

Good afternoon, everyone. My name is Maruyama, Chief Financial Officer at Seven & i Holdings.

Allow me to express our sincerest appreciation for your continued understanding and support for the Seven & i Group's corporate activities.

Before I start the presentation, allow me to extend our deepest sympathies and condolences to all affected by the recent Noto Peninsula Earthquake. The Group has been working in cooperation with franchisee stores, local residents in the affected areas, and with the relevant government institutions to offer support to the victims. These efforts include supplying merchandise, securing logistics and providing emergency relief supplies, conducting in-store and online fundraising, etc.

Our employees are also working to support local recovery efforts.

Furthermore, even amidst the great adversity that followed the earthquake, the cooperation of franchise owners and their members made it possible for all 7-Eleven stores in the affected regions to resume operations starting at 9:30 AM on January 6, 2024.

We will further work together with all parties involved to help with the recovery and reconstruction efforts, as part of our role of providing vital lifelines, with human life and safety as our top priority.



✓ FY2023 Q3 YTD operating income achieved record highs

- ✓ Continue to grow centered on domestic and overseas CVS operations in response to changes in the external environment
- Making steady progress on fundamental transformation of the SST operations in the Tokyo metropolitan area

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Here we have our executive summary.

Fiscal year 2023 third quarter year-to-date operating income achieved record highs.

Within Domestic CVS operations, in addition to a recovery in customer footfall, we made progress in the execution of measures with pricing policy reflecting quality improvements to our offerings.

In terms of North American CVS operations, while we faced a difficult external environment, we adapted to this change by enhancing our proprietary product offerings, among other things, and were thus nevertheless able to continue delivering growth.

Lastly, within the scope of the fundamental transformation of the SST operations in the Tokyo metropolitan area, we are making steady progress to achieve the targets for fiscal year 2025. I would like to go into the details later in today's presentation.

<b>TODAY'S AGENDA</b>	
1 Q3 YTD Results	
2 FY2023 Forecasts	
3 Status of Major Operation Str	ategies
North American CVS Operations Domestic CVS Operations & SST	Operations
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Next is today's agenda.

Within the scope of the major operation strategies, Mr. Stan Reynolds - President of 7-Eleven, Inc - will be going over North American CVS operations, while otherwise I will be giving the rest of the presentation.

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First are the third quarter year-to-date results.

#### Q3 YTD Consolidated Results Highlight



2. "Accounting Standard for Revenue Recognition" (ASBJ Statement No. 29, March 31, 2020), etc. have been applied since the fiscal year ended February 28, 2023 Copyright(C) Seven & i Holdings Co., Ltd. All Rights Reserved.

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Here is the third quarter year-to-date consolidated results highlight.

For revenues from operations, we marked 8 trillion and 580.2 billion yen, which is 97.2% year on year. These results exceeded the initial plan by 183.2 billion yen.

Operating income stood at 410 billion yen, which is 103.8% year on year and exceeds the initial plan by 18.3 billion yen.

This represents a record high for operating income.

We marked 182.1 billion yen in net income attributable to owners of parent, which is 77.6% year on year last fiscal year, and 78.1% versus the initial plan. This was after the recording of special losses derived from the transfer of shares of Sogo & Seibu, etc.

However, on an adjusted basis excluding the one-off impact of the transfer of shares of Sogo & Seibu and Barneys Japan, we were able to achieve 247.8 billion yen in net income, which is 105.6% versus last fiscal year, and 106.2% versus the initial plan. We have therefore been able to steadily increase our earnings power.

Lastly, a weaker yen had a positive impact of 16.4 billion yen on operating income.

# Q3 YTD Revenues from operations, Operating Income and EBITDA by Operating Segment (YOY)



						(Billions of yen, %)
	Revenues from operations		Operating income		EBI	IDA
		YOY/Change		YOY/Change		YOY/Change
Consolidated	8,580.2	97.2 (243.5)	410.0	103.8 +15.1	796.2	105.4 +40.7
Domestic CVS operations	700.0	104.2 +28.4	199.0	107.4 +13.6	265.5	106.7 +16.5
Overseas CVS operations	6,357.7	95.9 (270.5)	231.2	101.6 +3.7	470.2	105.3 +23.7
Superstore operations	1,086.3	102.0 +21.4	2.4	169.7 +0.98	32.2	107.7 +2.3
Financial services	155.7	106.9 +10.0	29.0	96.9 (0.93)	54.8	96.3 (2.1)
Others	326.5	91.9 (28.6)	2.4	+3.6	11.7	112.9 +1.3
Eliminations/Corporate	(46.2)	(4.3)	(54.1)	(5.9)	(38.4)	(1.0)

On this slide, we go over revenues from operations, operating income, and EBITDA by operating segment, compared to last fiscal year.

Operating income in the Overseas CVS operations found a decline in the first quarter this year, due to a record high fuel cents per gallon last year. However, we have been able to deliver an increase from the second quarter onwards, year on year, helped by a tailwind from foreign exchange.

On the side of Domestic CVS operations, this business continued delivering strong results, thus driving the overall performance.

As for Financial Services, in the third quarter, we booked a one-off expense to revamp our system to accept the new yen banknotes, and we also found an increase in depreciation due to higher DX-related investment within Eliminations/Corporate. We therefore found a decline in operating income in these two segments.

As for EBITDA, we have been able to find a growth driver in the form of Domestic and Overseas CVS operations, marking an increase of 40.7 billion yen on a consolidated basis overall.

# Q3 YTD Revenues from operations, Operating Income and EBITDA by Operating Segment (vs. Plan)



(Billions of y								
	Revenues from operations		Operatin	g income	EBITDA			
		vs. Initial plan/Change		vs. Initial plan/Change		vs. Initial plan/Change		
Consolidated	8,580.2	102.2 +183.2	410.0	104.7 +18.3	796.2	104.3 +32.9		
Domestic CVS operations	700.0	100.9 +6.4	199.0	104.4 +8.3	265.5	103.2 +8.1		
Overseas CVS operations	6,357.7	102.9 +176.7	231.2	100.3 +0.78	470.2	102.3 +10.3		
Superstore operations	1,086.3	99.8 (2.6)	2.4	104.6 +0.10	32.2	96.8 (1.0)		
Financial services	155.7	100.3 +0.39	29.0	110.8 +2.8	54.8	105.1 +2.6		
Others	326.5	101.1 +3.5	2.4	+2.7	11.7	286.8 +7.6		
Eliminations/Corporate	(46.2)	(1.2)	(54.1)	+3.5	(38.4)	+5.1		

On slide 7 we find per-segment figures versus our initial plan, and you can see that we have been able to mark a better result versus our initial plan for operating income, EBITDA, and all items, except for EBITDA from Superstore operations.



#### FY2023 Revised Consolidated Forecasts

					(Billions of yen, %)
	Before revision (As of Oct. 12)	After revision	YOY	YOY change	Amount of revision
Group's total sales	17,773.0	17,813.0	99.8	(29.6)	+40.0
Revenues from operations	11,432.0	11,482.0	97.2	(329.3)	+50.0
Operating income	525.0	525.0	103.6	+18.4	-
Ordinary income	490.0	490.0	103.0	+14.1	-
Net income attributable to owners of parent	230.0	230.0	81.9	(50.9)	-
EPS (yen)	260.39	260.59	81.9	(57.55)	+0.20
EPS before amortization of goodwill $(yen)^{*1}$	393.52	396.21	88.9	(49.53)	+2.69
Adjusted <sup>*2</sup>					
Net income attributable to owners of parent	293.7	295.6	105.2	+14.7	+1.9
EPS (yen)	332.58	335.02	105.3	+16.88	+2.44
EPS before amortization of goodwill $(yen)^{*1}$	465.72	470.64	105.6	+24.89	+4.92
*1 EPS before amortization of goodwill: (Net income attributable *2 Adjusted figures for the effects of the transfer of the shares of Note) Exchange rate: 1USD=140.60JPY, 1CNY=19.80JPY			e shares outstanding duri	ng the period	

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Next, we look at some of the main factors for the revision of the fiscal year 2023 consolidated forecasts.

For this forecast revision, we are looking at the current situation of Seven-Eleven Japan, as well as the fuel sales volume of 7-Eleven, Inc., merchandise sales, and foreign exchange.

We have therefore revised the revenues from operations forecast, however, when it comes to operating and ordinary income and all income items below that, we are going to keep the previous figures.

We will look at the per segment details for operating income on the next slide.

There has been a slight revision to the EPS forecast due to some share buybacks due to the impact of acquisition of own shares and cancellation of treasury stock.

