# **Corporate Profile**

### Corporate Overview (As of February 28, 2021)

### Company name

Seven & i Holdings Co., Ltd.

#### Date of establishment

September 1, 2005

#### Head office

8-8, Nibancho, Chiyoda-ku, Tokyo 102-8452, Japan

### Representative

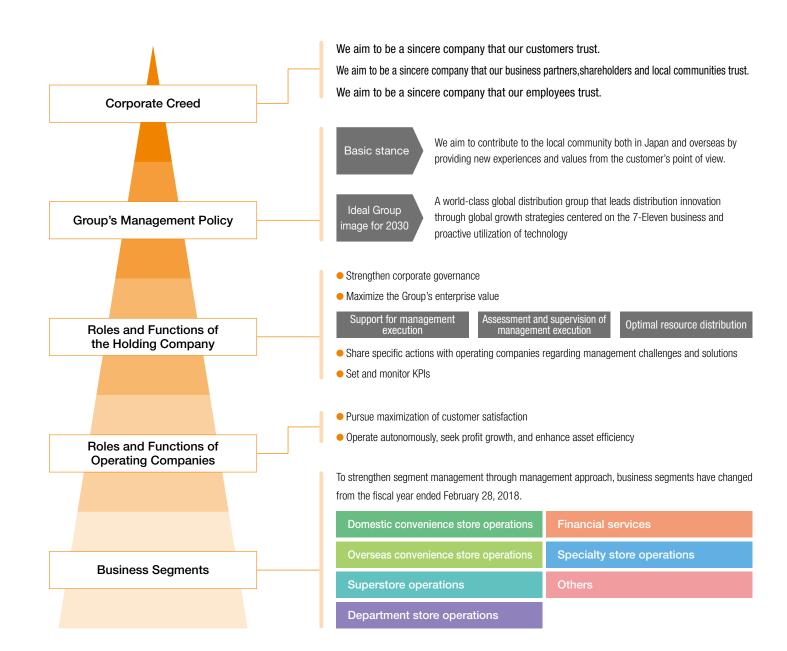
President: Ryuichi Isaka

### Paid-in capital

50 billion yen

#### Number of employees

799 (nonconsolidated) 58,975 (consolidated)



Seven & i Group's Value Creation Process

Seven & i Group in Numbers

# Open the next "Convenience" door

#### Domestic convenience store operations



ELEVEN

With 21.167 domestic convenience stores\*, Seven-Eleven Japan Co., Ltd. continues to play a central role in fulfilling the social infrastructure function of operating "close-by, convenient" stores indispensable to people's lives.



\* Seven-Eleven Okinawa is included.

### Overseas convenience store operations



EFENEU

7-Eleven, Inc. (SEI) franchises and/or licenses stores worldwide and responds to customer needs in highly diverse North America. Through an effective combination of new store openings and M&As, SEI further strengthens the growth of the entire chain.

# **Others**

Group companies, including Seven & i Net Media in charge of planning and operation of systems that support the digital strategy of the Seven & i Group, work together to create quality services.

# Challenge of "Food" expected now

#### Superstore operations



Superstore operations consist of general merchandise store (GMS) and food supermarket businesses and are run mainly by Ito-Yokado Co., Ltd., York-Benimaru Co., Ltd. and York Co., Ltd. Ito-Yokado operates 132 stores in Japan, which are primarily GMS handling food, apparel and household goods. York-Benimaru operates 235 "lifestyle-proposal supermarkets" that aim to make people's daily dining experiences more fun, fulfilling and

convenient, primarily in the southern

### Create an abundant "Lifestyle Hubs"

### Department store operations



Department store operations mainly consist of 10 department stores in Japan, run by Sogo & Seibu Co., Ltd., and 33 stores in Hong Kong, Taiwan, Malaysia and Indonesia, for which Sogo & Seibu serves as the overseas licensor.

#### Specialty store operations



Specialty store operations offering distinctive products and services include maternity, baby and children's products specialty stores by Akachan Honpo Co., Ltd., overall food-related businesses by Seven & i Food Systems Co., Ltd., and miscellaneous goods specialty stores by THE LOFT CO., LTD, etc.







# Seven & i Group **Stays Closely** Attuned to **Customers' Lives**

### **Expansion of customer contact**

Tohoku region.



