

Seven & i Holdings Co., Ltd.

Presentation for the First Quarter of FY2023

(Fiscal Year Ending February 29, 2024)

July 13, 2023

Executive Summary



- ✓ The group has made steady progress in strategic initiatives
- ✓ Revenues from operations in Q1 FY2023 consolidated results achieved record highs
- ✓ Operating income of major domestic companies achieved the plan

Strategic Initiatives: Status of Progress





Continue strategic selection and concentration through reviewing the business portfolio to realize the corporate vision

Q1 Consolidated Results Highlight



(Billions of yen, %) FY2022 FY2023 YOY Change vs. Plan Change Group's total sales *1 3,839.7 4,162.0 108.4 +322.299.1 (38.5)2,650.6 108.3 +203.398.2 Revenues from operations 2,447.3 (49.3)102.3 81.9 80.1 (20.3)Operating income 94.5 (4.8)95.5 73.7 77.2 (21.8)(4.4)94.3 Ordinary income 42.1 65.0 64.9 (22.8)86.1 (6.8)Net income attributable to owners of parent 47.76 73.65 64.8 (25.89)86.1 EPS (yen) (7.72)79.75 EPS before amortization of goodwill (yen) 101.82 78.3 (22.06)91.4 (7.54)EBITDA*2 208.3 97.2 214.4 (6.0)99.2 (1.6)

^{*1} Group's total sales include the sales of franchisees of Seven-Eleven Japan, Seven-Eleven Okinawa and 7-Eleven, Inc.

^{*2} EBITDA: Operating income + Depreciation and amortization + Amortization of goodwill

Notes) 1. Exchange rate: 1USD = 132.42JPY, 1CNY = 19.35JPY

^{2. &}quot;Accounting Standard for Revenue Recognition" (ASBJ Statement No. 29, March 31, 2020), etc. have been applied from the fiscal year ended February 28, 2023 Copyright(C) Seven & i Holdings Co., Ltd. All Rights Reserved.

Q1 Revenues from Operations, Operating Income and EBITDA by Operating Segment (YOY)



(Billions of yen, %)

	Revenues from operations		Operating income		EBITDA	
		YOY/Change		YOY/Change		YOY/Change
Consolidated	2,650.6	108.3 +203.3	81.9	80.1 (20.3)	208.3	97.2 (6.0)
Domestic CVS operations	229.0	106.4 +13.7	64.0	108.1 +4.8	86.0	107.2 +5.7
Overseas CVS operations	1,900.6	110.3 +176.7	20.9	47.7 (22.9)	98.1	89.5 (11.5)
Superstore operations	360.1	101.2 +4.3	3.3	94.2 (0.20)	13.1	103.4 +0.43
Financial services	50.9	107.2 +3.4	9.9	108.1 +0.74	18.4	102.8 +0.50
Others	124.9	105.5 +6.4	1.8	187.2 +0.86	5.7	117.0 +0.83
Eliminations/corporate	(15.1)	(1.5)	(18.1)	- (3.5)	(13.2)	(2.0)

Q1 Revenues from Operations, Operating Income and EBITDA by Operating Segment (vs. Plan)



(Billions of yen, %)

	Revenues fro	m operations	erations Operating income		EBITDA	
		vs. Plan/Change		vs. Plan/Change		vs. Plan/Change
Consolidated	2,650.6	98.2 (49.3)	81.9	94.5 (4.8)	208.3	99.2 (1.6)
Domestic CVS operations	229.0	102.5 +5.6	64.0	105.1 +3.0	86.0	104.3 +3.5
Overseas CVS operations	1,900.6	97.6 (47.7)	20.9	58.0 (15.2)	98.1	86.5 (15.3)
Superstore operations	360.1	99.3 (2.6)	3.3	207.3 +1.7	13.1	111.4 +1.3
Financial services	50.9	90.4 (5.4)	9.9	122.8 +1.8	18.4	112.1 +1.9
Others	124.9	100.1 +0.17	1.8	+1.8	5.7	392.2 +4.2
Eliminations/corporate	(15.1)	+0.63	(18.1)	+1.8	(13.2)	- +2.5

Seven-Eleven Japan (1)



Existing store sales & GPM



FY2023

FY2022

SG&A

(Billions of yen, %)

			Q1		Major factors
		Amount	YOY	YOY change	for change
S	G&A	146.6	106.5	+8.9	
	Advertising expenses	8.5	131.5	+2.0	Resumption of merchandise exhibitions 50 th anniversary related
	Salaries and wages	20.3	104.4	+0.85	Revision of compensation system
	Land and building rent	48.4	101.2	+0.59	_ Increase in number of
	Depreciation and amortization	21.5	104.7	+0.96	stores
	Utility expenses	15.7	117.8	+2.3	Increase in utility cost
	Others	32.0	107.2	+2.1	Increase in settlement fees

Growth in sales and gross profit due to the initiatives of linking the development of high quality merchandise, sales promotions including fairs, and setting up sales floor

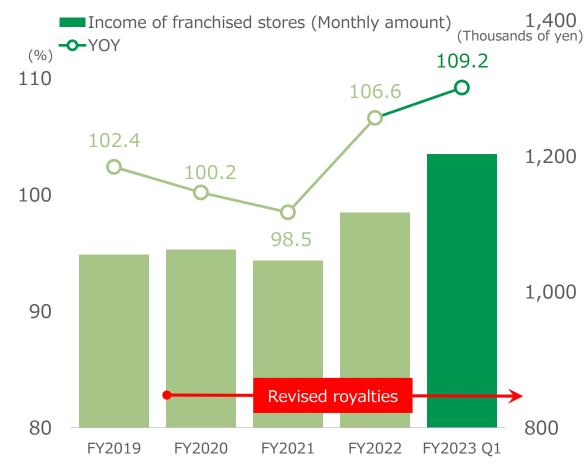
Seven-Eleven Japan (2)