Consequently, the consolidated revenues from operations forecast for fiscal year 2023 is going to be revised to 11 trillion 482 billion yen, which is 97.2% versus last fiscal year and an upward revision of 50 billion yen.

The operating income and net income attributable to owners of parent forecasts remain unchanged.

The adjusted net income forecast is 295.6 billion yen, which is 105.2% versus last year, representing steady growth.

#### FY2023 Revised Forecasts of Operating Income by Operating Segment 💰

	Before revision	After revision			(Billions of yen, %) Amount of revision
	(As of Oct. 12)		YOY	YOY change	
Consolidated	525.0	525.0	103.6	+18.4	-
Domestic CVS operations	244.0	250.0	107.7	+17.9	+6.0
Overseas CVS operations	310.0	301.0	103.9	+11.2	(9.0)
Superstore operations	14.5	14.5	117.0	+2.1	-
Financial services	33.5	33.5	90.2	(3.6)	-
Others	0.10	0.10	3.9	(2.4)	-
Eliminations/Corporate	(77.1)	(74.1)	-	(6.7)	+3.0
Note) Exchange rate: 1USD=140.60JPY, 1CNY=19.80JPY					

The next slide shows the per segment details for the revised full fiscal year consolidated forecasts.

We have been able to revise upward the operating income forecast for Seven-Eleven Japan by 6 billion yen while revising down the forecast for 7-Eleven, Inc. by 9 billion yen which is (143) million dollars.

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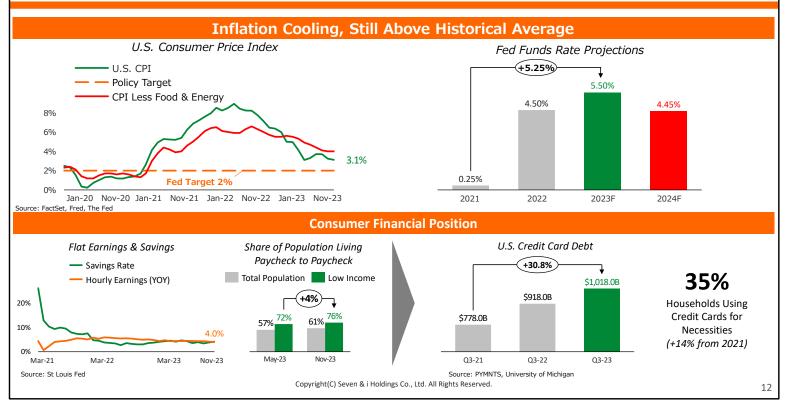
This difference is 3 billion yen, which is absorbed by Eliminations/Corporate, thus enabling us to keep the overall consolidated operating income forecast unchanged.

Lastly, operating income for 7-Eleven, Inc. is up by 9.4 billion yen, compared to the initial target.

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From here, we will be going over the status of our Group's major operation strategies. We will start with North American CVS operations, so allow me to yield the floor to Mr. Stan Reynolds - President of 7-Eleven, Inc. - who will be explaining the details.

#### CSA: U.S. Macro and Consumer Financial Position



Thank you.

First, I'd like to walk through the current situation on the macro environment and the consumer.

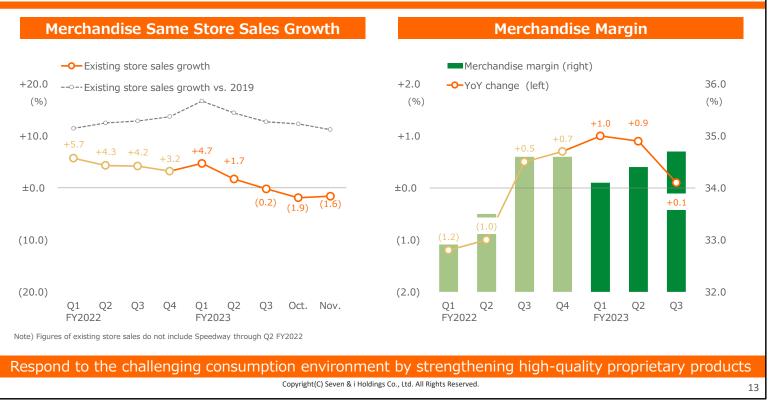
Although headline inflation is now cooling in the U.S., it remains well above the 2% Fed target. Consequently, interest rates are projected to stay elevated for longer.

The U.S. convenience store industry has been disproportionately impacted by historically high inflation, with industry direct store operating expenses having grown at approximately 2 times the rate of CPI in 2022.

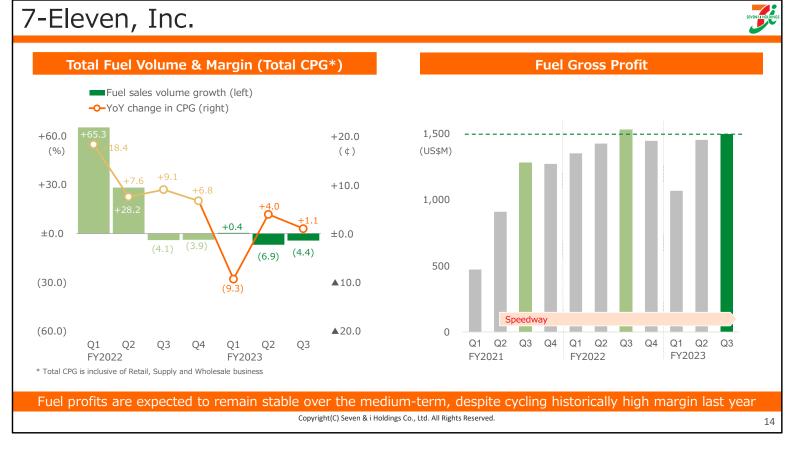
In 2023, inflation strained consumer finances, with personal savings rates falling to 4%, from a pre-COVID-19 level of 8.3%. Over 60% of Americans are now living paycheck to paycheck, notably impacting low-income groups.

As a result, we see consumers taking on more debt, as evidenced by the highest credit card debt since 2009, crossing 1 trillion dollars in the third quarter. With elevated interest rates, paying off debt has become more expensive.



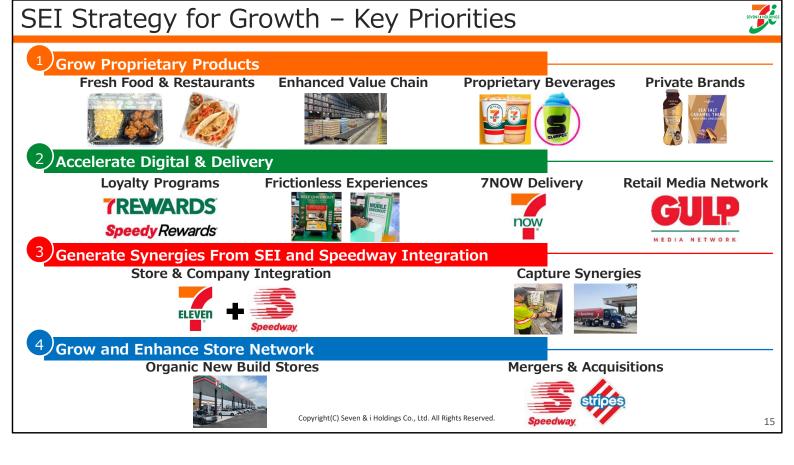


These macroeconomic challenges and changing consumer behavior have impacted 7-Eleven, Inc. Like other retailers, 7-Eleven, Inc. saw softening sales and traffic over the third quarter and into the fourth quarter.



With respect to fuel, in 2023 we cycled historic 2022 profits. However, fuel gross profit for the third quarter year-to-date are the second best ever, only surpassed by the record high of 2022.

Margins have been resilient and fuel volume in line with the industry.



So, while the consumer environment is challenging, 7-Eleven, Inc. has shown resilience when faced with similarly challenging periods over the past twenty-plus years, with consistent growth even during the Dot-com bubble, the Great Recession, and COVID.

Our response to this environment is three-pronged: first, immediate focus on driving traffic, with particular increased focus on value offerings.

Second, taking costs out of the business. This includes reducing the cost of goods, which will allow us to increase value being offered to customers and also reduce our operating expenses. And then, third, continuing to invest in our long-term strategic priorities.

So, in this slide, you can see our long-term key strategic priorities. First, growing proprietary products - this includes growing our fresh foods and restaurants, building and enhancing the value chain, driving proprietary beverages and expanding private brands.

