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Chapter Summary

Medium-Term Management Plan

Goal Ideal Group image for FY2026 2030

Major consolidated KPIs

EBITDA

R0E

EPS

Operating cash flow

Free cash flow level

Debt/EBITDA ratio

(excl. financial services)

(excl. financial services)

ROIC (excl. financial services)

A world-class global distribution group that leads distribution innovation through global growth strategies centered on the 7-Eleven business and proactive utilization of technology

financial goals

Consolidated Financial KPIs, Results and Progress Status

FY2022

751.4 billion yen

630.8 billion yen

279.5 billion yen

7.5%

4.8%

3.9X

238.68 yen

or more

1 trillion yen **EBITDA** ROE 10% or more EPS growth rate 15% or more (5-year CAGR)

Strategy

Strategy aimi	ng for growth	Create an abundant "Lifestyle Hubs"			
Challenge of new "Growth areas"	Open the next "Convenience" door	Challenge of "Food" expected now	Create an abundant "Lifestyle Hubs"		
Overseas CVS business strategy	Domestic CVS business strategy	Group food strategy	Large-scale commercial base strategy		

Challenge of the Last Mile

Expansion of customer contact

Progress

Progress

(○O×)

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Debt/EBITDA
ratio

Owners' Equity ratio

FY2022

3.9X

34.1%

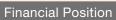
Rating information (As of March 31, 2022) * Seven & i Holdings

S&P: A

Moody's: A2

R&I: AA-

JCR: AA









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FY2026

Medium-Term Management Plan

Strategy aiming for growth

Strategy aiming for depth

Expansion of customer contact

Corporate creed

We aim to be a sincere company that our customers trust.

We aim to be a sincere company that our business partners, shareholders and local communities trust.

We aim to be a sincere company that our employees trust.

Basic stance

We aim to contribute to the local community both in Japan and overseas by providing new experiences and values from the customer's point of view.

Towards 2030 (Positioning of the Medium-Term Management Plan)

Composition of the phases of the Medium-Term Management Plan

Completion of business structural reform (by FY2024)

Dealing with unprofitable stores, optimizing personnel, etc.

Results of Group's strategic investment

Last Mile / DX / financial strategies, etc.

Execution of growth strategy

Present day

Economic value

X

Growth opportunity

 \times

Sustainability

FY2026 financial goals

EBITDA

1 trillion yen or more

ROE 10% or more EPS growth rate 15% or more (5-year CAGR)

Ideal Group image for 2030

A world-class global distribution group that leads distribution innovation through global growth strategies centered on the 7-Eleven business and proactive utilization of technology







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Medium-Term Management Plan

Strategy aiming for growth

Strategy aiming for depth

Expansion of customer contact

Group Priority Strategy

Provide a new experience and value consistently from the customer's point of view

Challenge of new "Growth areas"

Open the next "Convenience" door

Challenge of "Food" expected now

Create an abundant "Lifestyle Hubs"

Strategy aiming for growth

Overseas CVS business strategy

To be the main driver of Group growth

- North America: synergy of integration with Speedway
- Increase value as a global brand

Domestic CVS business strategy

Return to regrowth path

- Explore business regions, handling by individual stores / location
- Strengthen relationships with franchisees

Strategy aiming for depth

Group food strategy

Closer partnerships with supermarkets in the metropolitan area
Reinforced development of Group products
Enhance joint procurement through direct imports, etc.

Large-scale commercial base strategy

Higher hub value in line with each business region Expand non-store profits

Challenge of the Last Mile

Expand on-demand delivery service / Enhance online supermarket (BOPIS)

Customer base

9.9 million a day in North America

22.2 million a day in Japan

Expansion of customer contact

Improve LTV by 7Rewards/CRM
Expand 7NOW (delivery)
Expand 7Wallet (digital settlement)

Improve LTV by Group CRM around "7iD"

- Strengthen point strategy
- Provide new settlement experience
- Enhance financial services

DX/Finance strategies

Build Last Mile delivery platform Improve technology-aided productivity

Human resource measures linked to the business strategy

Sustainable management

Balancing the sustainable growth of the company with sustainable growth in society







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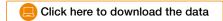
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Medium-Term Management Plan

Strategy aiming for growth

Strategy aiming for depth

Expansion of customer contact



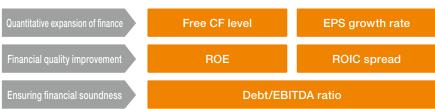
Group Priority Strategy

Basic financial policy

In order to continuously improve corporate value, increase returns (profit) that exceed the cost of capital and increase the ability to generate cash flow (CF).

