SEVEN\&i HLDGS.

## Brief Summary of FY 2012

April 5, 2012
Seven \& i Holdings Co., Ltd.

## Notes

## Fiscal periods of consolidated subsidiaries and affiliates

|  | 1Q | 2Q | 3Q | Fiscal year |
| :--- | :---: | :---: | :---: | :---: |
| Consolidated subsidiaries and <br> affiliates except for below | May | August | November | February |
| Overseas subsidiaries | March | June | September | December |
| Seven Bank | June | September | December | March |

* For consolidated subsidiaries ending fiscal year on December, financial statements on the same month have been adopted. For consolidated subsidiary ending fiscal year on March, financial statements which were applied correspondingly to regular financial statements on February have been adopted.
* Seven-Meal Service changed its year end closing data from December 31 to the end of February.


## 7-Eleven, Inc.

From the fiscal year ending December 2011, 7-Eleven, Inc., has changed its accounting method for revenues from operations, related to franchise agreements, from "gross amount" to "net amount."

This document contains certain statements based on the Company's current plans, estimates, strategies, and beliefs; all statements that are not historical fact are forward-looking statements. These statements represent the judgments and hypotheses of the Company's management based on currently available information. It is possible that the Company's future performance will differ from the contents of these forward-looking statements. Accordingly, there is no assurance that the forward-looking statements in this document will prove to be accurate.

CONSOLIDATED RESULTS

1. Financial Results
(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  | 2013 (forecast) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | OY(\%) |  | OY(\%) |
| Group's total sales ${ }^{*}$ | 7,383,808 | 93.6 | 7,547,178 | 102.2 | 8,048,156 | 106.6 | 8,550,000 | 106.2 |
| Revenues from operations | 5,111,297 | 90.5 | 5,119,739 | 100.2 | 4,786,344 | 93.5 | 5,060,000 | 105.7 |
| Convenience store operations | 1,968,555 | 85.3 | 2,036,464 | 103.4 | 1,690,924 | 83.0 | 1,870,000 | 110.6 |
| Superstore operations | 2,016,558 | 94.9 | 1,981,604 | 98.3 | 1,992,298 | 100.5 | 2,060,000 | 103.4 |
| Department store operations | 922,847 | 92.9 | 915,105 | 99.2 | 900,222 | 98.4 | 906,000 | 100.6 |
| Food services | 86,420 | 84.1 | 80,225 | 92.8 | 78,026 | 97.3 | 80,000 | 102.5 |
| Financial services | 110,444 | 88.4 | 106,953 | 96.8 | 129,601 | 121.2 | 140,000 | 108.0 |
| Other | 33,669 | 96.0 | 35,610 | 105.8 | 47,464 | 133.3 | 65,000 | 136.9 |
| Eliminations / corporate | $(27,198)$ |  | $(36,224)$ |  | $(52,193)$ |  | $(61,000)$ ! |  |
| Operating income (loss) | 226,666 | 80.4 | 243,346 | 107.4 | 292,060 | 120.0 | 315,000 | 107.9 |
| Convenience store operations | 183,837 | 86.2 | 195,477 | 106.3 | 214,637 | 109.8 | 228,900 | 106.6 |
| Superstore operations | 14,178 | 57.3 | 15,708 | 110.8 | 32,432 | 206.5 | 35,000 | 107.9 |
| Department store operations | 1,366 | 7.5 | 5,622 | 411.4 | 9,948 | 176.9 | 12,900 | 129.7 |
| Food services | (2,741) |  | (193) |  | (95) |  | 1,300 |  |
| Financial services | 30,152 | 118.3 | 28,343 | 94.0 | 33,778 | 119.2 | 35,600 | 105.4 |
| Other | 567 | 27.4 | (690) |  | 2,304 |  | 2,800 | 121.5 |
| Eliminations / corporate | (694) |  | (921) |  | (945) |  | $(1,500)$ ! |  |
| Non-operating income | 11,190 | 85.4 | 10,390 | 92.9 | 10,150 | 97.7 |  |  |
| Non-operating expenses | 10,905 | 69.6 | 10,829 | 99.3 | 9,039 | 83.5 |  |  |
| Ordinary income | 226,950 | 81.3 | 242,907 | 107.0 | 293,171 | 120.7 | 312,000 | 106.4 |
| Special gains | 2,809 | 45.3 | 22,655 | 806.3 | 10,428 | 46.0 |  |  |
| Special losses | 86,656 | 123.1 | 42,271 | 48.8 | 72,782 | 172.2 |  |  |
| Income before income taxes and minority interests | 143,104 | 66.5 | 223,291 | 156.0 | 230,817 | 103.4 |  |  |
| Net income | 44,875 | 48.6 | 111,961 | 249.5 | 129,837 | 116.0 | 155,000 | 119.4 |
| Net income per share | $\begin{array}{r} \text { yen! } \\ 49.67 \\ \hline \end{array}$ | $\begin{array}{r} \% \\ 49.4 \\ \hline \end{array}$ | $126.21$ | $\begin{array}{r} \hline \% \\ 254.1 \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { yen! } \\ 146.96 \\ \hline \end{array}$ | 116.4 | $\begin{array}{r} \hline \text { yen! } \\ \mathbf{1 7 5 . 4 4} \\ \hline \end{array}$ | $\begin{array}{r} \hline \% \\ 119.4 \\ \hline \end{array}$ |