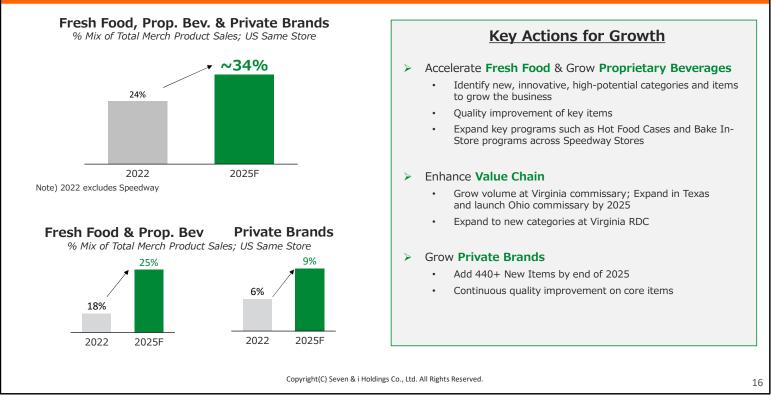
Second, accelerating digital delivery, including 7REWARDS loyalty programs, digital programs including mobile and self-checkout, 7NOW delivery, and our retail media network.

Third, generating synergies from the 7-Eleven/Speedway integration, and fourth, growing and enhancing our store network through organic new stores and M&A.

Today, I will be highlighting a few initiatives within each of these key priorities.

#### Grow Proprietary Products – Growth Path to 2025 & Key Actions





So, let's talk a bit more about our goals within the first key priority: grow proprietary products.

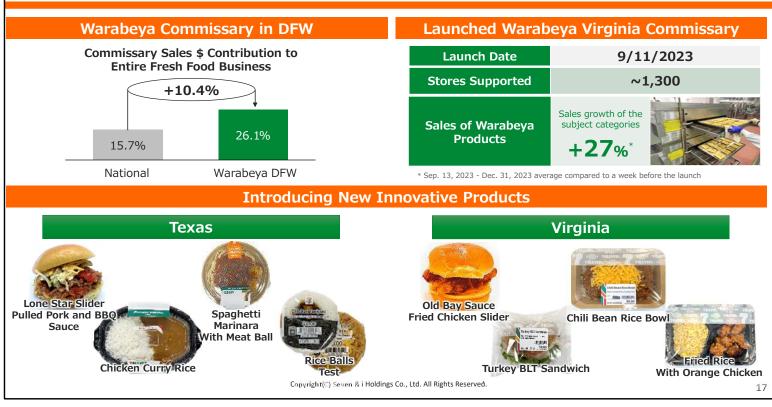
Our goal is to increase the mix of our fresh food, proprietary beverage and private brand offerings to 34% of merchandise sales by 2025.

This is a big opportunity for 7-Eleven, Inc. to, firstly, grow sales; secondly, to expand margin - as proprietary product margins average mid-to-low 40% versus national brand margins in the mid-to-low 30%; and thirdly, further differentiate and strengthen our product assortment, which is a key competitive advantage.

To facilitate this goal, we are directing investments toward developing innovative, highquality items across our fresh food and proprietary beverage programs. Furthermore, strategic investments are underway to enhance our value chain, with a focus on scaling volume at our Virginia commissary, alongside planned expansions in Texas and Ohio.

We have plans to augment our private brand portfolio by adding over 200 new items in 2024, while we remain dedicated to continuously enhancing the quality of our core items.

#### Grow Proprietary Products – Value Chain Overview



To support our proprietary product growth, we are transforming our value chain, which currently consists of 17 commissaries and 16 bakeries. We are partnering with Warabeya and leveraging their expertise and advanced cooking capabilities to drive quality improvements and innovation in both the Texas and Virginia commissaries.

We have seen great success in the Warabeya commissary in Dallas–Fort Worth, as it is contributing 10.4% higher sales to the entire fresh food business, in comparison to the rest of the United States.

We also launched the Warabeya Virginia commissary in September 2023, as our first full capability facility, to continue to build a strong value chain.

Using team merchandising, we're developing great regional products such as a chili bean rice bowl and the Lone Star and Old Bay sliders. We are also partnering to create new exciting platforms like our rice balls and entree meals, including chicken curry rice and fried rice with orange chicken.

These fresh food items will allow us to deliver on customer expectations for innovative, high-quality food products.





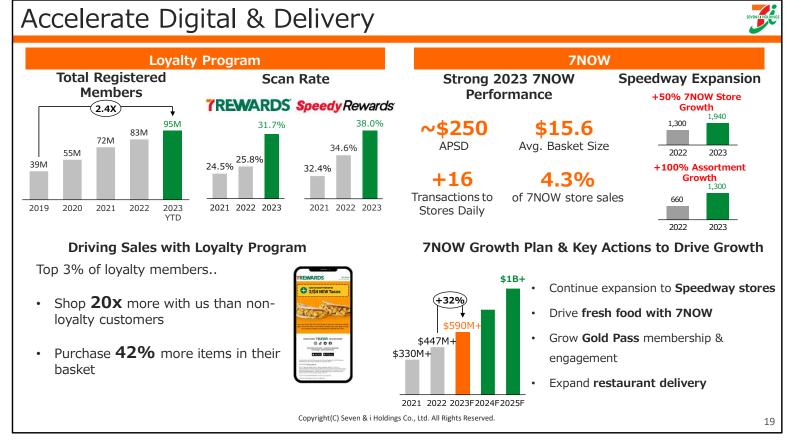
With our proprietary products high in demand, we plan to expand our key food programs, including rollout of hot food cases, bake in-store, and CDC commissary service to Speedway stores in 2024.

We continue to improve our assortment focused on value, quality, and innovation. Through value products and regional assortment, we're able to bring specialty and exclusive products to our customers, like improved iced coffee and new national brand flavors.

Switching to private brands, private brands remain a key strategic priority to deliver high quality differentiated products with added value to customers, and a better margin and profit to franchisees and stores.

There is a 22% difference in margins between Private brands and national brands.

We introduced over 130 new items of private brands in 2023, and plan to grow by 200-plus items in 2024.



Our third strategic focus is to accelerate our digital and delivery programs.

Customers are seeking value and leveraging loyalty programs to find it, and we're seeing this trend in 7-Eleven, Inc.'s loyalty programs, with industry-leading signup rates, continued growth in membership and increasing scan rates.

This is great news because industry data shows that loyalty members spend more and at 7-Eleven, Inc., the top 3% of loyalty members visit our stores 20 times more than non-loyalty customers.

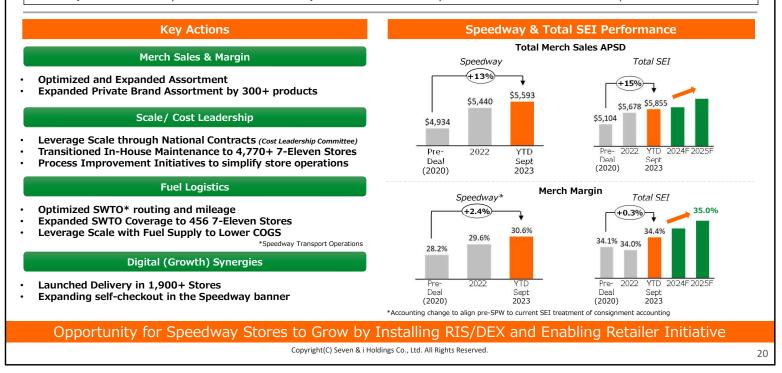
Not only are customers seeking out loyalty programs, but their demand for delivery continues to grow. Customers, even in the current economy, seek out delivery for their weekly routine.

We saw a strong 7NOW performance in 2023, with an average of 250 dollars per store day in sales. We project 7NOW as a 590-million-dollar business in 2023, so that's up about 32% from the previous year, with plans to grow to 1 billion dollars by 2025.

We will build on this momentum as we are a leader in the convenience store delivery space, allowing us to own delivery for immediate consumption.



Total Sept YTD Actual: \$735.2M Total Sept 2022 YTD Actual: \$465.5M 2023 vs LY: +\$269.7M



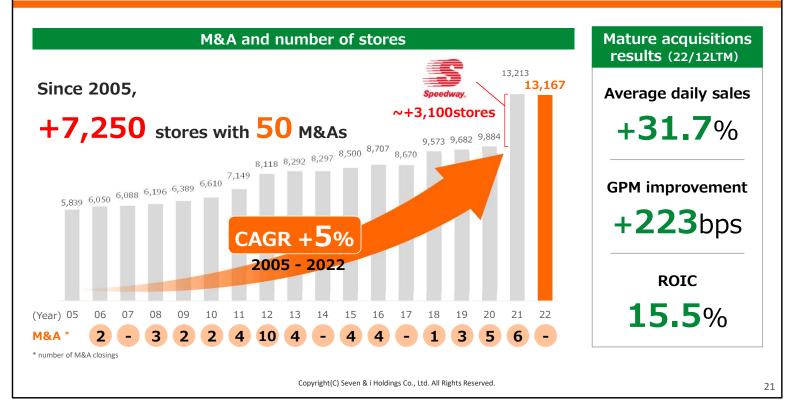
Our integration efforts have resulted in synergies that are exceeding target. Year-to-date September 2023 synergies total 735 million dollars - ahead of plan and on track to outperform the 800-million-dollar target.