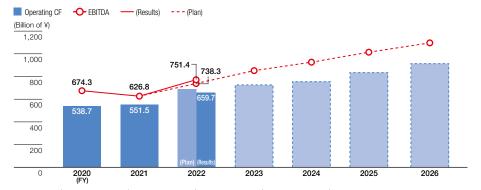


Main consolidated KPIs



EBITDA/Operating CF plan (consolidated)





^{*} Exchange rate: \$1 = 109 yen (FY2020), \$1 = 106 yen (FY2021), \$1 = 109 yen (FY2022), \$1 = 114 yen (FY2023), \$1 = 105 yen (FY2023-26) / 1 yuan = ¥17 (FY2022), 1 yuan = ¥16 (FY2023-2026)

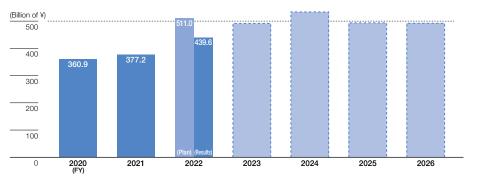
Consolidated financial numerical targets

	FY2021 Results	FY2022 Results	Evaluation*6	FY2026 Targets
EBITDA	626.8 billion yen	751.4 billion yen	0	1 trillion yen or higher
Operating cash flow (excluding financial services)*1	456.7 billion yen	630.8 billion yen	\triangle	800.0 billon yen or higher
Free cash flow (excluding financial services)*2	132.0 billion yen	279.5 billion yen	0	400.0 billon yen or higher
ROE	6.8%	7.5%	0	10% or higher
ROIC (excluding financial services)*3	4.7%	4.8%	0	7% or higher
Debt/EBITDA multiple	2.8x	3.9x	\circ	Less than 2.0x
Adjusted Debt/EBITDA multiple*4	_	_	-	Less than 2.2x
EPS growth rate (CAGR)*5	_	_	_	15% or higher

^{*1.} Operating cash flow represents management accounting figures based on NOPAT (excl. financial business).

Capital expenditures plan (consolidated)

- ◆ Continue proactive investment in US-Japan CVS business
 ◆ Investment based on Group strategy
- Environmental investment to be about 125 billion yen in 5 years (about 5% of the total)



^{*} Excluding investment in the acquisition of Speedway in FY2022

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^{*} Operating CF: Management accounting figures based on NOPAT

^{*} Planned values are those of the Medium-Term Management Plan announced in July 2021.

^{*2.} Free cash flow is based on management accounting figures (excl. financial business) and is calculated by excluding M&A as a strategic investment from investment cash flow

^{*3.} ROIC is calculated using the following formula:

⁽Net income + Interest expensex(1 - Effective tax rate))/(Owner's equity + Interest-bearing debt (both the averages of the figures at the beginning and the end of each fiscal year) }

*A. Adjusted Debt/EBITDA multiple represents a management accounting figure (excl. financial business) and is caluculated using the following formula: Net debt/EBITDAR [Net debt. interest-bearing debt + On-balance lease - Cash and deposit adjustment]

^{*5.} EPS growth rate is estimated by CAGR for FY2021

^{*6} FY2022 Results: O Outperformed target Proceed as planned × Target not achieved

^{*} Planned values are those of the Medium-Term Management Plan announced in July 2021.







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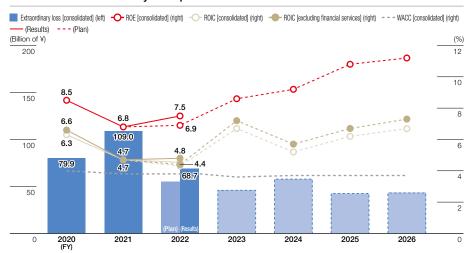
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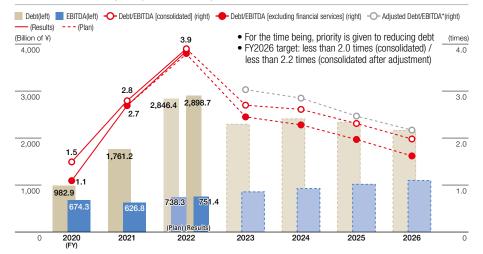
ROE/ROIC/Extraordinary loss plan

Medium-Term Management Plan

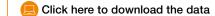


^{*} Planned values are those of the Medium-Term Management Plan announced in July 2021.

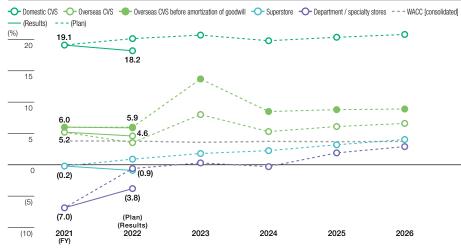
Debt/EBITDA ratio plan (consolidated)



^{*} Adjusted Debt/EBITDA ... Excluding financial services business, Net Debt/EBITDAR management accounting figures (Net Debt + on-balance lease - cash and deposit

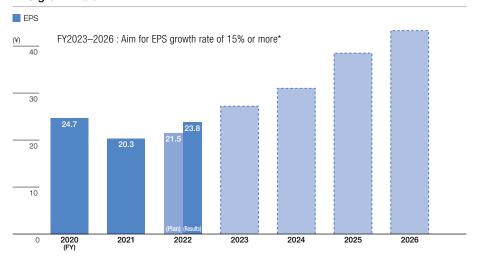


ROIC by business segment



^{*} Management accounting base figures adjusted for intra-group capital and fund transactions

EPS growth rate



^{*} Planned values are those of the Medium-Term Management Plan announced in July 2021. Figures for FY2023 exclude the impact of the elimination of Speedway sales and

^{*} Planned values are those of the Medium-Term Management Plan announced in July 2021.