Number of shares outstanding

| Average $^{* 2}$ | $903,458,314$ | $887,128,871$ | $883,499,397$ |
| :--- | ---: | ---: | ---: |
| End of period $^{* 2}$ | $903,458,108$ | $883,463,233$ | $883,506,457$ |

*1. Group's total sales include total store sales of Seven-Eleven Japan and 7-Eleven, Inc.
Convenience store's total sales including total store sales of Seven-Eleven Japan and 7-Eleven, Inc. for the fiscal year ended Feb. 2010, 2011, 2012 and for fiscal year ending Feb. 2013 are 4,241,067 million yen, 4,463,903 million yen, 4,952,736 million yen and 5,360,000 million yen, respectively.
*2. Excluding treasury stock
Exchange rates

| Years ended February 28 or 29 |  | 2010 | 2011 | 2012 | 2013 (forecast) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Income statements | US \$1= | 93.65 yen | 87.79 yen | 79.80 yen | 80.00 yen |
|  | 1yuan= | 13.72 yen | 12.90 yen | 12.32 yen | 12.50 yen |
| Balance sheets | US \$1= | 92.10 yen | 81.49 yen | 77.74 yen | - |
|  | 1yuan= | 13.48 yen | 12.29 yen | 12.31 yen | - |

## (Reference) Operating income before amortization of goodwill

(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  | $2013 \text { (forecast) }$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | OY(\%) |  | OY(\%) |  | Y(\%) |  |  |
| Operating income (loss) | 245,536 | 83.7 | 259,492 | 105.7 | 304,975 | 117.5 | 329,000 107.9 |  |
| Convenience store operations | 191,384 | 89.6 | 202,696 | 105.9 | 218,257 | 107.7 |  |  |
| Superstore operations | 17,549 | 62.5 | 19,079 | 108.7 | 35,804 | 187.7 |  |  |
| Department store operations | 9,055 | 34.8 | 10,875 | 120.1 | 15,201 | 139.8 |  |  |
| Food services | $(2,741)$ | ----- | (193) | ------- | (95) | - |  |  |
| Financial services | 30,380 | 117.9 | 28,602 | 94.1 | 34,388 | 120.2 |  |  |
| Other | 602 | 28.7 | (646)! |  | 2,363 | - |  |  |
| Eliminations / corporate | (694): |  | (921)! |  | (945)! | - |  |  |