Change in operating income



Trend in income of franchised stores



Despite cost increase such as energy cost, operating income increased thanks to strong sales

Seven-Eleven Japan (3)



"Ideal Image" and "Four-part Vision"



Health

Realize a healthy society through valuable merchandise and services

Community

Realize a society that thrives alongside neighborhoods

Environment

Realize a circular society that respects the environment

Human resources

Realize a fulfilling society in which diverse people can play an active role

Recent initiatives toward realization

Sales promotion Merchandise Sales floor and stores Pursue valuable merchandise and services Merchandise assortments responsive to needs Continually improve fairs and strengthen Develop merchandise focused on health and regional fairs Introduce labor-saving equipment and the environment Seven-Eleven 50th anniversary fair strengthen customer service capabilities Develop merchandise with long-term freshness Strengthen App-based sales promotion Open stores that fit the location and environmentally friendly containers

Realize the "Ideal Image" by offering both economic and social value

Seven-Eleven Japan (4)



Seven-Eleven's strength as a foundation for growth - strong value chain

Merchandise planning and development

Procurement

Production

Logistics

Sales and marketing







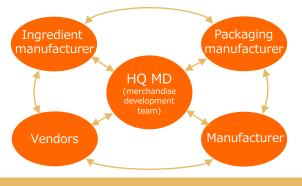




Merchandise development by Team MD (merchandising)

Realization of high quality merchandise

Sanitation, quality control and logistics efficiency



Cooperation with SST operations

Dedicated facilities which produce only SEJ merchandise

Domestic production facilities

159 sites (Composition 90.3%)

176 sites

Temperature-separated, combined distribution centers

164 sites

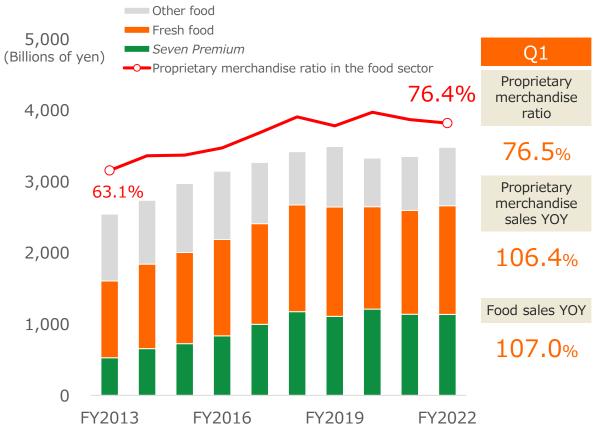
Cold Chain (refrigerated distribution network) development

Create added value through developing unique strengths in our value chain

Seven-Eleven Japan (5)







Flexible response to changes in the environment in merchandise strategy

Change in composition of cup noodle's sales volume (Q1)



Trend in category sales of cup noodle per store and day

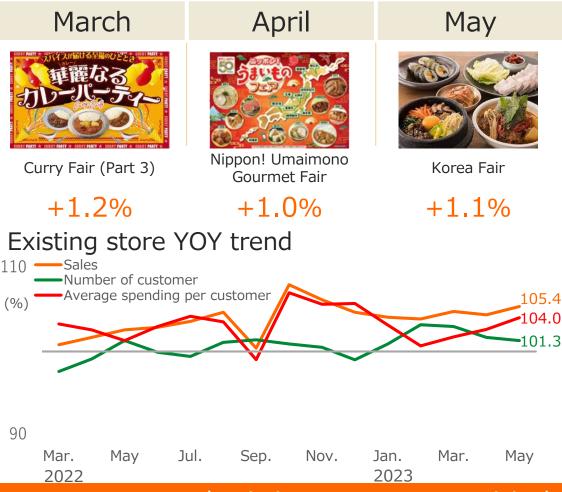


High ratio of proprietary merchandise contributes to Seven-Eleven's resilience

Seven-Eleven Japan (6)



Effect of main fairs on daily sales



Regional fairs in 2023



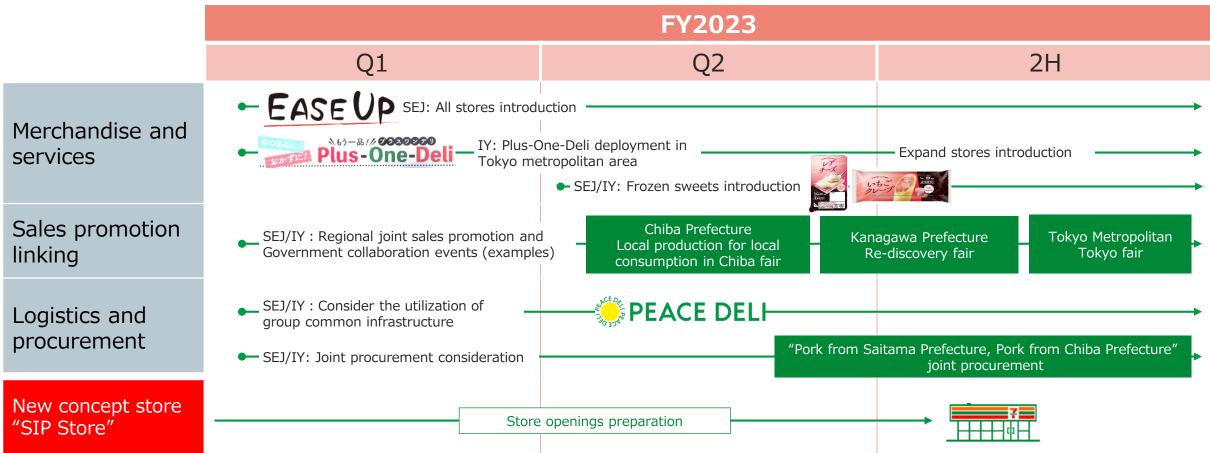
Aim to attract new and existing customers to visit the stores through initiatives rooted in the community in addition to the main fairs