^{*} Planned values are those of the Medium-Term Management Plan announced in July 2021

^{*} Estimated by CAGR (Compound Annual Growth Rate) for FY2021



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(Millions of yen) (Thousands of US Dollars)

Consolidated Financial Summary



												(Millions of yen)	(Thousands of US Dollars)
		FY2012	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022	FY2022
Revenues from operations		4,786,344	4,991,642	5,631,820	6,038,948	6,045,704	5,835,689	6,037,815	6,791,215	6,644,359	5,766,718	8,749,752	76,084,800
Operating income		292,060	295,685	339,659	343,331	352,320	364,573	391,657	411,596	424,266	366,329	387,653	3,370,895
EBITDA*1		444,969	465,782	505,662	534,464	569,064	588,214	621,445	655,915	674,317	626,874	751,491	6,534,704
Ordinary income		293,171	295,836	339,083	341,484	350,165	364,405	390,746	406,523	417,872	357,364	358,571	3,118,008
Net income attributable to owners	of parent	129,837	138,064	175,691	172,979	160,930	96,750	181,150	203,004	218,185	179,262	210,774	1,832,817
Total assets		3,889,358	4,262,397	4,811,380	5,234,705	5,441,691	5,508,888	5,494,630	5,795,065	5,996,887	6,946,832	8,739,279	75,993,730
Net assets		1,860,954	1,994,740	2,221,557	2,430,917	2,505,182	2,475,806	2,575,342	2,672,486	2,757,222	2,831,335	3,147,732	27,371,582
Non-controlling interests		93,748	102,038	123,866	128,827	129,912	137,154	145,454	148,285	155,295	162,352	166,719	1,449,730
Interest-bearing debt		712,077	853,064	934,396	948,252	1,032,970	1,048,490	983,061	1,105,189	982,960	1,761,210	2,898,733	25,206,373
Debt/equity ratio (Times)		0.40	0.45	0.45	0.41	0.44	0.45	0.41	0.44	0.38	0.66	0.97	0.97
Interest coverage ratio (Times)		49.0	41.1	39.4	37.8	43.8	57.2	48.7	44.6	48.4	48.6	33.9	33.9
Cash flows from operating activities	es	462,642	391,406	454,335	416,690	488,973	512,523	498,306	577,878	576,670	539,995	736,476	6,404,139
Cash flows from investing activitie	S	(342,805)	(340,922)	(286,686)	(270,235)	(335,949)	(371,602)	(240,418)	(557,497)	(318,047)	(394,127)	(2,505,566)	(21,787,530)
Free cash flows*2		119,836	50,484	167,648	146,454	153,023	140,921	257,887	20,380	258,623	145,868	(1,769,089)	(15,383,382)
Cash flows from financing activitie	es .	(40,561)	10,032	(55,227)	(79,482)	(2,312)	(78,190)	(168,510)	(5,324)	(213,204)	690,542	937,077	8,148,495
Net (decrease) increase in cash and o	cash equivalents	76,960	66,380	121,344	79,395	146,830	62,576	90,886	9,824	44,126	828,980	(768,946)	(6,686,486)
Cash and cash equivalents at end	of fiscal year	733,707	800,087	921,432	1,000,762	1,147,086	1,209,497	1,300,383	1,310,729	1,354,856	2,183,837	1,414,890	12,303,391
Capital expenditures*3		255,426	334,216	336,758	341,075	399,204	384,119	347,374	539,328	360,909	377,299	439,630	3,822,869
Depreciation and amortization*4		139,994	155,666	147,379	172,237	195,511	207,483	213,167	221,133	226,475	235,504	292,561	2,544,008
Net income per share (¥/U.S.\$)		146.96	156.26	198.84	195.66	182.02	109.42	204.80	229.50	246.95	203.03	238.68	2.07
Owners' equity per share (¥/U.S.\$)	1,998.84	2,140.45	2,371.92	2,601.23	2,683.11	2,641.40	2,744.08	2,850.42	2,946.83	3,022.68	3,375.50	29.35
Cash flow per share (¥/U.S.\$)*5		305.41	332.45	365.64	390.49	403.15	344.07	445.79	479.49	503.29	469.76	569.99	4.95
Cash dividends per share (¥/U.S.\$	5)	62.00	64.00	68.00	73.00	85.00	90.00	90.00	95.00	98.50	98.50	100.00	0.86
Owners' equity ratio (%)		45.4	44.4	43.6	43.9	43.6	42.4	44.2	43.5	43.4	38.4	34.1	34.1
Return on equity (ROE) (%)		7.5	7.6	8.8	7.9	6.9	4.1	7.6	8.2	8.5	6.8	7.5	7.5
Return on total assets (ROA) (%)		3.4	3.4	3.9	3.4	3.0	1.8	3.3	3.6	3.7	2.8	2.7	2.7
Dividend payout ratio (%)		42.2	41.0	34.2	37.3	46.7	82.3	43.9	41.4	39.9	48.5	41.9	41.9
Ratio of total amounts of dividends to	net assets (%)	3.2	3.1	3.0	2.9	3.2	3.4	3.3	3.4	3.4	3.3	3.1	3.1
Exchange rate													
(Income statements) (¥)	U.S.\$1=	79.80	79.81	97.73	105.79	121.10	108.78	112.16	110.44	109.03	106.76	109.90	
	CNY1=	12.32	12.72	15.92	17.18	19.23	16.42	16.62	16.71	15.78	15.48	17.04	
(Balance sheets) (¥)	U.S.\$1=	77.74	86.58	105.39	120.55	120.61	116.49	113.00	111.00	109.56	103.50	115.02	
	CNY1=	12.31	13.91	17.36	19.35	18.36	16.76	17.29	16.16	15.67	15.88	18.06	

