Basic Policies of CSR Initiatives

Seven & i Holdings conducts its business activities based on its corporate creed of aiming to be a sincere company trusted by all stakeholders. We have stated the actions for realizing that creed in our Corporate Action Guidelines. Furthermore, the Corporate Action Guidelines are in accord with the Universal Declaration of Human Rights, the International Labour Organization, ISO 26000, the Global Reporting Initiative, and the UN Global Compact.



Corporate Creed

We aim to be a sincere company that our customers trust.

We aim to be a sincere company that our business partners, shareholders and local communities trust.

We aim to be a sincere company that our employees trust.

The basic posture of Seven & i Holdings employees

> Corporate Action Guidelines

Basic Policy

- Provision of Safe and High-Quality Products and Services
- 2. Maintenance of Fair and Transparent Transactions
- 3. Cooperation with Local and International Communities
- 4. Respect for Human Rights
- Respect for Diversity and Improvement of Job Satisfaction
- 6. Preservation of the Assets and Information of the Company
- 7. Contribution to a Sustainable Society
- 8. Dialogue with Stakeholders
- 9. Efforts Regarding Social Issues

Code of Corporate Conduct

- 1. Compliance (Legal Compliance)
- 2. Relationship with Customers
- 3. Relationship with Business Partners
- 4. Relationship with Shareholders and Investors
- 5. Relationship with Local and International Communities
- Relationship between the Company, and Directors, Officers and Employees
- 7. Preservation of Global Environment

Policies for each measure

- Quality Policy
- Environmental guidelines and environmental rules
- Seven & i Holdings Environmental Declaration Fundamental Policies Relating to Measures to Contribute to the Prevention of Global Warming
- Basic Policy on Sustainable Procurement
- Business Partner Action Guidelines
- · Basic Policy on Social and Cultural Contribution, Social and Cultural Contribution Action Guidelines

Support for the United Nations Global Compact

Seven & i Holdings supports the 10 principles of the UN Global Compact, a worldwide framework for achieving sustainable growth, and carries out CSR activities through its core businesses to fulfill these principles.



> UN Global Compact

Addressing the Sustainable Development Goals (SDGs)

Seven & i Holdings is working to solve social issues through its business activities, with a view to achieving the Sustainable Development Goals* adopted at a United Nations summit held in 2015.

* The international community's shared goals for attaining the sustainable development of society, the economy, and the environment by 2030, in order to ensure all people enjoy peace and prosperity.





> Sustainable Development Goals