There are four major areas of synergies, including growing merchandise sales and margin, leveraging scale and cost leadership, expanding fuel logistics, and growing digital. We have seen both merchandise sales APSD and margin grow at Speedway stores and for overall 7-Eleven.

We believe there is a huge opportunity for further growth through the rollout of proprietary store and fuel point of sale systems RIS 2.0 and DEX. The rollout of RIS 2.0 and DEX is essential for us to fully implement our merchandising strategy and enable retailer initiative.

We will also standardize our technology, reporting and operations across the entire network, and the back-office support systems. We plan to substantially complete the rollout of RIS 2.0 and DEX to Speedway stores in 2024.

### Successful M&A Key Driver of 7-Eleven Growth

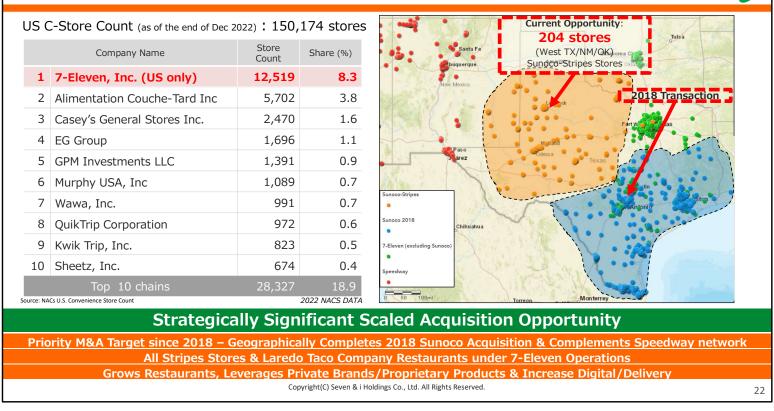


I'd like to talk now about our fourth strategic pillar: growing through new store builds and M&A.

7-Eleven has a successful track record over the previous 18 years of delivering significant growth through M&A. Including Speedway in 2021 and Sunoco in 2018, we have acquired over 7,000 stores to drive a CAGR of more than 5%.

These acquisitions have returned over 15% ROIC, with merchandise sales growth of over 31% and merchandise margin improvement of over 200 basis points.





Unlike Japan, the U.S. convenience store market is still highly fragmented. 7-Eleven is the leader at only 8.3%, and there are over 90,000 stores that are comprised of chains of 1 to 10 stores.

This presents a significant acquisition opportunity for us. Our seasoned M&A team has a dedicated process for reviewing and prioritizing opportunities.

Just before this call, we announced the acquisition of Sunoco-Stripes-branded stores from Sunoco. Completing the purchase of the Stripes stores we could not acquire in 2018 has been a top M&A priority for us.

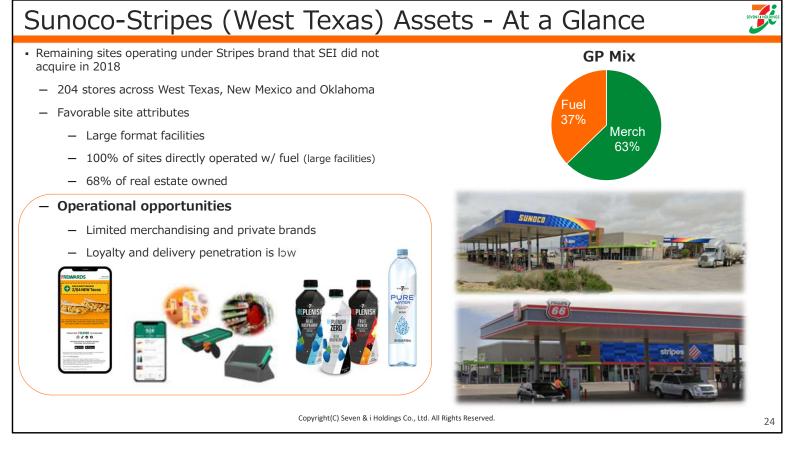
As you can see from the map, this opportunity is highly complementary to our current store base in Texas, Oklahoma, and New Mexico. This is the completion of our 2018 acquisition from Sunoco and will bring the remaining 204 Stripes stores and 123 Laredo Taco restaurants under our operations.

#### Key Terms of Sunoco-Stripes (West Texas) Acquisition

	Key Transaction Terms	
Acquired Assets	Real estate and related assets of Stripes convenience stores with fuel in Texas, New Mexico & Oklahoma	
Purchase Price	\$950MM	
No. of Stores Acquired	204 (including 123 LTC restaurants)	
Expected Closing Date	Promptly after satisfaction of customary closing conditions, including necessary regulatory clearance	stripes
Operating Income	Year 1: \$49.2MM → Year 5: \$90.8MM	
<b>EBITDA</b> <sup>1</sup>	Year 1: \$73.6MM → Year 5: \$109.6MM	
Tax Benefit	Approx. \$110MM	LADEDO
EBITDA Multiple <sup>2</sup>	Closing: 10.9x → Year 5: <b>8.75x</b>	LANLUU
Note 1: Represents Store Level 4 Note 2: Based upon Store Level		COMPANY
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The acquisition of these Sunoco-Stripes stores will be an asset acquisition, to include all the real estate and related assets. It will include a base purchase price of 950 million dollars and will drive bottom line operating income and EBITDA.

By year 5, we expect these stores to be producing almost 110 million dollars in store level 4-wall EBITDA and over 90 million dollars in operating income, which would make this deal an 8.75x multiple.



These stores are a natural fit into our geography and store system because we already operate all the other Stripes and Laredo Taco company stores. These are very strong assets with large-format stores and fuel forecourts.

It has also a strong real estate portfolio, with 68% of stores fee owned. As we have seen in the 2018 Sunoco transaction, we believe there are significant opportunities to bring 7-Eleven's merchandising and business system to drive top line growth in merchandise sales and merchandise margin.

We will leverage our proprietary fresh foods and beverages and private brands to increase and improve the product assortment. Additionally, we will be able to bring our leading 7REWARDS loyalty program and 7NOW delivery to these stores which have little digital and delivery offerings currently.

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Mr. Reynolds, thank you very much for your presentation. This is Maruyama speaking again, and I would like to continue with the presentation.

## External Environment (Japan)

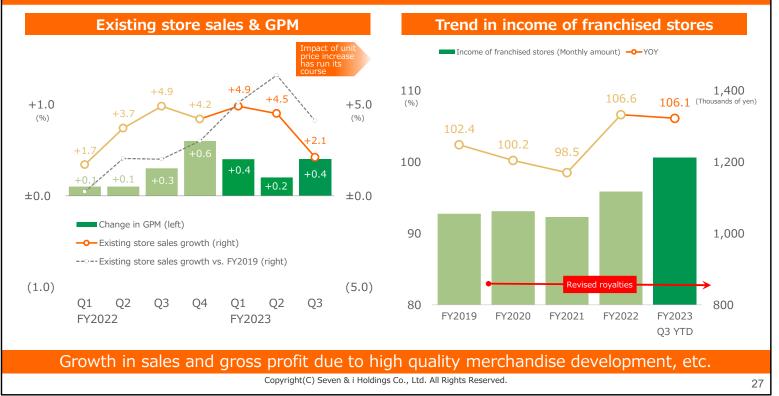


First of all, this is the external environment in Japan, with the graphs showing the trend in the domestic price indices over time.

2023 saw a rapid downturn in the PPI, with year-over-year growth for this index falling below the year-over-year growth for the CPI starting in September of 2023. While this happened and downward pressure on prices weakened, as shown on the graph on the right, for food, prices remain at elevated levels.

Consequently, consumer appetite for shopping has been dampened, with a shift toward more defensive spending patterns. Especially, from September to November 2022, food prices soared and still remain high this year.





Let me cover Seven-Eleven Japan, on the following slides.

The graph on the left shows the merchandise existing store sales growth rate in orange, and the change in gross profit margin in green.

