companies and organizations participate in a global framework to act as good members of society by displaying responsible and creative leadership to achieve sustainable growth. The Compact comprises 10 principles in four fields (human rights, labor, the environment, and anti-corruption) recognized by international society and globally adopted and agreed upon as universal values.

<sup>\*4</sup> Four themes:

CO<sub>2</sub> emission reduction, plastic countermeasures, food loss/foodstuff recycling countermeasures, sustainable procurement



**Ryuichi Isaka**  
President and  
Representative  
Director and  
Chairman