The Group engages in financial services, including banking and card businesses. Seven Bank, Ltd. offers ATM cash pick-up, international money transfer and other financial services that meet customer needs, in addition to operating a network of ATMs handling approximately 2.3 million transactions a day. Through the issuance and operation of nanaco electronic money, the card business offers highly convenient financial services integrated with retail services.

Corporate group indispensable to customers' lives

Seven & i Group's Business

# Seven & i Group's Value Creation Process

### Seven & i Group in Numbers

#### Megatrends

#### Society

Changing and diversifying consumer lifestyles



The food market<sup>2</sup> has expanded by approx. **¥8.9 trillion over** the past 10 years.

### Demographics

Decreasing population, low birthrate, and aging society in Japan



#### Technology

Advances in digital and other technologies



#### Global environment

Accelerated global warming due to climate change



#### **Core Competences**

# Diverse customer contact points

Number of customers visiting our stores per day

Approx. 53.8 million\*1
(worldwide)

# Food highly favored by customers

Food accounts for around **60%** of domestic sales.

Share of domestic food market:"2 6.4%

#### Global presence

Approx. 74,000 stores\*3 in 17 countries and regions worldwide

#### Strategy

Open the next "Convenience" door

**CVS Business strategy** as a core of growth

Challenge for "Food" that are now needed by customers

Strengthening food/Tokyo metropolitan area food strategy Creation of affluent "lifestyle hubs"

Large-scale commercial base strategy

Expansion of "contact points" with our customers DX/Financial Strategies

### X

### Sustainability and Growth

Materiality Five Material Issues

- $1.\ Providing\ Social\ Infrastructure\ in\ this\ Era\ with\ an\ Aging\ Society\ and\ Declining\ Population$
- 2. Providing Safety and Reliability through Products and Stores
- 3. Non-Wasteful Usage of Products, Ingredients and Energy
- 4. Supporting the Active Role of Women, Youth and Seniors across the Group and in Society
- Building an Ethical Society and Improving Resource Sustainability Together with Customers and Business Partners



### **Corporate Governance**

What we learn about the creation of new retail services gained from earnest dialogue with stakeholders is accumulated in management resources, resulting in sustainable growth



- \*1 Includes the number of customers visiting stores operated in each country by area licensees (companies that acquired licenses from 7-Eleven, Inc. for the operation of 7-Eleven stores in specified areas).
- \*2 Food market: Our calculation of domestic food consumption based on data from the Foodservice Industry Research Institute, Japan Readymade Meal Association, Japan Frozen Food Association, Cabinet Office (National Accounts of Japan), and Tobacco Institute of Japan
- "3 Includes the number of 7-Eleven stores outside Japan, as of December 31, 2020. Includes the number of stores operated in each country by area licensees (companies that acquired licenses from 7-Eleven, Inc. for the operation of 7-Eleven stores in specified areas).

Seven & i Group's Value Creation Process

### Seven & i Group in Numbers

The Seven & i Group is committed to create new value through dialogue with various stakeholders and by leveraging Group synergies, while utilizing the strengths of its diverse businesses alongside the lives of its customers.

• 7-Eleven, Inc.

(80 consolidated subsidiaries, 2 affiliates;

85 companies, in total)

Domestic convenience

store operations

· SEVEN-ELEVEN (CHINA) INVESTMENT CO., LTD.

(10 consolidated subsidiaries, 5 affiliates;

· SEVEN-ELEVEN JAPAN CO., LTD.

· SEVEN-ELEVEN (BEIJING) CO., LTD.

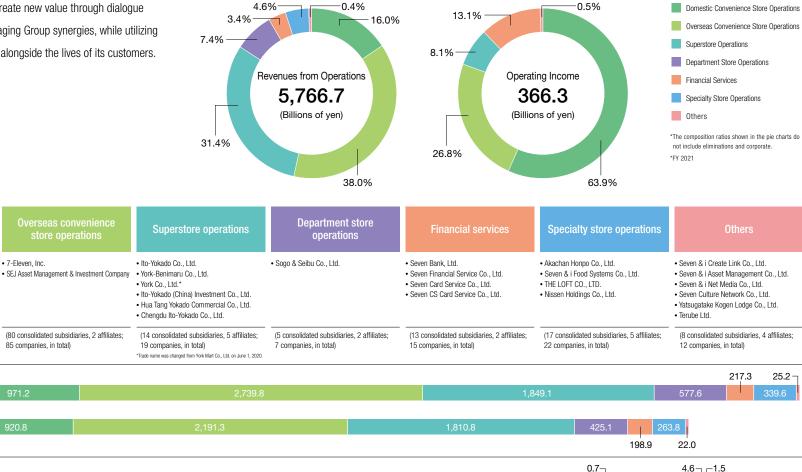
· SEVEN-ELEVEN (CHENGDU) CO., LTD.