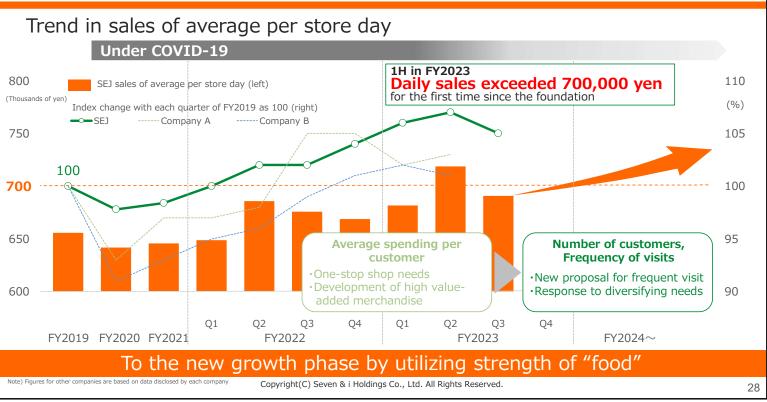
As shown in the previous slide, in addition to a heightened shift toward defensive spending patterns on the back of rising prices - especially food merchandise - the benefits of an increase in sales due to unit price increases have run their course. As a result, existing store sales growth for the third quarter was only 2.1%.

In the meantime, the introduction of high value-added products and initiatives that brought together merchandise development and marketing improved gross profit margin by 0.4%.

The graph on the right shows change in the income of franchised stores, by deducting SG&A, including salaries and wages from gross profit.

As you can see, the income of franchised stores is steadily increasing.





I would now like to discuss the trend in sales of average per store day overall. The orange bar graph shows APSD and the line graph shows index change with each quarter of fiscal year 2019 as a baseline of 100.

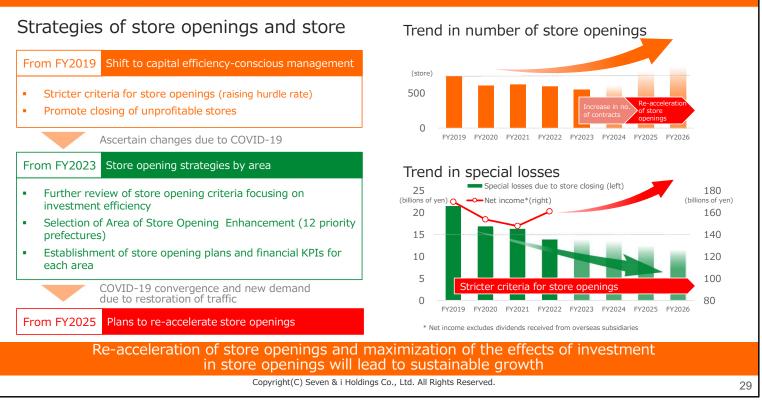
In October, I explained that in the first half of fiscal year 2023, APSD had exceeded 700,000 yen for the first time since the founding of the Company. What I would like to emphasize today is that, while there was a dip in 2020 and 2021 due to COVID-19, the decline was actually smaller than our competitors, as shown by the two lighter dotted lines.

Additionally, the recovery in 2022 was swift and this strong, predominant position has not wavered at all. This is because of our continued efforts to understand the changes in consumer preferences and change our merchandise and stores accordingly. While we are aware that business performance tends to be discussed in terms of year-over-

year change, since the changes we've experienced in the last few years due to COVID-19 were so significant, in order to have a better comparison with the pre-COVID-19 period, we are showing changes over a relatively longer timeframe.

Going forward, we will implement measures to increase average spending per customer and traffic and frequency of visits to our stores, thereby seeking further growth.





This slide shows Seven-Eleven Japan's store opening and store strategies. In the past, we had adopted a dominant strategy of aggressively opening new stores, with more quantitative KPIs - focusing on operating income, for example.

However, starting in fiscal year 2019, we have shifted to a management style where we pay more attention to capital efficiency indicators such as ROIC, applying strict criteria as it pertains to store openings, and working to reduce unprofitable stores and directly operated stores.

During COVID-19, we had to have a discerning eye in terms of changes in customers' purchasing behaviors and location conditions. We have therefore been quite cautious in opening new stores.

However, starting from this fiscal year, we have further revised our store opening criteria with a focus on investment efficiency, setting store opening strategies by area, improving quality as well as focusing on continued growth.

We view the aging of Japan's population as an opportunity for further growth, so we will reaccelerate the opening of new stores from fiscal year 2025.

Additionally, as you can see here on the bar graph in green on the bottom right, promoting a store opening strategy with a focus on capital efficiency has allowed us to steadily reduce special losses due to store closings.

Net income is also steadily improving, as shown here by the red line.

We believe that it is possible to achieve sustainable profit growth in combination with growth from store openings.

## EBITDA of Tokyo Metropolitan Area SST Operations

SEVEN & THOLDINGS
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				FY2023	(Billions of yen, %)
_	Q3 YTD (results)	YOY	vs. Initial plan	plan	YOY
Ito-Yokado	5.3	91.7	83.0	15.7	99.3
York	2.3	207.5	170.2	2.9	131.4
New Ito-Yokado	7.6	110.3	98.2	18.6	103.3
SHELL GARDEN	(0.34)	-	-	(0.02)	-
Tokyo metropolitan area SST operations	7.1	116.2	98.7	18.1	105.2
Implementing f					

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I will be going over SST operations in the Tokyo metropolitan area, which are undergoing a fundamental transformation.

Here, third quarter year-to-date EBITDA for the New Ito-Yokado stood at 7.6 billion yen, which is 110.3% year-over-year, or 98.2% versus the initial plan.

In the third quarter, because of this year's warm winter, sales of fall/winter products at Ito-Yokado were below the plan, and this had an impact.

Additionally, with regards to the various initiatives related to this fundamental transformation, some will take time to bear fruit, so, as it stands, we are yet to see any notable changes at this point in time.

However, actions that are needed to generate value are being executed, and this is something I would like to cover on the following slide.

#### Fundamental Transformation Roadmap of Tokyo Metropolitan Area SST Operations



Major initiatives		Status of progres					
Exit from the apparel		FY2022	FY2023	FY2024	FY2025		As of Nov. 31, 202
<ul> <li>business<sup>1</sup></li> <li>Optimize directly operated sales floor space</li> <li>Implement external MD</li> </ul>	Number of stores with self-planned apparel* <sup>2</sup> [All stores excluding Shokuhinkan]	113 stores	98 stores	32 stores	Completely exit	All initiatives (approx. Number of solid effects <sup>*3</sup>	2,500) are in progress <b>245</b>
Accelerate focus on Tokyo metropolitan area with additional store closures	Number of Ito-Yokado	126 stores	(33)	stores	93 stores	Progress (%)	101%
<ul> <li>Store closures</li> <li>Store closures &amp; external succession</li> <li>Optimize organization scale</li> </ul>	SG&A reduction ratio (vs. FY2022)	-	+2.5%	(6.9)%	(17.0)%	Image of solid eff	ects (EBITD)
<ul> <li>Consolidate SST operations in Tokyo metropolitan area</li> <li>Execute PMI</li> </ul>	Labor share [Salaries and wages/gross profit from operations×100]	39.5%	37.9%	34.9%	32.7%	Expansion of self checkout installation	
Improve productivity     Establish Group's strategic     infrastructures	Sales composition of delicatessen	13%	13%	14%	15%	Launch of Peace Deli Kitchen	
<ul> <li>Improve store productivity by PC</li> <li>Sales &amp; GP growth by CK (Enhance delicatessen)</li> </ul>	Store productivity [Sales per tsubo] (vs. FY2022)	3.65 Million yen (-)	3.78 Million yen (+3.6%)	<b>3.92</b> Million yen (+7.4%)	4.25 Million yen (+16.4%)	Expansion of Food & Drug	
*1 In-house planned apparel business *2 Fig	gures exclude York Mart, York Foods,	etc.				*3 Initiatives that reached the stag improvement is expected	ge where profit and loss

This is a slide that we presented in October of last year, and it contains the fundamental transformation roadmap.

Initiatives that have been put in place include the reduction of SG&A expenses and productivity improvements, an exit from the apparel business to focus on food, and focusing on shifting Ito-Yokado locations to high population density areas.

In the meantime, in order to increase sales and improve margins, we will leverage a strategic investment infrastructure such as process centers and central kitchens in order to offer high-quality proprietary product offerings.

We are also expanding the roll out of food and drugs.

As of the end of November 2023, out of the approximately 2,500 initiatives for transformation, 245 of these have been executed and are starting to bear fruit. This represents a progress of 101% against the plan, but we will further step up our efforts on this front.

With regards to how we are doing with these initiatives, at the earnings briefing for the fourth quarter - scheduled for April - we will give you an update on where we are in terms of major KPIs and milestones, coupled with a discussion of specific, tangible results.