Seven-Eleven Japan (7)



SIP* initiatives





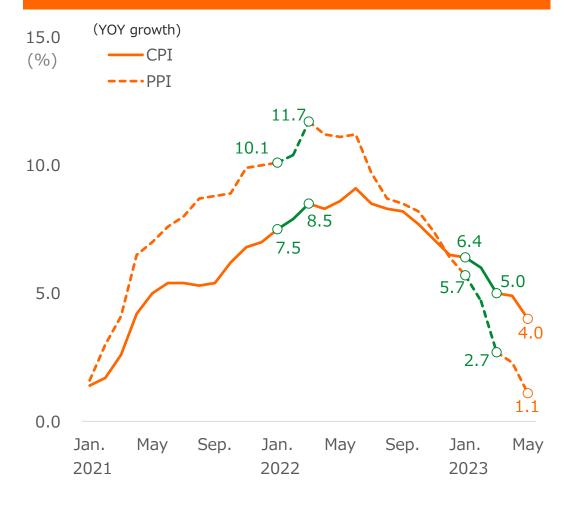
^{*} SIP: SEJ and IY (Ito-Yokado) Partnership

Build a system to respond the change in customer needs and to achieve sustainable growth

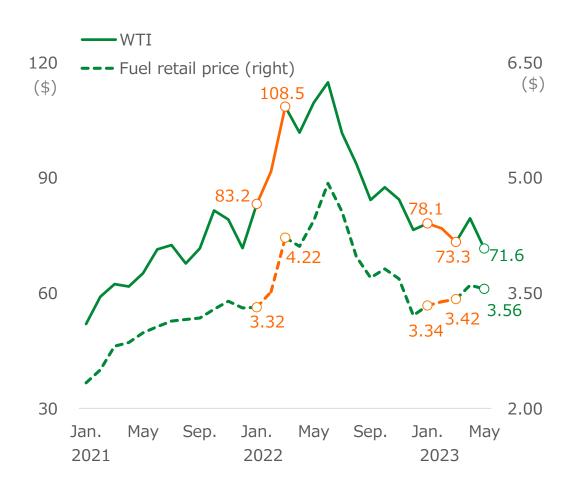
7-Eleven, Inc. (1)



U.S. CPI/PPI (Comprehensive)*1



Crude oil price (WTI) Fuel retail price*2

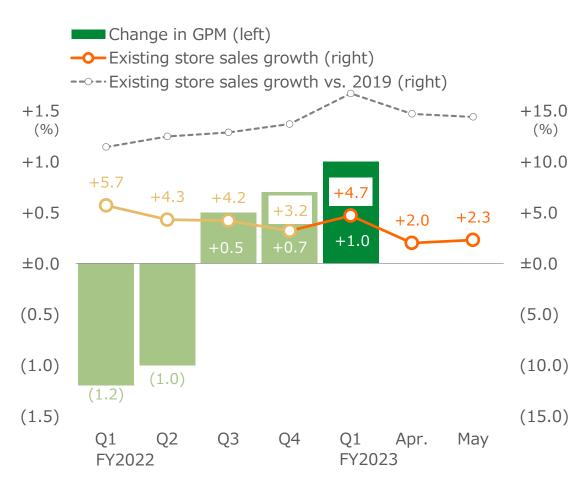


Source: *1 BLS, *2 EIA

7-Eleven, Inc. (2)

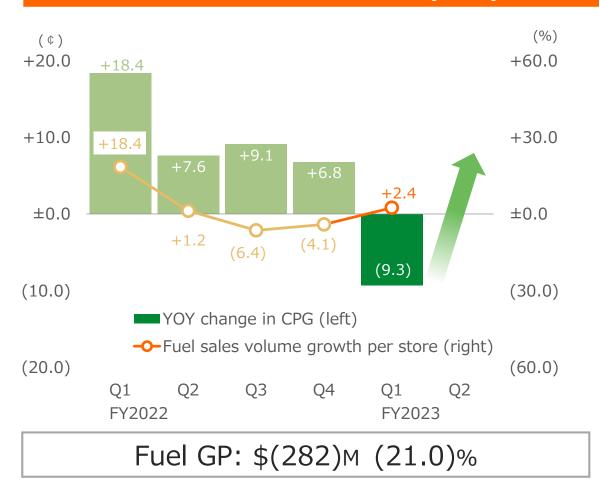


Merchandise existing store sales growth & GPM



Note) Figures of existing store sales do not include Speedway through Q2 FY2022

Fuel sales volume & GP (CPG)

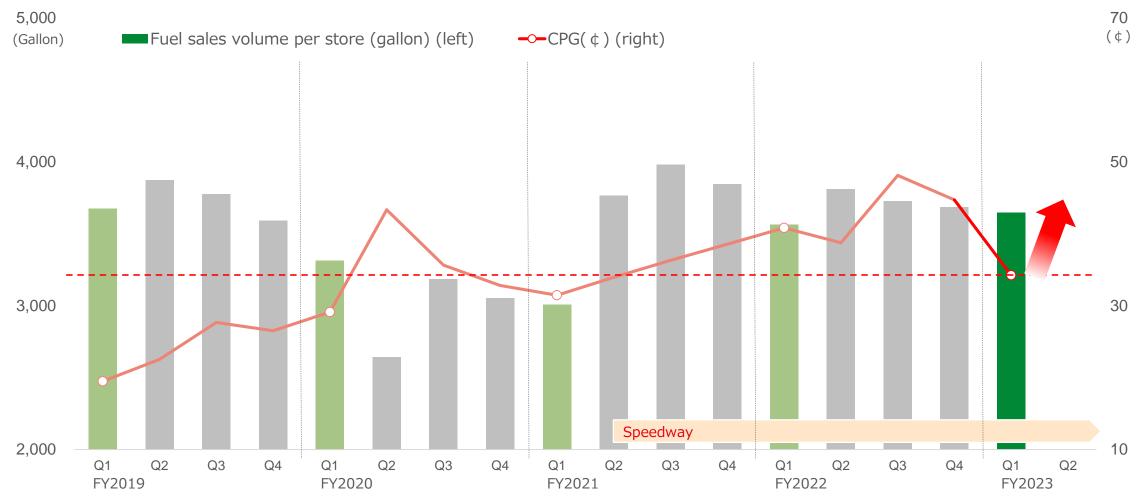


Strong merchandise existing store sales and margin by accelerating proprietary products