[^0]2. Segment Information
(1) Business Segment Information
ion

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) | Composition <br> (\%) |  |
| Assets (end of period) |  |  |  |  |  |  |  |  |
| Convenience store operations | 1,104,209 ' | 87.1 | 1,112,557 | 100.8 | 1,077,608 | 96.9 | 24.4 |  |
| Superstore operations | 1,096,598 | 94.5 | 1,081,491 | 98.6 | 1,048,661 | 97.0 | 23.8 |  |
| Department store operations | 612,326 | 86.9 | 571,463 | 93.3 | 541,929 | 94.8 | 12.3 |  |
| Food services | 24,636 | 42.3 | 21,105 | 85.7 | 21,026 | 99.6 | 0.5 |  |
| Financial services | 1,175,963 ' | 111.4 | 1,350,272 | 114.8 | 1,565,291 | 115.9 | 35.5 |  |
| Others | 16,770 | 77.8 | 145,792 : | 869.3 | 153,852 | 105.5 | 3.5 |  |
| Eliminations / Corporate | $(356,900)$ ' | - | (550,570)! | - | (519,010)! | - |  |  |
| Total | 3,673,605 | 98.6 | 3,732,111 | 101.6 | 3,889,358 | 104.2 |  |  |
| Capital expenditures |  |  |  |  |  |  |  |  |
| Convenience store operations | 104,936 | 100.7 | 106,368 | 101.4 | 164,973 | 155.1 | 64.6 | 216,000 130.9 |
| Superstore operations | 65,379 | 141.9 | 54,133 | 82.8 | 40,284 | 74.4 | 15.8 | 55,000 : 136.5 |
| Department store operations | 19,734 | 158.3 | 27,807 | 140.9 | 16,068 | 57.8 | 6.3 | 15,500: 96.5 |
| Food services | 752 | 63.9 | 527 | 70.1 | 831 | 157.6 | 0.3 | 3,000 360.8 |
| Financial services | 15,543 | 65.0 | 19,616 | 126.2 | 26,783 | 136.5 | 10.5 | 32,200: 120.2 |
| Others | 3,702 | 349.9 | 127,429 | - | 3,114 | 2.4 | 1.2 | 4,000 128.4 |
| Corporate | 1,140 | - | 2,774 | 243.3 | 3,371 | 121.5 | 1.3 | 300 |
| Total | 211,189 | 111.8 | 338,656 | 160.4 | 255,426 | 75.4 |  | 326,000 127.6 |
| Depreciation and amortization |  |  |  |  |  |  |  |  |
| Convenience store operations | 66,158 | 98.3 | 68,743 | 103.9 | 73,291 | 106.6 | 52.4 | 87,700 119.7 |
| Superstore operations | 24,335 | 93.2 | 25,890 | 106.4 | 28,626 | 110.6 | 20.4 | 29,300: 102.4 |
| Department store operations | 17,417 | 87.1 | 14,361 | 82.5 | 14,010 | 97.6 | 10.0 | 13,300: 94.9 |
| Food services | 1,270 | 57.5 | 811 | 63.8 | 667 | 82.2 | 0.5 | $700: 104.9$ |
| Financial services | 22,246 | 90.7 | 20,693 | 93.0 | 20,331 | 98.3 | 14.5 | 24,200: 119.0 |
| Others | 588 | 169.6 | 1,598 | 271.7 | 2,588 | 161.9 | 1.8 | 3,300 127.5 |
| Corporate | 214 | 1060.1 | 321 | 149.8 | 480 | 149.1 | 0.3 | 500: 104.2 |
| Total | 132,232 | 94.1 | 132,421 | 100.1 | 139,994 | 105.7 |  | 159,000 113.6 |
| Amortization of goodwill |  |  |  |  |  |  |  |  |
| Convenience store operations | 7,547 | - | 7,218 | 95.6 | 3,620 | 50.2 | 28.0 |  |
| Superstore operations | 3,371 | 100.7 | 3,371 | 100.0 | 3,372 | 100.0 | 26.1 |  |
| Department store operations | 7,688 | 100.0 | 5,253 | 68.3 | 5,253 | 100.0 | 40.7 |  |
| Food services |  | - |  | - |  |  | - |  |
| Financial services | 228 | 77.7 | 258 | 113.5 | 610 | 235.6 | 4.7 |  |
| Others | $35:$ | 114.7 | 43 : | 123.5 | $58:$ | 134.8 : | 0.5 |  |
| Total | 18,870 | 162.1 | 16,145 | 85.6 | 12,915 | 80.0 |  |  |
| Impairment loss |  |  |  |  |  |  |  |  |
| Convenience store operations | 8,816 | 112.3 | 5,939 | 67.4 | 4,301 | 72.4 | 29.7 |  |
| Superstore operations | 11,382 | 72.7 | 4,139 | 36.4 | 7,238 | 174.9 | 50.1 |  |
| Department store operations | 4,589 | 42.3 | 10,301 | 224.5 | 2,059 | 20.0 | 14.2 |  |
| Food services | 2,819 | 70.6 | 378 | 13.4 | 428 | 113.1 | 3.0 |  |
| Financial services | 445 | 43.9 | 635 | 142.8 | 97 | 15.4 | 0.7 |  |
| Others | - | - | 59 | - | 334 | 559.6 : | 2.3 |  |
| Total | 28,052 | 71.2 | 21,454 | 76.5 | 14,460 | 67.4 ' | , |  |