^{*1} EBITDA = Operating income + Depreciation and amortization + Amortization of goodwill

Notes:1. U.S. dollar amounts are translated from yen, for convenience only, at the rate of U.S.\$1=¥115, the approximate rate of exchange prevailing on February 28, 2022.

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^{*2} Free cash flows = Cash flows from operating activities + Cash flows from investing activities

^{*3} Capital expenditures include long-term leasehold deposits and advances for store construction. Amounts do not include goodwill generated through acquisition of stores, etc.

^{*4} From FY2014, Seven & i Holdings and its domestic consolidated subsidiaries (except for certain operating companies) changed the method for calculating the depreciation of property and equipment to the straightline method from the previously used declining-balance method.

^{*5} Cash flow per share = (Net income + Depreciation and amortization) ÷ Average number of shares outstanding

^{2.} Results of mail order services were consolidated in the balance sheets for FY2014.

^{3.} ROE and ROA are calculated based on the average of net assets and total assets at the beginning and end of each fiscal year.

^{4.} ASBJ Statement No. 28 "Partial Amendments to Accounting Standard for Tax Effect Accounting" (ASBJ Statement No. 28, dated February 16, 2018) has been applied to total assets from FY2020 and reflected retroactively in the figures for FY2018 and FY2019.

^{5.} ASU 2016-18 Statement of Cash Flows (Topic 230): Restricted Cash was applied in statements of cash flows for overseas subsidiaries using U.S. GAAP from FY2020.







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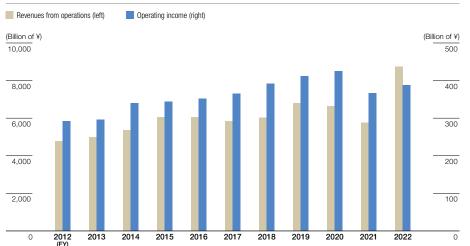
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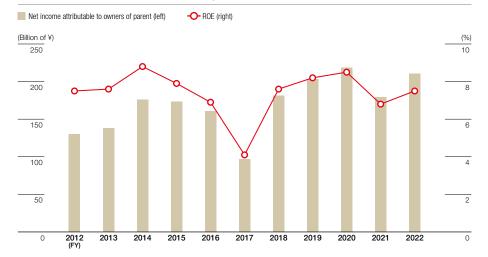
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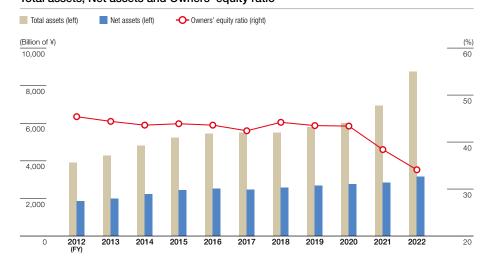
Revenues from operations and Operating income



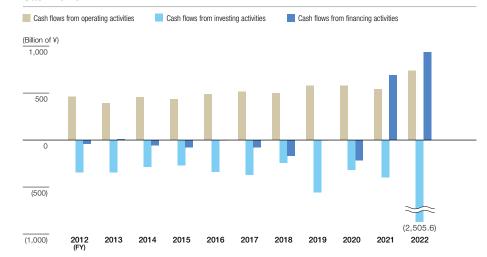
Net income attributable to owners of parent and ROE



Total assets, Net assets and Owners' equity ratio



Cash flows





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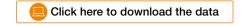
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Overview of Major Group Companies