7-Eleven, Inc. (3)



Fuel CPG in FY2023 Q1 declined but recovered from April onward



Note) Fuel related indices indicate the figures of retailing

Fuel profits are expected to remain stable over the medium-term, despite short-term fluctuations

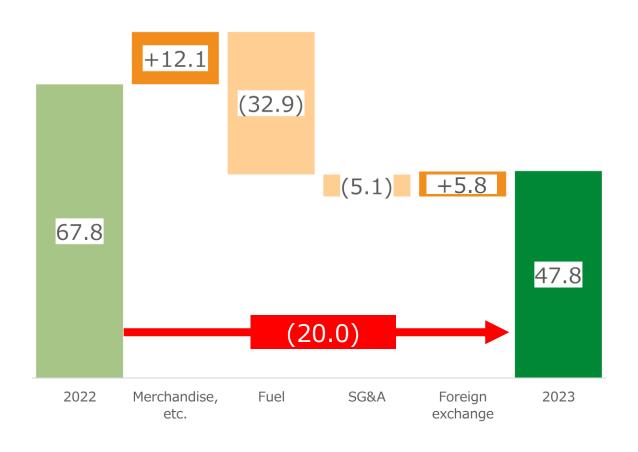
7-Eleven, Inc. (4)



SG&A (Millions of dollar, %) Q1 Major factors for YOY change Amount YOY change 2,263 102.2 +49 SG&A Advertising 34 71.1 (14) Timing of Media Ad expenses Salaries and 729 99.4 (4.4) Reorganization wages Land and 262 105.8 +14Increase due to inflation building rent Depreciation and Organic new store build 368 104.8 +16and IT investment amortization 123 107.7 +8.8Increase in utility cost Utility expenses 103.8 745 Increase due to inflation Others

Change in operating income

(Billions of yen)



Merchandise business exceeded the plan while operating income declined YOY mainly due to cycling historically high fuel margin in Q1 2022. FY2023 plan remains unchanged.

7-Eleven, Inc. (5)



Strengthening Proprietary Products (Q1)

U.S. Existing Store Merchandise Sales growth

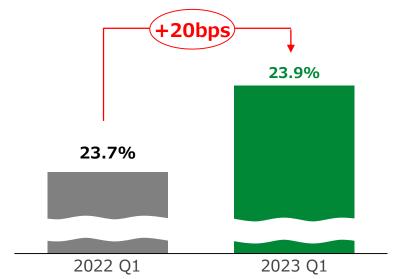
+4.7%

Change in merchandise GPM

+1.0%

Fresh Food, Proprietary Beverage & Private Brands

Composition in Total Merch Product Sales; US Same Store (%)*1



^{*1} Speedway stores are excluded as store systems have not fully integrated

Accelerate Fresh Food through Innovation

Enhance Value Chain

- Enhancing Commissary Capabilities
- ✓ Accelerating Product Innovation
- ✓ Expanding Self-Distribution Network





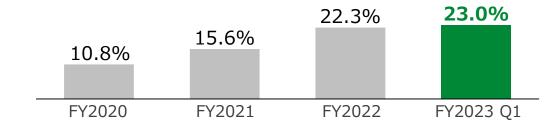






Pork-bone ramen Ham & cheese sweet bread sandwich

Warabeya Sales \$ Contribution to Entire DFW*2 Food Business



^{*2} DFW: Dallas-Fort Worth

Proprietary products sales composition increased by 20bps YOY by accelerating fresh food, proprietary beverages, and private brands

7-Eleven, Inc. (6)