Notes: 1. Capital expenditures include long-term leasehold deposits. An increase of the future amortization of asset, resulting from the adoption of the "Accounting Standard for Asset Retirement Obligations" is not included.
2. In regard to capital expenditures for FY2011 of "Others", the land, buildings, and other facilities of Seibu Ikebukuro, valued at 123.0 billion yen, are included, which were acquired by Seven \& i Asset Management Co., Ltd. on September 24, 2010.
(2) Geographic Area Segment Information
(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) | omposition(\%) |
| Revenues from operations |  |  |  |  |  |  |  |
| Japan | 3,602,982 ' | 94.6 | 3,552,691 | 98.6 | 3,590,917 | 101.1 | 75.0 |
| North America | 1,431,042 | 81.0 | 1,484,394 | 103.7 | 1,106,449 | 74.5 | 23.1 |
| Others | 80,561 : | 100.2 | 86,033 : | 106.8 | 89,524 | 104.1 : | 1.9 |
| Eliminations | $(3,289)$ ' | - | $(3,380)!$ | - | (546)! | - |  |
| Total | 5,111,297 | 90.5 | 5,119,739 | 100.2 | 4,786,344 | 93.5 ! |  |
| Operating income |  |  |  |  |  |  |  |
| Japan | 197,618 | 80.6 | 215,231 | 108.9 | 261,531 | 121.5 | 89.6 |
| North America | 26,992 | 78.4 | 26,230 | 97.2 | 29,181 | 111.3 ' | 10.0 |
| Others | 2,021 | 86.8 | 1,857 | 91.9 | 1,324 | 71.3 ! | 0.5 |
| Eliminations | 32 | - | 27 | - | 22 | - |  |
| Total | 226,666 | 80.4 | 243,346 | 107.4 | 292,060 | 120.0 |  |
| Assets (end of period) |  |  |  |  |  |  |  |
| Japan | 3,207,405 | 99.6 | 3,294,540 | 102.7 | 3,407,399 | 103.4 ' | 87.6 |
| North America | 431,747 ' | 88.6 | 397,120 | 92.0 | 435,338 | 109.6 ' | 11.2 |
| Others | 35,065 | 119.6 | 40,873 | 116.6 | 46,752 | 114.4 | 1.2 |
| Eliminations | (612) | - | (422): | - | (131)' | - | - |
| Total | 3,673,605 ; | 98.6 | 3,732,111 ' | 101.6 | 3,889,358 : | 104.2 ' | - |

*"Others" consists of the business results in China.
3. Interest-Bearing Debt
(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  |  |  | (\%) |
| Short-term loans | 151,200 | 79.1 | 108,330 | 71.6 | 139,690 | 128.9 |
| Current portion of long-term loans | 79,155 | 76.6 | 127,187 | 160.7 | 88,786 | 69.8 |
| Current portion of bonds | 20,385 | 40.3 | 36,100 | 177.1 | 10,000 | 27.7 |
| Commercial paper | - | - | 6,391 | - | 21,455 | 335.7 |
| Sub-total | 250,740 | 72.7 | 278,008 | 110.9 | 259,931 | 93.5 |
| Bonds | 190,068 | 105.3 | 263,973 | 138.9 | 253,978 | 96.2 |
| Long-term loans | 244,470 | 97.9 | 177,225 | 72.5 | 198,167 | 111.8 |
| Commercial paper | 16,208 | 86.7 | 8,177 | 50.5 |  | - |
| Sub-total | 450,746 | 100.4 | 449,376 | 99.7 | 452,145 | 100.6 |
| Total | 701,487 | 88.4 | 727,385 | 103.7 | 712,077 | 97.9 |
| Ratio to total assets (\%) | 19.1 | (2.2) | 19.5 | +0.4 | 18.3 | (1.2) |
| Ratio to owners' equity (\%) | 40.7 | (3.8) | 42.7 | +2.0 | 40.3 | (2.4) |