Please stay posted.



#### "How" the Strat Com is being operated

- The Strat Com, composed of all the Group's independent external directors, is focused on "maximizing enterprise value and thus shareholder value"
  - > Objectively assess and monitor Group's key strategic initiatives and optimal group structure for the sake of the above objective
  - > Strat Com is not a decision-making body their role is to make recommendations to the Board based on their analysis and assessment
- Since its formation in March of 2023, the Strat Com has met more than once each month; with support from independent 3rd party specialists
- Strat Com has also taken into account feedback from our investors / shareholders Strat Com discussions being reflected in "What" the Strat Com is discussing many aspects through our recent actions Delivery (Since Jun 2023) Agenda Key Discussion Accelerating acquisition through more assertive approach Sunoco-Stripes (West Texas) acquisition North American CVS ~ (Jan 2024) business growth Potential impact assessment of transition from gasoline 7-Eleven Australia acquisition Global CVS business growth Development of aggressive business plan / target Proactive approach to investment for each priority market (Nov 2023) (ex-NA) SST Transformation milestone announced SST Transformation Monitor the progress of SST Transformation Program (Oct 2023) Creation of sustainably profitable platform for growth Possible options (IPO, spin-off etc.) to accelerate growth and Closing of Sogo-Seibu sale **Optimal Group Structure** (Sep 2023) enhance enterprise and shareholder value Others IR Day (Oct 2023) Shareholder communication ~ Share buyback (Nov 2023) IT / DX - Review of current group-wide DX strategy What is "Next Step"? Strat Com has been making recommendations to the management and will continue to do so Strat Com will also provide a summary recommendation to the Board for its consideration – Board will seriously and promptly discuss upon receipt of the proposal Copyright(C) Seven & i Holdings Co., Ltd. All Rights Reserved. 32

Next is the Strategy Committee update.

- First of all, as announced on March 9 of last year, the Strategy Committee, composed solely of the Group's independent external directors, was established as an advisory body with the purpose of maximizing medium- to long-term corporate and shareholder value.
- To achieve such purpose, the Strategy Committee objectively assesses and monitors the progress on the Group's key strategic initiatives and optimal group structure.
- Since March of 2023, the Strategy Committee has met more than once each month with the support from independent third-party advisors, and has made many recommendations to the Board.
- Feedback received from our shareholders and investors have been shared appropriately to the Strategy Committee.

The Strategy Committee has discussed the various agendas that are shown on the presentation, including most importantly the growth strategy of the global CVS business, and has made valuable recommendations to the Board.

Based on the recommendations from the Strategy Committee, the Board has promptly executed various corporate initiatives including drastic SST transformation, optimization of the group structure, improved shareholder communication, and IT/DX strategies.

Details on the acquisition of Sunoco-Stripes in West Texas today, the acquisition of 7-Eleven Australia, and the SST transformation are as explained previously. On the IT/DX strategy, another important management agenda, as the number of members in the domestic 7iD and SEI's 7Rewards reaches 30 million and 95 million, respectively, we are accelerating initiatives centered around 7NOW to provide further value to our customers through new experiences.

We will further accelerate the execution of the IT/DX strategies, including the use of AI, to improve both productivity and the customer experience. Such strategies not only enable future growth but also maximize corporate and shareholder value.

Lastly, for the next steps, while the Strategy Committee will continuously provide advice to the Board, it will also prepare a summary of such proposals to share to the Board. The Board will seriously and promptly consider such proposals, and appropriately announce any matters to our shareholders and investors should they arise.

### Progress of Strategic Initiatives



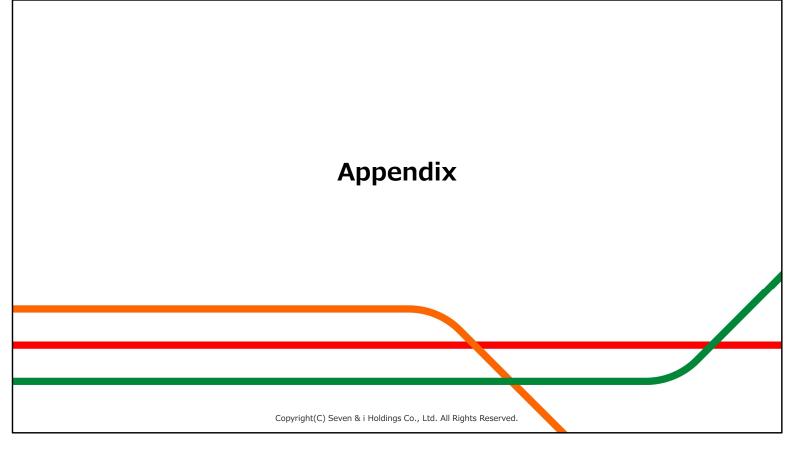
Our Ideal Group Image for 2030 is to become a world-class retail Group centered around its "Food."

In the execution of this initiative, we listen to our stakeholders, and as shown here, our growth strategy and the optimization of the Group business portfolio is and will be conducted in a stable and swift manner.

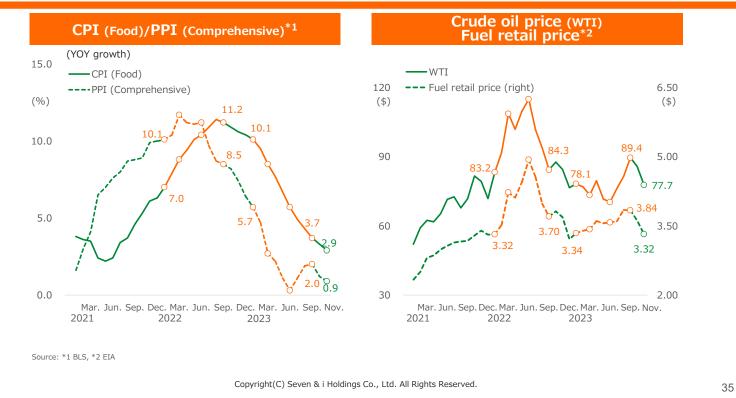
With regards to our Group initiative going forward, we will listen to our shareholders and investors, and seek to increase our corporate value over the medium-to-long term.

Your continued support is greatly appreciated.

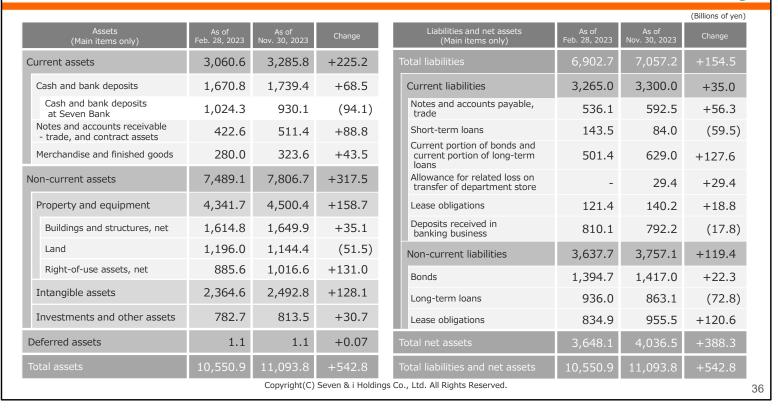
And with that I would like to conclude my presentation. Thank you very much.



## External Environment (US)

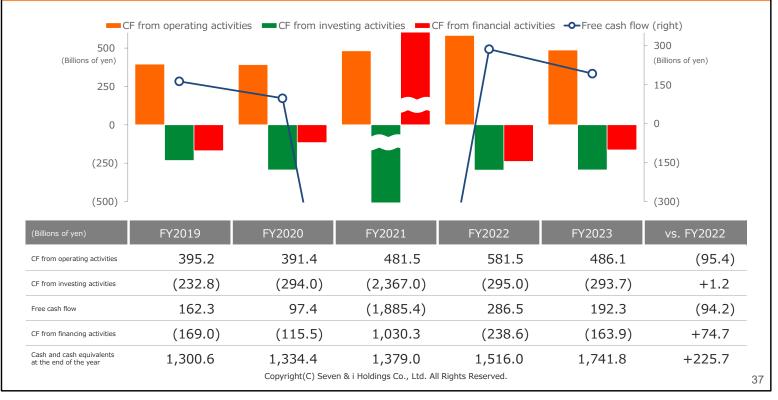


### Consolidated B/S Summary (As of November 30, 2023)



#### Q3 YTD Consolidated Statements of Cash Flows





## Consolidated Results Highlight (1H and Q3)



						(Billions of yen, %)		
		1H		Q3				
		YOY	YOY change		YOY	YOY change		
Group's total sales	8,693.8	101.2	+103.1	4,650.7	98.1	(90.7)		
Revenues from operations	5,547.0	98.2	(104.4)	3,033.1	95.6	(139.0)		
Operating income	241.1	102.7	+6.3	168.9	105.5	+8.7		
Ordinary income	226.8	103.2	+7.1	161.3	107.2	+10.8		
Net income attributable to owners of parent	80.2	59.0	(55.8)	101.9	103.4	+3.3		
EPS (yen)	90.83	58.9	(63.26)	115.40	103.3	+3.74		
EPS before amortization of goodwill (yen)	156.06	72.9	(58.13)	150.24	103.6	+5.22		
EBITDA*	496.4	106.0	+28.1	299.8	104.4	+12.6		

\* EBITDA: Operating income + Depreciation and amortization + Amortization of goodwill Notes) 1. Exchange rate: 1USD = 138.24JPY, 1CNY = 19.62JPY
 2. "Accounting Standard for Revenue Recognition" (ASBJ Statement No. 29, March 31, 2020), etc. have been applied since the fiscal year ended February 28, 2023 Copyright(C) Seven & i Holdings Co., Ltd. All Rights Reserved.