Grow proprietary beverage

Expand coffee modernization program

Bean to cup coffee



Specialty & iced coffee



Bake in store



Grab and go cases



4,800+
Stores installed

Continue to expand the program in 2023

Expand private brand

High quality differentiated merchandise

PB strategy

Deliver value to customers Less expensive than national brands

Better margin and penny profit

Drive consumer demand through innovation

+150New items in 2023





Bag Chocolate



Sparkling Water

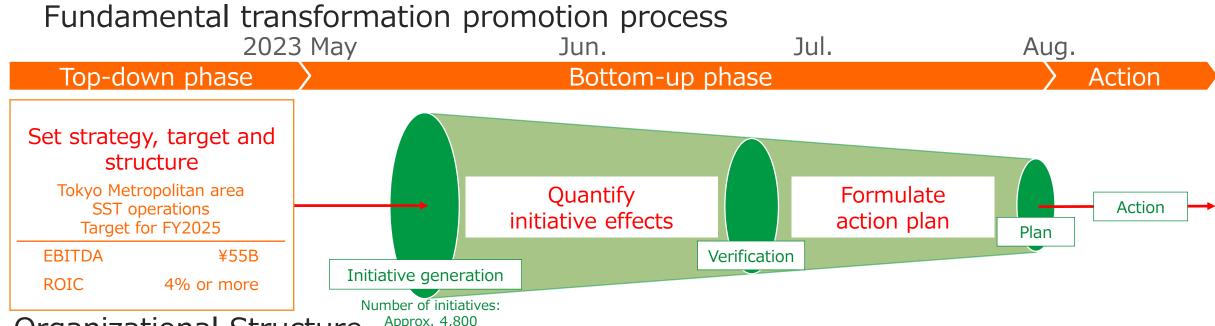


Tortilla Chips

Improve profitability by providing high quality differentiated products

Fundamental Transformation of SST Operations





Organizational Structure

Subcommittee category	Number of subcommittee	Contents	Chief Transformation Officer
Focus on "Food"	10	Dairy, fruits & vegetables, meat, fresh fish, delicatessen and other 5 subcommittees	(CTO)
Focus on Tokyo metropolitan area	3	Renovation, growth strategy format, etc.	Transformation Promotion Team
Strategic investment infrastructure	3	Logistics, online supermarket, etc.	Transfermation Formetion reality
Integration and realignment of operations in Tokyo metropolitan area	3	Organization optimization, SG&A optimization, etc.	Integration Promotion Team

Details of SST's fundamental transformation will be announced at the Q2 results briefing

Strategy Committee: Status of Progress



I Background and purpose

- Monitor progress of the Group's strategic priorities (CVS growth, SST transformation, etc.)
- Continue to objectively and comprehensively review the optimal Group portfolio structure and strategic alternatives (IPO, spin-off, etc.) and provide advice to the Board of Directors to enhance medium-to long- term corporate value

II Composition of the Strategy Committee (Independent outside directors)



Director Chair
Stephen Hayes
Dacus



DirectorToshiro Yonemura



Director Yoshiyuki Izawa



DirectorJenifer Simms
Rogers



Jul.

DirectorPaul Yonamine

Aug.



DirectorElizabeth Miin
Meyerdirk



Director Meyumi Yamada



Director New Shinji Wada



May

Director New Fuminao Hachiuma

Jun.

Retain external advisors to support its objective analysis and consideration

III Status of progress of discussions in the Strategy Committee

Purpose and structure of the Strategy Committee



Apr.

- ✓ Group's strategic priorities (CVS growth, SST transformation, etc.)
- ✓ Optimal Group portfolio structure and strategic alternatives

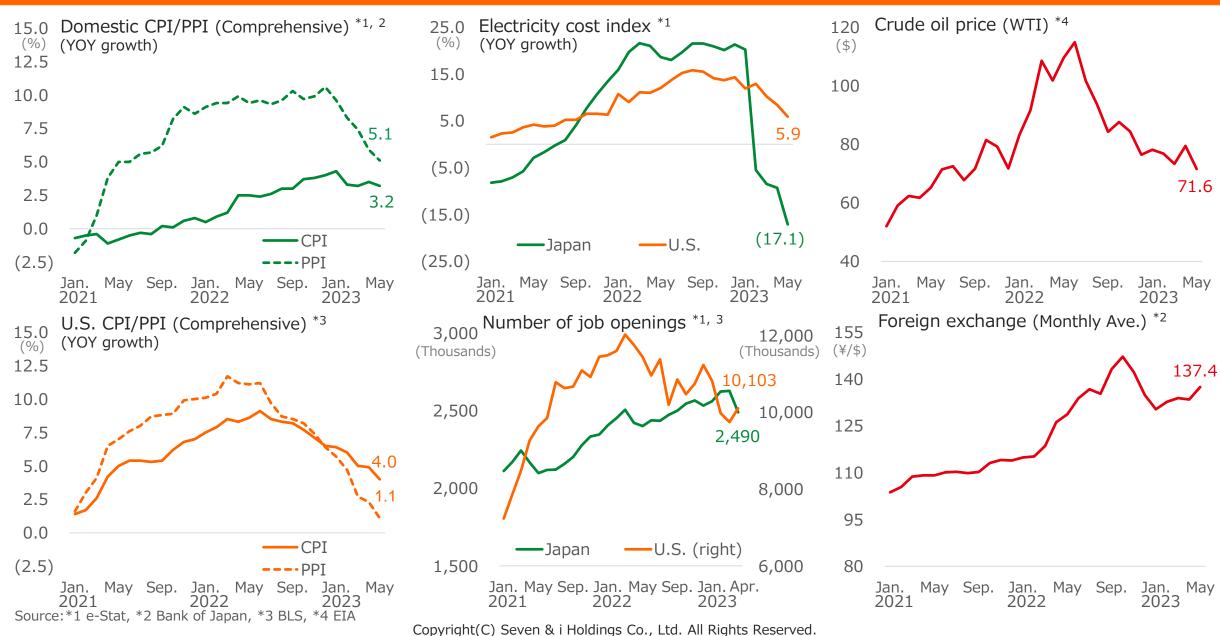
Discussing the Group's strategic priorities, analyzing / evaluating the portfolio structure and strategic alternatives

Mar.

Appendix

External Environment





Consolidated B/S Summary (As of May 31, 2023)



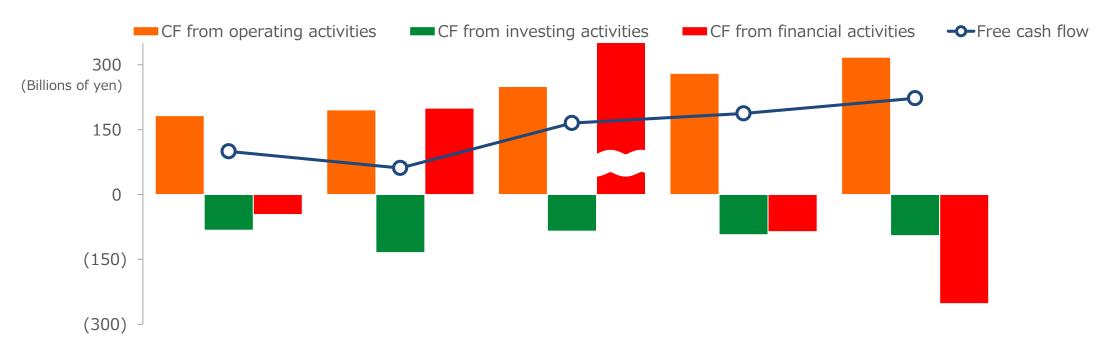
(Billions of yen)