Interest-Bearing Debt by Business Segment

| Convenience store operations | 20,631 | 81.9 | 16,872 | 81.8 | 29,252 | 173.4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Superstore operations | 50,876 | 52.7 | 28,072 | 55.2 | 26,219 | 93.4 |
| Department store operations | 304,498 | 90.4 | 272,303 | 89.4 | 200,154 | 73.5 |
| Food services | - | - | - | - |  | - |
| Others | 3,000 | 80.0 | 2,250 | 75.0 | 1,500 | 66.7 |
| Corporate | 99,968 | 100.0 | 209,973 | 210.0 | 209,978 | 100.0 |
| Sub-total (excluding Financial services) | 478,974 | 85.2 | 529,471 | 110.5 | 467,103 | 88.2 |
| Financial services | 222,512 | 96.1 | 197,913 | 88.9 | 244,973 | 123.8 |
| Total | 701,487 | 88.4 | 727,385 | 103.7 | 712,077 | 97.9 |

Bond Information

|  | Amount | Date of issue | Coupon | Redemption date |
| :---: | :---: | :---: | :---: | :---: |
| Issued by Seven \& i Holdings |  |  |  |  |
| 1st unsecured domestic straight bonds | 40 billion yen | July 3, 2008 | 1.48\% | June 20, 2013 |
| 2nd unsecured domestic straight bonds | 30 billion yen | July 3, 2008 | 1.68\% | June 19, 2015 |
| 3rd unsecured domestic straight bonds | 30 billion yen | July 3, 2008 | 1.94\% | June 20, 2018 |
| 4th unsecured domestic straight bonds | 30 billion yen | June 29, 2010 | 0.541\% | June 19, 2015 |
| 5th unsecured domestic straight bonds | 20 billion yen | June 29, 2010 | 0.852\% | June 20, 2017 |
| 6 th unsecured domestic straight bonds | 60 billion yen | June 29, 2010 | 1.399\% | June 19, 2020 |
| Issued by Seven Bank |  |  |  |  |
| 3rd unsecured domestic straight bonds | 24 billion yen | Dec. 4, 2006 | 1.67\% | Dec. 20, 2013 |
| 4th unsecured domestic straight bonds | 10 billion yen | July 2, 2009 | 0.744\% | June 20, 2012 |
| 5th unsecured domestic straight bonds | 20 billion yen | July 2, 2009 | 1.038\% | June 20, 2014 |

Bond ratings
(As of Mar. 31, 2012)

|  |  | S\&P | Moody's | R\&I | JCR |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Seven \& i Holdings | Long-term | AA- | Aa3 | AA | AA+ |
| Seven-Eleven Japan | Long-term | AA- | - | - | AA+ |
|  | Short-term* | A-1+ | P-1 | - | - |
| 7-Eleven, Inc. | Long-term | AA- | Baa1 | - | - |
| Seven Bank | Long-term | AA- | - | AA | - |

* From January 2006, Seven-Eleven Japan's short-term rating is its rating as the guarantor of

7-Eleven, Inc.'s commercial paper program.

Seven-Eleven Japan
(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  | 2013(forecast) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |
| Revenues from operations | 535,018 | 98.9 | 549,111 | 102.6 | 576,186 | 104.9 | 616,000 | 106.9 |
| Operating income | 156,220 | 87.7 | 169,152 | 108.3 | 183,160 | 108.3 | 195,000 | 106.5 |


| Total store sales | $2,784,997$ | 100.8 | $2,947,606$ | 105.8 | $3,280,512$ | 111.3 | $3,502,000$ | 106.8 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Net sales of franchised stores | $2,657,774$ | 101.4 | $2,839,680$ | 106.8 | $3,189,317$ | 112.3 | -1 | - |
| Existing stores sales increase (\%) | $(2.1)$ | +2.2 |  | +6.7 | +1.0 |  |  |  |
| Merchandise GP Margin (\%) | 30.3 | +0.1 | 30.5 | +0.2 | 29.7 | $(0.8)$ | 30.1 | +0.4 |
| Average daily sales per store (thousand yen) | 616 | $(13)$ | 629 | +13 | 669 | +40 |  |  |
| Number of domestic stores | 12,753 | +455 | 13,232 | +479 | 14,005 | +773 | 14,755 | +750 |