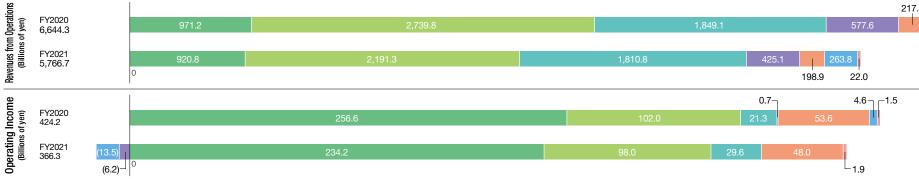
· SEVEN-ELEVEN (TIANJIN) CO., LTD.

· SEVEN-ELEVEN HAWAII, INC.

15 companies, in total)

Core Operating Companies

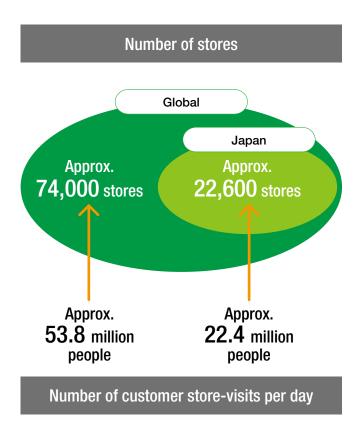


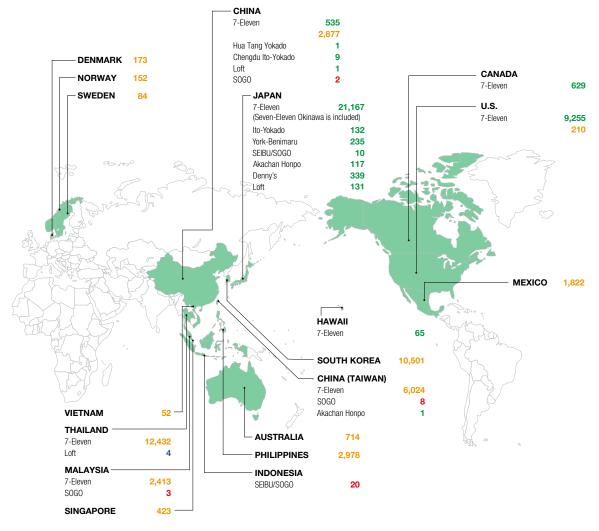


# Seven & i Group's Value Creation Process

### Seven & i Group in Numbers

# **Store Network**





Notes: 1. Number of stores operated directly by our subsidiaries

- Number of stores operated by companies in each country granted a defined area license
- Number of stores with licenses to use the trademark of Sogo & Seibu Co., Ltd.
- Number of stores that are THE LOFT overseas franchise
- 2. Figures represent the number of stores on record as of February 28, 2021 in Japan and December 31, 2020 for all other areas.

Seven & i Group's Value Creation Process

Seven & i Group in Numbers

# Status of store development



Domestic Store Network	7-Eleven	Ito-Yokado	York-Benimaru	York Mart, York Foods, etc.	SEIBU/SOGO	Akachan Honpo	Denny's	Loft
	ELEVEN	~	L	22	SEIBU Sogo	akachan honpo	<b>Dentys</b>	(Stores)
Hokkaido	1,002	8	-	_	-	3	_	1
Tohoku	1,405	9	161	_	1	4	12	7
Kanto	8,208	96	74	100	7	46	248	67
Chubu	3,441	12	_	_	1	21	69	16
Kinki	2,960	7	_	_	-	22	10	19
Chugoku	1,354	_	_	_	1	8	_	8
Shikoku	353	_	_	_	_	2	_	4
Kyushu, Okinawa	2,444	-	_	-	_	11	_	9
Total	21,167	132	235	100	10	117	339	131

Note: As of February 28, 2021

Seven & i Group's Value Creation Process

# Seven & i Group in Numbers

# **Operations in China**

In China, we are operating convenience stores, superstores, and supermarkets. We are also working to exchange information between business formats and jointly develop products.