Assets (Main items only)	As of Feb. 28, 2023	As of May 31, 2023	Change
Current assets	3,060.6	3,114.8	+54.1
Cash and bank deposits	1,670.8	1,639.8	(31.0)
Cash and bank deposits at Seven Bank	1,024.3	1,159.0	+134.7
Notes and accounts receivable - trade, and contract assets	422.6	428.8	+6.1
Merchandise and finished goods	280.0	288.9	+8.8
Non-current assets	7,489.1	7,482.6	(6.5)
Property and equipment	4,341.7	4,344.7	+2.9
Buildings and structures, net	1,614.8	1,608.3	(6.4)
Land	1,196.0	1,198.6	+2.6
Right-of-use assets, net	885.6	890.8	+5.1
Intangible assets	2,364.6	2,352.6	(12.0)
Investments and other assets	782.7	785.2	+2.4
Deferred assets	1.1	0.92	(0.18)
Total assets	10,550.9	10,598.3	+47.4

			(Billions of yen)
Liabilities and net assets (Main items only)	As of Feb. 28, 2023	As of May 31, 2023	Change
Total liabilities	6,902.7	6,945.4	+42.6
Current liabilities	3,265.0	3,603.8	+338.7
Notes and accounts payable, trade	536.1	555.9	+19.7
Short-term loans	143.5	147.2	+3.6
Current portion of bonds and current portion of long-term loans	501.4	591.0	+89.6
Contract liabilities	211.3	204.5	(6.7)
Deposits received	165.5	257.7	+92.2
Deposits received in banking business	810.1	774.3	(35.8)
Non-current liabilities	3,637.7	3,341.6	(296.0)
Bonds	1,394.7	1,101.9	(292.7)
Long-term loans	936.0	932.8	(3.2)
Lease obligations	834.9	840.8	+5.9
Total net assets	3,648.1	3,652.8	+4.7
Total liabilities and net assets	10,550.9	10,598.3	+47.4
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Q1 Consolidated Statements of Cash Flows





(Billions of yen)	FY2019	FY2020	FY2021	FY2022	FY2023	vs. FY2022
CF from operating activities	182.2	195.5	249.9	280.1	317.6	+37.4
CF from investing activities	(82.5)	(134.4)	(84.8)	(92.8)	(95.1)	(2.2)
Free cash flow	99.6	61.1	165.0	187.3	222.5	+35.1
CF from financing activities	(46.4)	199.7	1,099.4	(86.0)	(252.3)	(166.3)
Cash and cash equivalents at the end of the year	1,364.2	1,614.1	3,562.4	1,527.0	1,645.9	+118.8

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Q1 Special Losses



(Billions of yen)

	FY2022	FY2023	Change		Major factors for change
Special Losses	7.5	14.4	+6.9		
Loss on disposal of property and equipment	3.0	3.2	+0.23	-	
Impairment loss	1.9	3.5	+1.5	7BK SEJ	[+0.46]: System related [+0.35]: Store related
Loss on transfer of subsidiary	_	4.8	+4.8	7&i	[+4.8]: Expenses related to the transfer of Barneys Japan's shares
Restructuring expenses	0.18	0.43	+0.25	IY	[+0.25]: Increase in stores subject to closure, etc.
Others	2.3	2.2	(0.03)	-	

Note) 7BK: Seven Bank, SEJ: Seven-Eleven Japan, 7&i: Seven & i Holdings (nonconsolidated), IY: Ito-Yokado

Q1 Impact of Energy Cost Increase

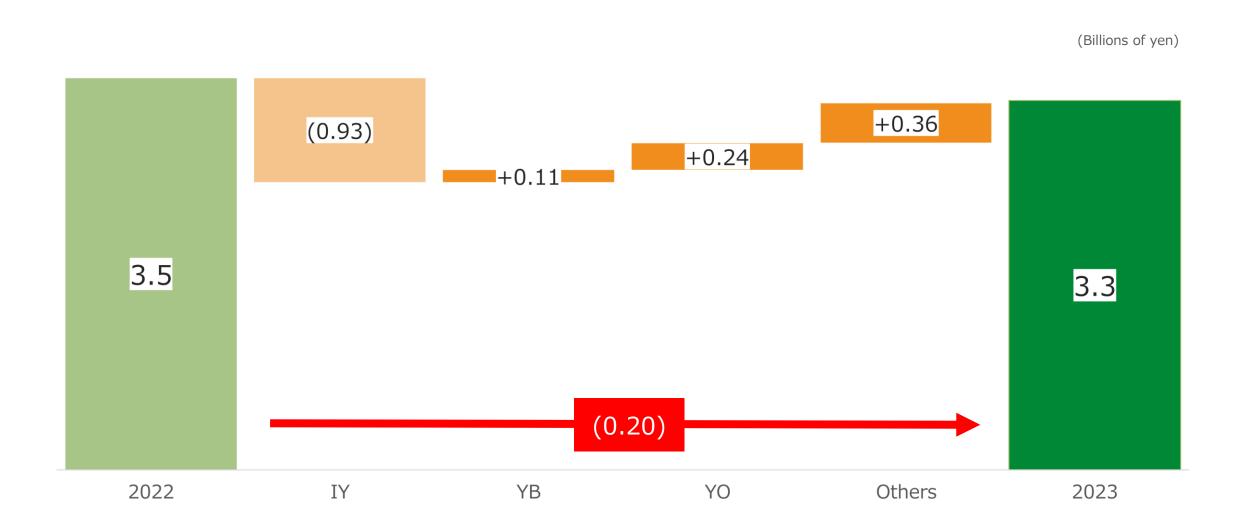


(Billions of yen)