## Operating Income by Operating Segment (1H and Q3)

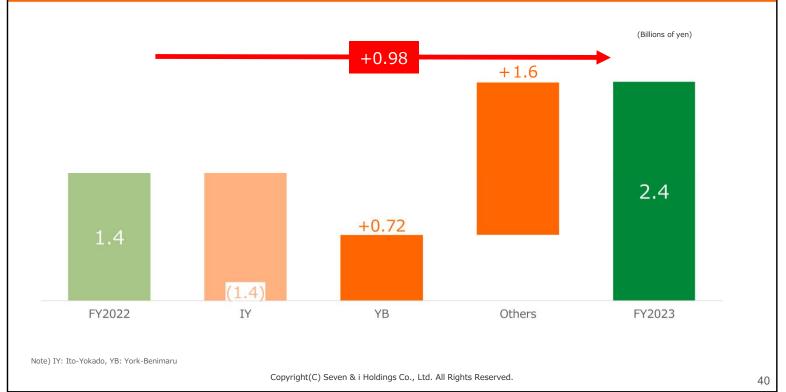


						(Billions of yen, %)		
	1H			Q3				
		YOY	YOY change		YOY	YOY change		
Consolidated	241.1	102.7	+6.3	168.9	105.5	+8.7		
Domestics CVS operations	138.5	109.3	+11.7	60.5	103.2	+1.8		
Overseas CVS operations	112.8	97.6	(2.7)	118.4	105.8	+6.5		
Superstore operations	4.4	102.9	+0.12	(2.0)	-	+0.86		
Financial services	19.9	103.3	+0.63	9.0	85.2	(1.5)		
Others	2.4	-	+2.2	0.05	-	+1.3		
Eliminations/corporate	(37.0)	-	(5.7)	(17.1)	-	(0.21)		

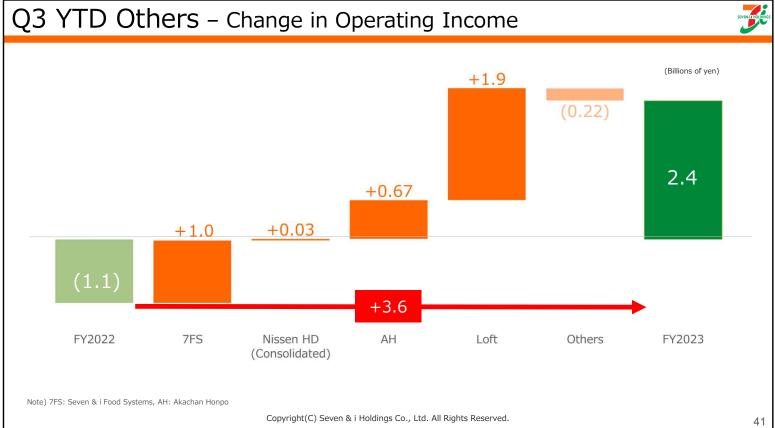
Notes) 1. Exchange rate: 1USD = 138.24JPY, 1CNY = 19.62JPY 2. "Accounting Standard for Revenue Recognition" (ASBJ Statement No. 29, March 31, 2020), etc. have been applied since the fiscal year ended February 28, 2023 Copyright(C) Seven & i Holdings Co., Ltd. All Rights Reserved.

# Q3 YTD Superstore Operations – Change in Operating Income





### Q3 YTD Others – Change in Operating Income



### Seven-Eleven Japan

447.2

145.9

65.3

SG&A

Advertising expenses

Salaries and wages

Land and building rent

Depreciation and amortization

Utility expenses

Others

SG&A

Q3 YTD

YOY

104.7

132.3

102.5

101.3

104.6

99.2

107.8

YOY change

+19.9

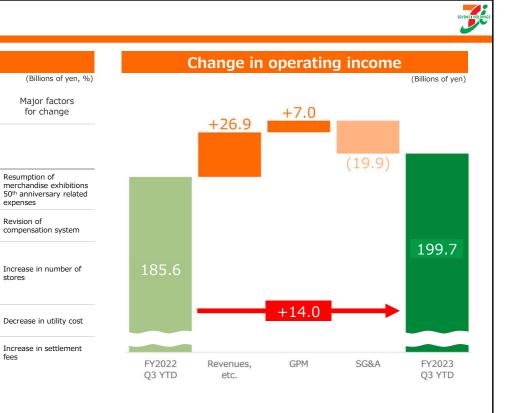
+6.8

+1.4

+1.9

+2.8

+7.2



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Major factors for change

Revision of compensation system

Increase in number of stores

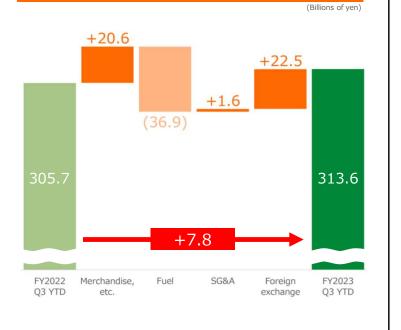
Increase in settlement fees

(0.39) Decrease in utility cost

# 7-Eleven, Inc.

SG&A									
					(Millions of dollar, %)				
			Q3 YTD		Major factors				
			YOY	YOY change	for change				
9	G&A	6,889	100.4	+28					
	Advertising expenses	126	104.8	+5.7	Increase due to Media Ad				
	Salaries and wages	2,284	97.5	▲58	Decrease due to personnel cost management				
	Land and building rent	801	105.5	+41	Increase due to inflation				
	Depreciation and amortization	1,087	102.2	+23	Organic new store build and IT investment				
	Utility expenses	404	105.9	+22	Increase in utility cost				
	Others	2,184	99.7	▲6.1	Decrease due to credit card fees				

Change in operating income

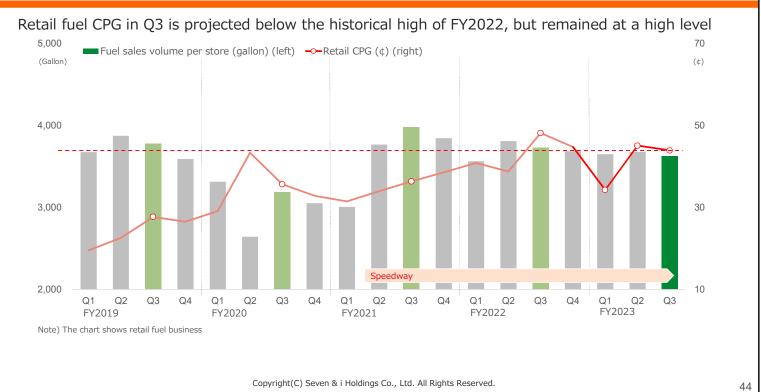


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## 7-Eleven, Inc.