7-Eleven, Inc.
(Millions of yen)

| Years ended December 31 | 200 |  | 2010 |  | 2011 |  | 2012 (forecast) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Y(\%) |  | YOY(\%) |  | OY(\%) |  | YOY(\%) |
| Revenues from operations | - | - | - | - | 1,086,522 | - | 1,227,000 | 112.9 |
| Operating income | 34,427 | 99.2 | 33,328 | 96.8 | 32,737 | 98.2 | 36,300 | 110.9 |



Notes 1. Figures for the amounts of each fiscal year reflect adjustments to the necessary for the consolidation to Seven \& i Holdings' consolidated accounts.
2. From the fiscal year ended Dec. 2011, 7-Eleven, Inc., changes its accounting method for revenues from operations related to franchise agreements, from "gross amount" to "net amount."

* Existing stores sales increase are calculated in U.S. dollars.
Ito-Yokado

| Years ended February 28 or 29 | $\mathbf{2 0 1 0}$ | (Millions of yen) |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Revenues from operations | $1,387,831$ | 94.9 | $1,373,670$ | 99.0 | $1,361,060$ | 99.1 |
| Net sales | $1,364,765$ | 95.0 | $1,349,345$ | 98.9 | $1,334,297$ | 98.9 |
| Operating income | $1,343,000$ | 100.7 |  |  |  |  |
| (forecast) |  |  |  |  |  |  |
| Existing stores sales increase (\%) | 1,757 | 18.3 | 2,155 | 122.6 | 10,554 | 489.6 |
| Merchandise GP Margin (\%) | $(5.7)$ | 13,500 | 127.9 |  |  |  |
| Number of domestic stores | 29.0 | $(0.8)$ | 29.1 | +0.1 | 29.7 | +0.6 |


| (2013 |
| :--- |

York-Benimaru
(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  | 2013 (forecast) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{YOY}(\%)$ |  | YOY(\%) |  | YOY(\%) |  | OY(\%) |
| Revenues from operations | 348,735 | 100.0 | 343,379 | 98.5 | 348,600 | 101.5 | 369,000 | 105.9 |
| Net sales | 337,506 | 99.8 | 337,734 | 100.1 | 342,944 | 101.5 | 363,000 | 105.8 |
| Operating income | 9,402 | 80.3 | 8,877 | 94.4 | 14,955 | 168.5 | 12,400 | 82.9 |


| Existing stores sales increase (\%) | $(3.7)$ | $(4.1)$ | +1.5 | +2.0 |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Merchandise GP Margin (\%) | 26.7 | $(0.3)$ | 26.6 | $(0.1)$ | 27.0 | +0.4 | 26.6 |
| Number of domestic stores | 164 | +8 | 170 | +6 | 176 | +6 | 184 |

Sogo \& Seibu
Sogo \& Seibu

| Years ended February 28 or 29 | $\mathbf{2 0 1 0}$ | (Millions of yen) |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Revenues from operations | 859,265 | 92.0 | 846,796 | 98.5 | 830,340 |
| 201 | 98.1 | 845,900 | 101.9 |  |  |
| Net sales | 847,044 | 92.1 | 834,723 | 98.5 | 817,927 |
| Operating income | 5,613 | 24.1 | 7,385 | 131.6 | 11,159 |
| Yorecast) | 151.1 | 14,000 | 125.5 |  |  |


| Existing stores sales increase (\%) | $(8.4)$ |  | $\pm 0.0$ | $(0.5)$ | +4.8 |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Merchandise GP Margin (\%) | 25.8 | $(0.8)$ | 25.4 | $(0.4)$ | 25.1 | $(0.3)$ |
| Number of domestic stores | 28 | $\pm 0$ | 27 | $(1)$ | 26 | $(1)$ |
|  | 26 | $\pm 0.1$ |  |  |  |  |

Seven \& i Food Systems

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  | 2013 (forecast) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY |  | YOY |  | OY(\%) |  | YOY(\%) |
| Revenues from operations | 86,400 | 84.1 | 80,167 | 92.8 | 77,940 | 97.2 | 81,080 | 104.0 |
| Net sales | 85,885 | 84.1 | 79,609 | 92.7 | 77,400 | 97.2 | 80,550 | 104.1 |
| Operating income (loss) | (2,714) | - | (89) | - | 22 | - | 1,500 | - |