(As of February 28, 2022)



(As of February 28, 2022)		FY2022 sales		Number	umber of stores Number of employees		emplovees	Capital	Equity owned by the Compan
		(Millions of yen)	Growth rate (%)	(Stores)	Increase (Decrease)	(People)	Increase (Decrease)	(Millions of yen)	(%)
Further details on P36-42-	Domestic Convenience Store Operations						,		
	SEVEN-ELEVEN JAPAN CO., LTD.	4,952,782*1	1.7	21,205	120	12,869	(221)	17,200	100.0
	SEVEN-ELEVEN OKINAWA Co., Ltd.	18,262*1	54.5	122	40	146	26	1,500	100.0
Further details on P27-35→	Overseas Convenience Store Operations								
	7-Eleven, Inc.	6,463,000*1	89.7	13,213	3,329	74,423	39,439	U.S.\$17,532	100.0
	O SEVEN-ELEVEN HAWAII, INC.	39,985	23.2	65	0	986	(22)	U.S.\$20,000,000	100.0
	O SEVEN-ELEVEN (BEIJING) CO., LTD.	22,331 *2	5.8	304	21	636	(138)	U.S.\$44,000,000	65.0
	O SEVEN-ELEVEN (CHENGDU) CO., LTD.	3,733*2	1.2	84	11	202	(26)	CHY472,924,388	100.0
	O SEVEN-ELEVEN (TIANJIN) CO., LTD.	3,405*2	0.0	200	21	220	16	CHY200,000,000	65.0
Further details on P44-52-	Superstore Operations								
	Ito-Yokado Co., Ltd.	1,038,664	(1.4)	128	(4)	26,083	(2,713)	40,000	100.0
	York-Benimaru Co., Ltd.	469,415	0.1	237	2	15,032	44	9,927	100.0
	Life Foods Co., Ltd.*4	50,601	5.6	_	_	5,138	168	120	100.0
	York Co., Ltd.	188,961	3.7	101	1	6,824	713	3,000	100.0
	SHELL GARDEN CO., LTD.	23,093	0.9	21	0	692	97	400	99.9
	O Hua Tang Yokado Commercial Co., Ltd.	5,439 ^{*2}	6.7	1	0	190	(1)	U.S.\$98,721,983	100.0
	O Chengdu Ito-Yokado Co., Ltd.	71,250*2	10.8	0	1	2,807	12	U.S.\$23,000,000	80.0
Further details on P53-58-	Department and Specialty Store Operations								
	Sogo & Seibu Co., Ltd.	446,973	3.8	10	0	4,549	(822)	20,500	100.0
	Akachan Honpo Co., Ltd.	79,153	4.8	121	4	2,483	6	3,780	95.0
	Barneys Japan Co., Ltd.	14,116	12.5	11	0	466	(28)	4,990	100.0
	Seven & i Food Systems Co., Ltd.	44,765	(11.0)	545	(69)	5,514	(1,050)	3,000	100.0
	THE LOFT CO., LTD.	89,086	9.2	138	7	4,307	(137)	750	75.2
	Nissen Co., Ltd.	36,558	5.8	-	-	826	(102)	100	100.0
Further details on P60-62-	Financial Services								
	☆ Seven Bank, Ltd.	110,298* ³	(1.2)	-	-	501	33	30,724	46.4
	Seven Card Service Co., Ltd.	43,176 ^{*3}	(6.0)	-	-	391	0	7,500	98.9
	Seven CS Card Service Co., Ltd.	17,292 ^{*3}	(1.0)	-	_	379	(86)	100	51.0

O Figures are for the fiscal year ended December 31, 2021. (Number of stores is as of December 31, 2021; Number of employees is as of February 28, 2022)

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^{*1} Sales of Seven-Beven Japan, Seven-Beven Okinawa and 7-Beven, Inc. represent total store sales. *2 Sales for Chinese subsidiaries exclude value added tax. *3 Sales for Seven Bank represent ordinary income, and sales for Seven Card Service and Seven CS Card Service represent revenues from operations. *4 Life Foods Co., Ltd. ceased to exist as a result of its merger with York-Benimaru Co., Ltd.

Notes: 1. Exchange rates (average for the period): U.S.\$1=\fmu109.90; CNY1=\fmu17.04 2. Year-on-year comparisons for overseas subsidiaries are growth rates calculated on a yen basis. 3. Number of employees includes part-time employees (monthly average based on a 163-hour working month). 4. Ownership ratios include indirect holdings.