# Q3 YTD Operating Income of Major Operating Companies 🗩

(Billions of yen, %)

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	Ope	erating incom	e	Existing store	Change in merchandise	
		YOY	YOY change	sales growth	GPM	
Seven-Eleven Japan	199.7	107.6	+14.0	+3.8	+0.4	
7-Eleven, Inc.	313.6	102.6	+7.8	+1.9	+0.6	
[Millions of dollar]	[2,268]	[95.2]	[(114)]	+1.9	+0.0	
Ito-Yokado	(7.0)	-	(1.4)	+1.0 (SC total)	(0.3)	
York-Benimaru	12.7	106.0	+0.72	+2.6	(0.1)	
Note) Exchange rate: 1USD = 138.24JPY						

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#### FY2023 Revised Forecasts of Revenues from Operations by Operating Segment



					(Billions of yen, %)
	Before revision (As of Oct. 12)	After revision	YOY	YOY change	Amount of revision
Consolidated	11,432.0	11,482.0	97.2	(329.3)	+50.0
Domestic CVS operations	937.0	937.0	105.2	+46.7	-
Overseas CVS operations	8,445.0	8,525.0	96.4	(321.1)	+80.0
Superstore operations	1,484.0	1,467.0	101.2	+17.8	(17.0)
Financial services	208.0	208.0	107.1	+13.7	-
Others	424.0	408.0	83.6	(80.3)	(16.0)
Eliminations/Corporate	(66.0)	(63.0)	_	(6.0)	+3.0

Note) Exchange rate: 1USD=140.60JPY, 1CNY=19.80JPY

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# FY2023 Forecasts by Operating Segment

					(Billions of yen, %)		
	Revenues from	m operations	Operating	g income	EBITDA		
		YOY/Change	YOY/Change			YOY/Change	
Consolidated	11,482.0	97.2 (329.3)	525.0	103.6 +18.4	1,044.7	105.0 +49.3	
Domestic CVS operations	937.0	105.2 +46.7	250.0	107.7 +17.9	340.4	107.2 +22.8	
Overseas CVS operations	8,525.0	96.4 (321.1)	301.0	103.9 +11.2	624.4	105.6 +32.9	
Superstore operations	1,467.0	101.2 +17.8	14.5	117.0 +2.1	55.2	108.5 +4.3	
Financial services	208.0	107.1 +13.7	33.5	90.2 (3.6)	68.4	98.1 (1.3)	
Others	408.0	83.6 (80.3)	0.10	3.9 (2.4)	10.8	59.9 (7.2)	
Eliminations/Corporate	(63.0)	(6.0)	(74.1)	(6.7)	(54.5)	(2.1)	

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## Eliminations/Corporate Expenses and Capex for Group Strategy

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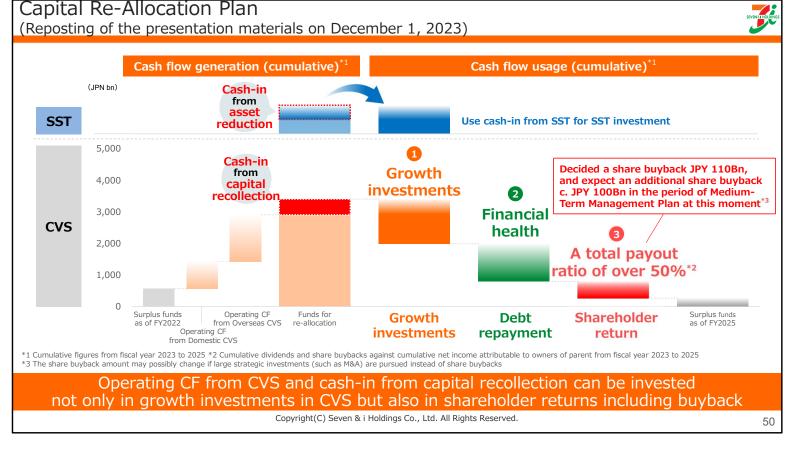
							(Billions of yen, %)	1
		Expenses				Capex		
Q3 YTD results	Results	YOY change	vs. Initial plan	-	Results	YOY change	vs. Initial plan	
DX, system, security, etc.	(39.4)	(1.6)	+0.16		12.6	(7.6)	(5.8)	_
Others	(14.7)	(4.3)	+3.3		4.1	(6.7)	(7.6)	
Eliminations/Corporate (Operating income)	(54.1)	(5.9)	+3.5		16.7	(14.4)	(13.5)	
FY2023 plan	FY2023 plan	Initial plan	Amount of revision		FY2023 plan	Initial Plan	Amount of revision	
DX, system, security, etc.	(53.0)	(52.3)	(0.68)		25.5	25.5	-	
Others	(21.1)	(23.2)	+2.1		13.7	13.7	-	
Eliminations/Corporate (Operating income)	(74.1)	(75.6)	+1.5		39.3	39.3	-	
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# FY2023 Forecasts of Major Operating Companies



(Billions of yen, %)

	(Bilio							(Billions of yen,	
	Before revision				After revision				
	Operating	income	Existing store	Change in	Operating	income	Existing store	Change in	
		YOY/ Change	sales growth	merchandise GPM		YOY/ Change	sales growth	merchandise GPM	
Seven-Eleven Japan	245.0	105.2	+3.4	+0.2	251.0	107.8	+3.4	+0.2	
Seven-Lieven Japan	243.0	+12.1	±2.4	τυ.2	231.0	+18.1	±3.4	+0.2	
	421.6	106.3		+0.4	412.6	104.0			
7-Eleven, Inc.	421.0	+25.0	110		412.0	+16.0	+1.2	+0.3	
[Millions of dollar]	[0 070]	[102.2]	+1.3	+0.4	[2,935]	[97.4]	Τ1.Ζ	+0.5	
	[3,078]	[+65]			[2,955]	[(77)]			
Ita Valvada	(1 E)	-	(Former IY) $+2.2^*$	+0.1	(1 E)	-	(Former IY) $+0.5^*$	(0.6)	
Ito-Yokado	(1.5)	(1.9)	(Former YO) + 3.1	+0.3	(1.5)	(1.9)	(Former YO)+3.1	+0.3	
Vork Ponimoru	18.2	101.0	+1.2	+0.3	18.2	101.0	+1.2	+0.3	
York-Benimaru	10.2	+0.18	±1.2	+0.5	10.2	+0.18	+1.2	+0.5	
* Figure of SC total Note) Exchange rate: 1USD = 140.60JPY		Copyright	t(C) Seven & i Holdin	igs Co., Ltd. All Righ	its Reserved.				
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#### Promotion of Sustainable Management (1)

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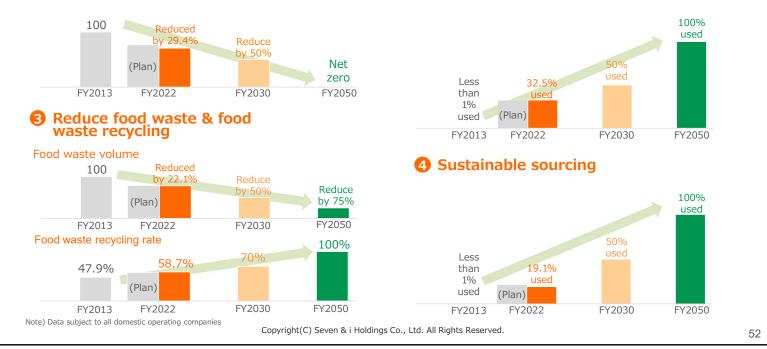
Sustainable management efforts are the basis for the "Medium-Term Management Plan 2021 – 2025" Promote group-wide efforts to address climate change



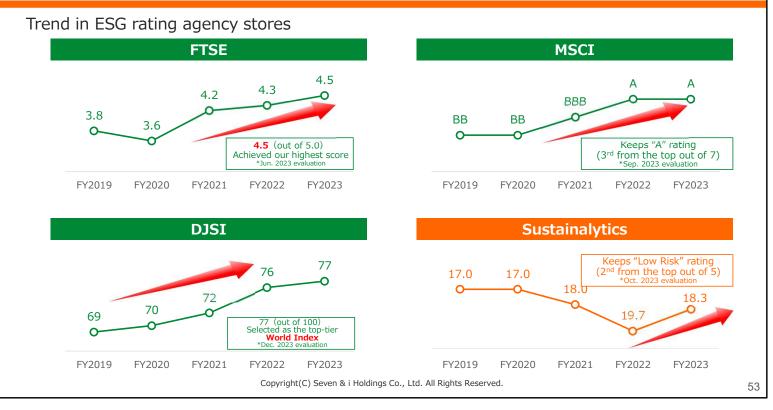
#### Promotion of Sustainable Management (2)



Further strengthen efforts to meet the targets by 2050 in the Environmental Declaration **1** Reduce CO2 emissions **2** Measures against plastic



#### Promotion of Sustainable Management (3)





The information disclosed by the Company may contain forward-looking statements. These statements are based on management's judgment in accordance with materials available to the Company at the time of disclosure, with future projections based on certain assumptions. The forward-looking statements therefore incorporate various risks, estimates, and uncertainties, and as such, actual results and performance may differ from the future outlook included in disclosed information due to various factors, such as changes in business operations and the financial situation going forward.

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