	Business category	Establishment	Opening date of the first store	Capital	(As of Dece Ownership ratio	ember 31, 2020)
SEVEN-ELEVEN (BEIJING) CO., LTD.	Convenience stores	Jan. 2004	Apr. 15, 2004	U.S.\$44 million	SEVEN-ELEVEN (CHINA) INVESTMENT CO., LTD. Beijing Wang fu jing Department Store Group Co., Ltd. China National Sugar & Alcohol Group	65.0% 25.0% 10.0%
SEVEN-ELEVEN (CHENGDU) CO., LTD.	Convenience stores	Dec. 2010	Mar. 17, 2011	CNY472.9 million	SEVEN-ELEVEN (CHINA) INVESTMENT CO., LTD.	100.0%
SEVEN-ELEVEN (CHINA) INVESTMENT CO., LTD.	Investment company and 7-Eleven's master licensor in China	Sept. 2012	-	CNY876.2 million	SEVEN-ELEVEN JAPAN CO., LTD.	100.0%
SEVEN-ELEVEN (TIANJIN) CO., LTD.	Convenience stores	Nov. 2012	Nov. 29, 2012	CNY200.0 million	SEVEN-ELEVEN (BEIJING) CO., LTD.	100.0%
SHAN DONG ZHONG DI CONVENIENCE CO., LTD.	Convenience stores	June 2012	Nov. 7, 2012	CNY210.0 million	Zhongdi Group Co., Ltd. SEVEN-ELEVEN JAPAN CO., LTD. SEVEN-ELEVEN (CHINA) INVESTMENT CO., LTD.	65.0% 20.0% 15.0%
Chengdu Ito-Yokado Co., Ltd.	Superstores and supermarkets	Dec. 1996	Nov. 21, 1997	U.S.\$23 million	Ito-Yokado (China) Investment Co., Ltd. China National Sugar & Alcohol Group ITOCHU Corporation CITYWELL (CHENGDU) DEVELOPMENT CO., LTD.	75.0% 12.0% 8.0% 5.0%
Hua Tang Yokado Commercial Co., Ltd.	Superstores	Sept. 1997	Apr. 28, 1998	U.S.\$65 million	lto-Yokado (China) Investment Co., Ltd. China National Sugar & Alcohol Group	88.0% 12.0%
Ito-Yokado (China) Investment Co., Ltd.	Investment company in China	July 2012	-	U.S.\$47.25 million	lto-Yokado Co., Ltd.	100.0%
Chengdu Ito-Yokado E-commerce Co., Ltd.	E-commerce	Apr. 2017	-	CNY80.0 million	Chengdu Ito-Yokado Co., Ltd. Ito-Yokado (China) Investment Co., Ltd. Chengdu-Vienna Rotation Investment Co., Ltd.	73.8% 20.0% 6.3%

### Sales Trend

										(Million of yen)
	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020
Chengdu Ito-Yokado	50,672	53,513	62,788	70,650	79,686	67,276	71,638	73,632	73,751	64,305
Hua Tang Yokado	28,477	27,902	34,015	31,814	24,066	15,869	6,826	5,033	4,882	5,096
SEVEN-ELEVEN (BEIJING)	7,754	11,273	14,458	17,983	21,781	20,871	24,458	26,399	26,859	21,111
SEVEN-ELEVEN (TIANJIN)	-	_	3,136	3,783	4,623	4,551	5,364	5,190	4,781	3,404
SEVEN-ELEVEN (CHENGDU)	517	1,909	3,505	4,204	4,036	3,435	4,042	4,815	4,517	3,688
Exchange rate (CNY1=) (¥)	12.32	12.72	15.92	17.18	19.23	16.42	16.62	16.71	15.78	15.48

Notes: 1. Sales exclude value added tax.







SEVEN-ELEVEN (BEIJING)



Hua Tang Yokado



SEVEN-ELEVEN (CHENGDU)

<sup>2.</sup> All companies' fiscal year-ends are on December 31.

<sup>3.</sup> Figures exclude franchised store sales for SEVEN-ELEVEN (BEIJING), SEVEN-ELEVEN (TIANJIN) and SEVEN-ELEVEN (CHENGDU).