	Operatin	g income	Utility expenses		
		YOY change		YOY change	
Seven-Eleven Japan	64.4	+4.8	15.7	+2.3	
Ito-Yokado	(0.16)	(0.93)	5.9	+0.89	
York-Benimaru	4.5	+0.11	2.5	+0.51	
Total	68.8	+4.0	24.1	+3.8	
Consolidated [reference]	81.9	(20.3)	45.3	+7.3	

Q1 Superstore Operations – Change in Operating Income

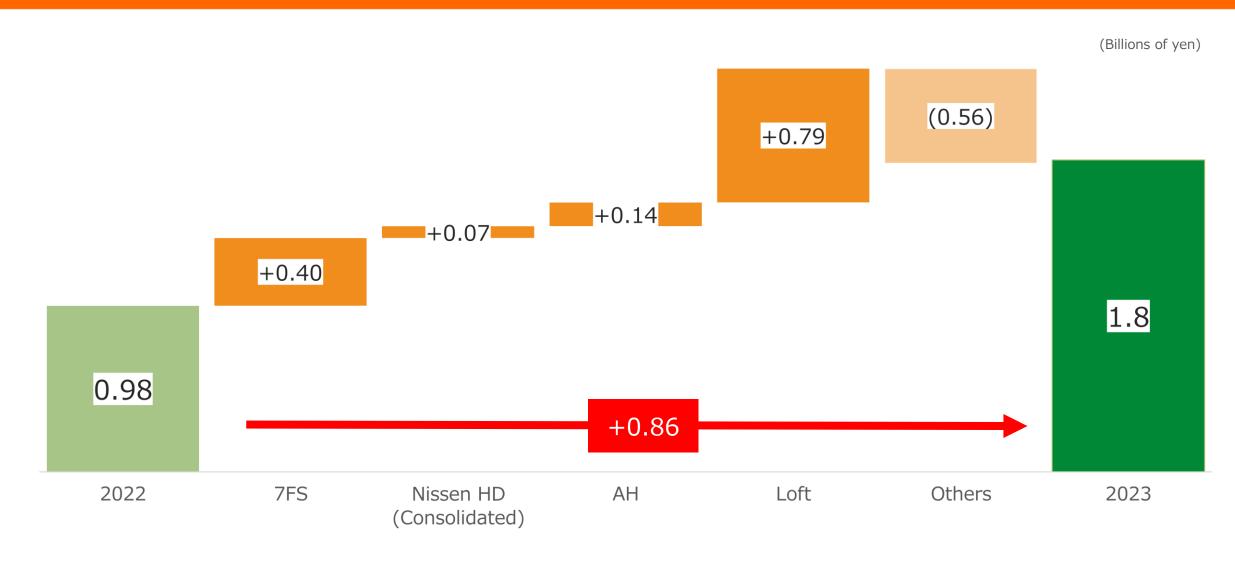




Note) IY: Ito-Yokado, YB: York-Benimaru, YO: York

Q1 Others – Change in Operating Income





Q1 Operating Income of Major Operating Companies



(Billions of yen, %)

	e	Existing store	Change in merchandise		
		YOY	YOY change	sales growth	GPM
Seven-Eleven Japan	64.4	108.1	+4.8	+4.9	+0.4
7-Eleven, Inc. [Millions of dollar]	47.8 [361]	70.4 [61.9]	(20.0) [(222)]	+4.7	+1.0
Ito-Yokado	(0.16)	_	(0.93)	+1.3 (SC Total)	±0.0
York-Benimaru	4.5	102.7	+0.11	+1.0	(0.2)

Note) Exchange rate: 1USD = 132.42JPY

7-Eleven, Inc.



Results of Speedway after cycling a year of its acquisition (YOY growth on a dollar basis)

	•	•		,	•		•
	Mercha	ndise			Fue	el	
			(%)				(%)
	Q3	Q4	Q1		Q3	Q4	Q1
Existing store sales	+4.2	+3.2	+4.7	Fuel sales volume per store	(6.4)	(4.1)	+2.4
YOY change in GPM	+0.5	+0.7	+1.0	YOY change in CPG (¢)	+9.1	+6.8	(9.3)
Change in gross profit	+5.0	+5.1	+7.4	Change in gross profit	+19.6	+13.7	(21.0)
Q1 results							
Merchandise	Sales & GP\$ growing steadily						
Fuel	GP\$ decrease	ed due to a sha	arp decline in	CPG which was parti	ally offset by ir	ncrease in fuel	volume
SG&A	Continue to r	manage the inc	crease in SG&A	A by CLC* initiatives (under inflation	ary environme	nt

SG&A·Operating income (%) Q3 Q1 Q4 +2.2SG&A +3.5+1.9Advertising (66.6)(28.9)(51.1)expenses Salaries and +1.3(0.6)+4.2 wages

+15.7

+20.2

+16.1

(6.1)

+14.7

+7.1

+7.4

+0.1

+5.8

+4.8

+7.7

+3.8

Land and

building rent

amortization

Depreciation and

Utility expenses

Others

Operating income	+27.0	+24.3	(38.1)

^{*} Cost Leadership Committee

Eliminations/Corporate Expenses and Capex for Group Strategy



Q1 Results

(Billions of yen, %)

	Expenses				Capex						
	Results	YOY change	vs. Plan	Progress	FY2023 plan		Results	YOY Change	vs. Plan	Progress	FY2023 plan
DX, system, security, etc.	(13.6)	(2.1)	+0.01	26.1	(52.3)		3.3	(2.5)	(3.9)	13.2	25.5
Others	(4.5)	(1.4)	+1.8	19.4	(23.2)		3.1	(2.4)	(2.5)	22.8	13.7
Eliminations/corporate (Operating income)	(18.1)	(3.5)	+1.8	24.1	(75.6)		6.5	(5.0)	(6.5)	16.5	39.3