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Segment Information

Business Segments				(Thousands of
Revenues from operations	FY2020	FY2021	(Millions of yen) FY2022	US Dollars) FY2022
Domestic convenience store operations	897,847	858,776	873,239	7,593,382
Overseas convenience store operations	2,813,104	2,253,355	5,194,327	45,168,060
Superstore operations	1,849,121	1,810,884	1,810,728	15,745,460
Department and specialty store operations	912,060	684,660	712,282	6,193,756
Financial services	217,367	198,927	194,399	1,690,426
Others	19,706	17,323	20,340	176,869
Eliminations/Corporate	(64,847)	(57,209)	(55,567)	(483,191)
Total	6,644,359	5,766,718	8,749,752	76,084,800
Operating income	FY2020	FY2021	FY2022	FY2022
Domestic convenience store operations	255,260	233,700	223,396	1,942,573
Overseas convenience store operations	103,351	98,664	159,866	1,390,139
Superstore operations	21,307	29,681	18,791	163,400
Department and specialty store operations	8,279	(17,444)	(8,153)	(70,895)
Financial services	53,610	48,077	37,549	326,513
Others	(1,224)	(570)	(115)	(1,000)
Eliminations/Corporate	(16,319)	(25,779)	(43,681)	(379,834)
Total	424,266	366,329	387,653	3,370,895
Capital expenditures	FY2020	FY2021	FY2022	FY2022
Domestic convenience store operations	101,917	128,131	99,801	867,834
Overseas convenience store operations	136,992	146,067	178,435	1,551,608
Superstore operations	47,310	48,411	62,139	540,339
Department and specialty store operations	22,398	26,160	15,090	131,217
Financial services	36,099	39,328	37,323	324,547
Others	2,062	972	2,323	20,200
Eliminations/Corporate	14,127	(11,771)	44,516	387,095
Total	360,909	377,299	439,630	3,822,869
Depreciation and amortization	FY2020	FY2021	FY2022	FY2022
Domestic convenience store operations	75,010	78,430	80,781	702,443
Overseas convenience store operations	78,713	82,725	127,193	1,106,026
Superstore operations	26,071	26,929	28,600	248,695
Department and specialty store operations	14,335	14,598	14,460	125,739
Financial services	29,031	28,766	31,783	276,373
Others	1,074	1,016	877	7,626
Eliminations/Corporate	2,238	3,038	8,865	77,086
Total	226,475	235,504	292,561	2,544,008



Geographic Area Revenues from	Segments		(Millions of yen)	(Thousands of US Dollars)
operations	FY2020	FY2021	FY2022	FY2022
Japan	3,745,475	3,435,146	3,468,840	30,163,826
North America	2,782,055	2,232,234	5,170,053	44,956,982
Others	118,118	100,707	112,500	978,260
Eliminations	(1,289)	(1,371)	(1,642)	(14,278)
Total	6,644,359	5,766,718	8,749,752	76,084,800
Operating income	FY2020	FY2021	FY2022	FY2022
Japan	321,441	266,096	227,174	1,975,426
North America	101,777	99,582	159,507	1,387,017
Others	1,199	805	1,029	8,947
Eliminations	(152)	(154)	(58)	(504)
Total	424,266	366,329	387,653	3,370,895

Notes: 1. U.S. dollar amounts are translated from yen, for convenience only, at the rate of U.S.\$1=¥115, the approximate rate of exchange prevailing on February 28, 2022.

- Capital expenditures include long-term leasehold deposits and advances for store construction. Amounts do not include goodwill generated through acquisition of stores, etc.
- 3. Others under segments by location are China, etc.





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Segment Information

Former Segments

Former Segments						(Millions of yen)
Revenues from operations	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Domestic convenience store operations	863,373	901,306	928,649	955,443	971,236	920,832
Overseas convenience store operations	1,819,838	1,658,542	1,981,533	2,821,053	2,739,833	2,191,383
Superstore operations	1,982,381	1,949,313	1,901,164	1,902,507	1,849,121	1,810,884
Department store operations	768,757	729,612	657,886	592,100	577,633	425,153
Financial services	192,486	201,932	202,942	215,007	217,367	198,927
Specialty store operations	468,003	450,488	416,616	355,474	339,660	263,803
Others	30,340	23,854	23,533	23,720	25,202	22,011
Eliminations/Corporate	(79,477)	(79,360)	(74,510)	(74,093)	(75,695)	(66,277)
Total	6,045,704	5,835,689	6,037,815	6,791,215	6,644,359	5,766,718
Operating income	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Domestic convenience store operations	235,093	243,839	245,249	246,721	256,601	234,258
Overseas convenience store operations	66,804	67,421	79,078	92,266	102,001	98,097
Superstore operations	3,910	20,228	21,260	21,173	21,307	29,683
Department store operations	3,041	2,867	5,369	3,737	797	(6,248)
Financial services	49,672	50,136	49,713	52,874	53,610	48,077
Specialty store operations	(3,006)	(11,276)	435	6,680	4,690	(13,572)
Others	4,651	4,005	3,670	2,659	1,554	1,944
Eliminations/Corporate	(7,846)	(12,650)	(13,120)	(14,515)	(16,296)	(25,911)
Total	352,320	364,573	391,657	411,596	424,266	366,329
Capital expenditures	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Domestic convenience store operations	125,958	125,970	140,333	115,525	104.226	129,028
Overseas convenience store operations	112,807	147,226	94,285	288,221	134,684	145,170
Superstore operations	81,097	50,086	37,821	61,462	47,310	48,411
Department store operations	13,368	12,151	12,992	16,955	11,235	16,332
Financial services	33,422	26,070	38,803	34,918	36,099	39,328
Specialty store operations	11,708	8,979	8,882	9,157	10,427	9,038
Others	2,601	3,259	3,723	2,931	2,798	1,760
Eliminations/Corporate	18,240	10,373	10,532	10,157	14,127	(11,771)
Total	399,204	384,119	347,374	539,328	360,909	377,299
Down delta and an all all an	EV0010	EV0047	EV0010	EV0010	FV0000	EV0001
Depreciation and amortization	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Domestic convenience store operations	54,024	61,101	66,500	72,717	76,519	79,856
Overseas convenience store operations	65,381	64,992	69,582	76,141	77,204	81,299
Superstore operations	22,850	24,397	23,893	24,475	26,071	26,929
Department store operations	12,205	11,472	9,727	8,667	9,083	9,091
Financial services	29,071	29,416	28,926	31,072	29,031	28,766
Specialty store operations	7,284	7,787	5,588	4,141	3,879	4,254
Others	2,393	2,189	2,257	2,267	2,447	2,269
Eliminations/Corporate	2,299	6,125	6,691	1,651	2,238	3,038
Total	195,511	207,483	213,167	221,133	226,475	235,504