FY2023 Consolidated Financial Forecasts (Announced on April 6, 2023)



		_	(Billions of yen, %)	
	Amount	YOY	YOY change	
Group's total sales	17,418.0	97.6	(424.6)	
Revenues from operations	11,154.0	94.4	(657.3)	
Operating income	513.0	101.3	+6.4	
Ordinary income	480.0	100.9	+4.1	
Net income attributable to owners of parent	285.0	101.4	+4.0	
EPS (yen)	322.67	101.4	+4.53	
EPS before amortization of goodwill (yen)	450.04	101.0	+4.29	
EBITDA	1,010.0	101.5	+14.6	

Notes) 1. Exchange rate: 1USD = 131.00JPY, 1CNY = 19.00JPY

^{2.} Financial figures do not include the results for the transfer of Sogo & Seibu's shares announced on November 11, 2022

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FY2023 Forecasts by Operating Segment (New Segment) (Announced on April 6, 2023)



(Billions of yen, %)

	Revenues from operations		Operatin	g income	EBITDA		
		YOY/Change		YOY/Change		YOY/Change	
Consolidated	11,154.0	94.4 (657.3)	513.0	101.3 +6.4	1,010.0	101.5 +14.6	
Domestics CVS operations	922.0	103.6 +31.7	244.0	105.2 +11.9	334.4	105.3 +16.8	
Overseas CVS operations	8,182.0	92.5 (664.1)	296.5	102.3 +6.7	601.9	101.8 +10.4	
Superstore operations	1,484.0	102.4 +34.8	14.5	117.0 +2.1	55.2	108.5 +4.3	
Financial services	208.0	107.1 +13.7	33.5	90.2 (3.6)	68.4	98.1 (1.3)	
Others	424.0	86.8 (64.3)	0.10	3.9 (2.4)	6.1	33.8 (11.9)	
Eliminations/corporate	(66.0)	(9.0)	(75.6)	(8.2)	(56.0)	(3.6)	

Notes) 1. Exchange rate: 1USD = 131.00JPY, 1CNY = 19.00JPY

^{2.} Financial figures do not include the results for the transfer of Sogo & Seibu's shares announced on November 11, 2022

Promotion of Sustainable Management (1)



Sustainable management efforts are the basis for the "Medium-Term Management Plan 2021 – 2025" Promote group-wide efforts to address climate change

Environmental
Declaration
"GREEN CHALLENGE 2050"



-FY2050 target

1 Reduce CO2 emissions

Target **net zero emissions** through group's operational management Aim to reduce through whole supply chain including Scope 3

3 Reduce food waste & food waste recycling

Food waste volume 75% reduction Food waste recycling rate 100%

2 Measures against plastic

Includes reduction of overall plastic materials related to sales

Containers used for original merchandise 100% made with Eco-friendly materials No usage of plastic bags

4 Sustainable sourcing

Raw materials for original merchandise 100% sustainability-sourced materials

TCFD

——Disclosed in June 2020——

* Revised in March 2022



Taskforce on Nature-related Financial Disclosures

Preparation in progress — in 2023

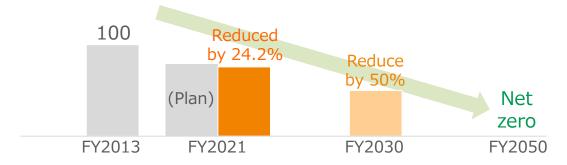
Achieving sustainable society with global perspectives

Promotion of Sustainable Management (2)

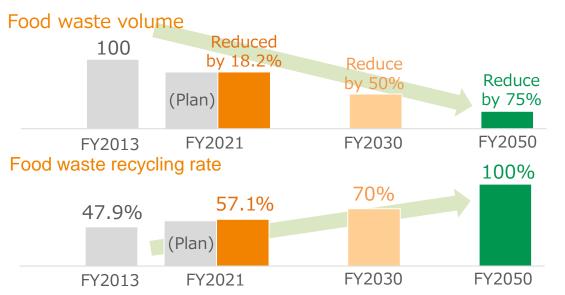


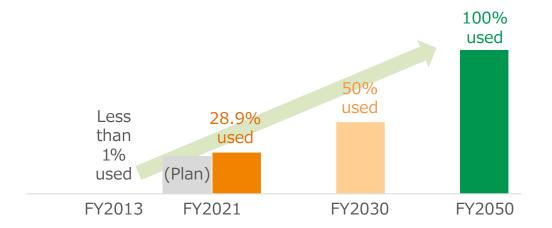
Further strengthen efforts to meet the targets of the Environmental Declaration by 2050 2 Measures against plastic

1 Reduce CO2 emissions

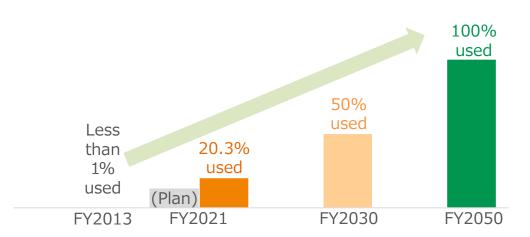


3 Reduce food waste & food waste recycling





4 Sustainable sourcing



Note) Data subject to all domestic operating companies



The information disclosed by the Company may contain forward-looking statements. These statements are based on management's judgment in accordance with materials available to the Company at the time of disclosure, with future projections based on certain assumptions. The forward-looking statements therefore incorporate various risks, estimates, and uncertainties, and as such, actual results and performance may differ from the future outlook included in disclosed information due to various factors, such as changes in business operations and the financial situation going forward.