Geographic Area Segments

Revenues from						(Millions of yen)
operations	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Japan	4,056,272	4,032,803	3,907,835	3,812,200	3,745,475	3,435,146
North America	1,855,305	1,690,713	2,017,092	2,862,627	2,782,055	2,232,234
Others	136,058	113,475	113,992	117,555	118,118	100,707
Eliminations	(1,931)	(1,303)	(1,104)	(1,167)	(1,289)	(1,371)
Total	6,045,704	5,835,689	6,037,815	6,791,215	6,644,359	5,766,718
Operating income	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Japan	288,068	299,251	314,700	319,613	321,441	266,096
North America	65,148	65,548	75,626	90,411	101,777	99,582
Others	(842)	(238)	1,320	1,562	1,199	805
Eliminations	(53)	11	10	9	(152)	(154)
Total	352,320	364,573	391,657	411,596	424,266	366,329

Notes: 1. Capital expenditures include long-term leasehold deposits and advances for store construction. Amounts do not include goodwill generated through acquisition of stores, etc.

^{2.} Others under segments by location are China, etc.







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Segment Information

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Business Segments

(Billion of ¥)

10.000

8,000

6,000

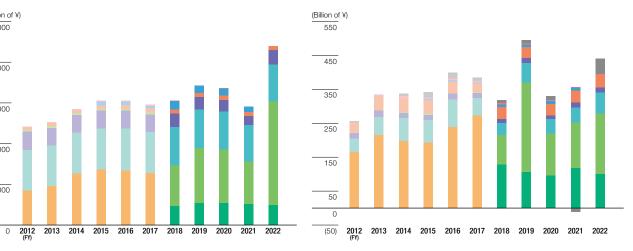
4.000

2,000

Revenues from operations



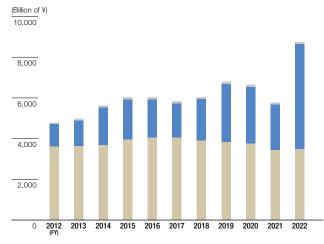
Capital expenditures



Revenues from operations

Geographic Area Segments

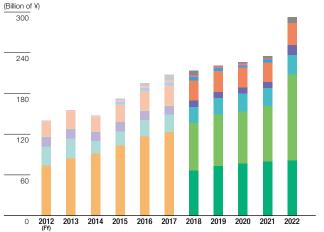
Japan North America Others



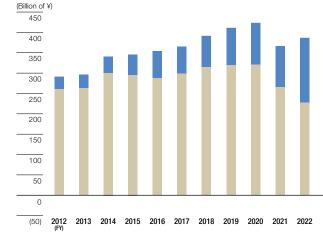
Operating income



Depreciation and amortization



Operating income







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Financial Position

Interest-Bearing Debt

					(Millions of yen)	(Thousands of US Dollars)
	FY2018	FY2019	FY2020	FY2021	FY2022	FY2022
Short-term loans	127,255	143,160	129,456	619,953	140,146	1,218,660
Current portion of long-term loans	82,656	106,688	88,437	146,747	121,280	1,054,608
Current portion of bonds	74,999	50,000	80,000	66,917	60,000	521,739
Subtotal	284,911	299,848	297,893	833,618	321,427	2,795,017
Long-term loans	393,149	443,425	403,151	362,592	994,399	8,646,947
Bonds	305,000	361,914	281,915	565,000	1,582,906	13,764,400
Subtotal	698,149	805,340	685,067	927,592	2,577,306	22,411,356
Total	983,061	1,105,189	982,960	1,761,210	2,898,733	25,206,373

					(Millions of yen)	(Thousands of US Dollars)
Breakdown by segment	FY2018	FY2019	FY2020	FY2021	FY2022	FY2022
Domestic convenience store operations	_	_	-	-	-	-
Overseas convenience store operations	163,867	260,757	219,041	281,974	1,500,345	13,046,478
Superstore operations	1,912	637	_	-	-	-
Department and Specialty Store Operations	-	207,860	178,742	187,191	169,806	1,476,573
Department store operations	175,711	163,564	160,999	146,193	-	-
Specialty store operations	52,673	44,296	17,743	40,998	-	-
Others	-	-	-	-	-	-
Corporate	269,999	281,914	236,915	1,008,917	940,974	8,182,382
Subtotal	664,164	751,170	634,699	1,478,083	2,611,126	22,705,443
Financial services	318,896	354,018	348,261	283,127	287,607	2,500,930
Total	983,061	1,105,189	982,960	1,761,210	2,898,733	25,206,373

Note: U.S. dollar amounts are translated from yen, for convenience only, at the rate of U.S.\$1=¥115, the approximate rate of exchange prevailing on February 28, 2022.

Ratings

					(As of March 31, 2022)
		S&P	Moody's	R&I	JCR
Seven & i Holdings	Long-term	А	A2	AA-	AA
Seven-Eleven Japan	Long-term	А	_	-	AA
	Short-term*	A-1	P-1	-	-
7-Eleven, Inc.	Long-term	А	Baa2	-	-
Seven Bank -	Long-term	А	_	AA-	-
OEVEII DAIIK	Short-term	A-1	_	-	-

^{*} Seven-Eleven Japan's short-term rating is its rating as the guarantor of 7-Eleven, Inc's commercial paper program. (from January 2006)

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Bonds

		_			
Issued	bv :	Seven	ΔI	Holo	linas

(As	of	February	28.	2022

	Amount	Issue date	Coupon	Redemption date
9th unsecured domestic straight bonds	20 billion yen	Apr. 26, 2013	0.671%	Mar. 20, 2023
11th unsecured domestic straight bonds	60 billion yen	Jun. 17, 2015	0.514%	Jun. 20, 2022
12th unsecured domestic straight bonds	30 billion yen	Jun. 17, 2015	0.781%	Jun. 20, 2025
13th unsecured domestic straight bonds	130 billion yen	Dec. 14, 2020	0.060%	Dec. 20, 2023
14th unsecured domestic straight bonds	180 billion yen	Dec. 14, 2020	0.190%	Dec. 19, 2025
15th unsecured domestic straight bonds	40 billion yen	Dec. 14, 2020	0.280%	Dec. 20, 2027

Issued by 7-Eleven, Inc.

	Amount	Issue date	Coupon	Redemption date
USD-denominated senior unsecured notes due 2023	1.25 billions dollars	Feb. 10, 2021	0.625%	Feb. 10, 2023
USD-denominated senior unsecured notes due 2024	2.25 billions dollars	Feb. 10, 2021	0.800%	Feb. 10, 2024
USD-denominated senior unsecured notes due 2026	1.25 billions dollars	Feb. 10, 2021	0.950%	Feb. 10, 2026
USD-denominated senior unsecured notes due 2028	1.0 billions dollars	Feb. 10, 2021	1.300%	Feb. 10, 2028
USD-denominated senior unsecured notes due 2031	1.7 billions dollars	Feb. 10, 2021	1.800%	Feb. 10, 2031
USD-denominated senior unsecured notes due 2041	0.75 billions dollars	Feb. 10, 2021	2.500%	Feb. 10, 2041
USD-denominated senior unsecured notes due 2051	1.25 billions dollars	Feb. 10, 2021	2.800%	Feb. 10, 2051

Note: USD-denominated senior unsecured notes due 2022 amounts to 1.5 billion USD was redeemed prior to maturity. (September 2021: 750 million USD, November 2021: 750 million USD)

Issued by Seven Bank

	Amount	Issue date	Coupon	Redemption date
10th unsecured domestic straight bonds	20 billion yen	Mar. 7, 2013	0.803%	Mar. 20, 2023
11th unsecured domestic straight bonds	15 billion yen	Dec. 17, 2014	0.536%	Dec. 20, 2024
12th unsecured domestic straight bonds	30 billion yen	Oct. 20, 2017	0.390%	Sep. 17, 2027
13th unsecured domestic straight bonds	20 billion yen	Jan. 25, 2019	0.160%	Dec. 20, 2023
14th unsecured domestic straight bonds	20 billion yen	Jan. 25, 2019	0.385%	Dec. 20, 2028