$<$ Restaurant division $>$

| Existing stores sales increase (\%) | $(7.2)$ | +0.5 | $(1.0)$ | +2.9 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Merchandise GP Margin (\%) | 67.3 | +0.8 | 68.3 | +1.0 | 68.3 | $\pm 0.0$ |
| Number of domestic stores | 525 | $(70)$ | 489 | $(36)$ | 486 | $(3)$ |
| 488 | +0.4 |  |  |  |  |  |

## 1. Store Openings and Closures of Major Group Companies

| As of February 28 or 29 | 2010 |  |  |  |  |  | 2013 (forecast) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | hange |  | Change |
| Convenience store operations |  |  |  |  |  |  |  |  |
| Seven-Eleven Japan | 12,753 : | +455 | 13,232 | +479 | 14,005 | +773 | 14,755 | +750 |
| Openings | 966 |  | 939 |  | 1,201 |  | 1,350 |  |
| Closures | 511 |  | 460 |  | 428 |  | 600 ! |  |
| Relocations | 414 |  | 393 |  | 346 |  |  |  |
| Terminations of contract | 97' |  | 67' |  | 82 |  | - |  |
| 7-Eleven, Inc. ${ }^{* 1}$ | 6,389 | +193 | 6,610 | +221 | 7,149 | +539 | 7,779 | +630 |
| Openings | 268 : |  | 303 |  | 643 |  | 680 |  |
| Closures | 75 |  | 82 |  | 104 |  | 50 ! |  |
| SEVEN-ELEVEN (BEIJING) ${ }^{*} 1,2$ | 92 | +20 | 100 | +8 | 147 : | +47 | 217 | +70 |
| Openings | 20 |  | 10 : |  | 48 : |  | 70 : |  |
| Closures | 0 |  | 2 |  | 1 |  | 0 |  |
| SEVEN-ELEVEN (CHENGDU) ${ }^{* 1}$ | -: | - | -: | - | 41 | +41 | 121 ! | +80 |
| Openings | -: |  | -' |  | 41 |  | 80 |  |
| Closures | - |  | -: |  | 0 |  | 0 |  |
| Superstore operations |  |  |  |  |  |  |  |  |
| Ito-Yokado | 174 ! | (1) | $170 \vdots$ | (4) | 173 | +3 | $180 \vdots$ | +7 |
| Openings | 4 |  | 6 |  | 5 |  | 8 |  |
| Closures | 5 |  | 10 ! |  | 2 |  | 1 |  |
| York-Benimaru ${ }^{* 3}$ | 164 ! | +8 | 170 ! | +6 | 176 | +6 | 184 ! | +8 |
| Openings | 8 |  | 7 |  | 8 |  | 12 ! |  |
| Closures | 0 |  | $1!$ |  | 2 |  | 3 ! |  |
| York Mart | 62 ! | +2 | 65 ! | +3 | 68 ! | +3 | $71 \vdots$ | +3 |
| Openings | 3 |  | 4 |  | 5 |  | 5 |  |
| Closures | $1!$ |  | 1 |  | 2 |  | 2 |  |
| Hua Tang Yokado Commercial ${ }^{* 1}$ | 9 | +1 | 8 ! | (1) | 8 | $\pm 0$ | 8 ! | $\pm 0$ |
| Openings | 1 |  | 1 |  | 0 |  | 0 |  |
| Closures | 0 |  | 2 |  | 0 |  | 0 |  |
| Chengdu Ito-Yokado ${ }^{* 1}$ | 4 | +1 | 4 | $\pm 0$ | 5 | +1 | 5 | $\pm 0$ |
| Openings | 1 |  | 0 |  | 1 |  | 0 |  |
| Closures | 0 |  | 0 |  | 0 |  | 0 |  |
| Beijing Wang fu jing Yokado Commercial ${ }^{\text {+1 }}$ | 1 | $\pm 0$ | 1 | $\pm 0$ | 2 | +1 | 2 | $\pm 0$ |
| Openings | 0 |  | 0 |  | 1 |  | 0 |  |
| Closures | 0 |  | 0 |  | 0 |  | 0 |  |
| Akachan Honpo *4 | 78 | +6 | 85 ! | +7 | 87 | +2 | 97 | +10 |
| Openings | 10 |  | 13 |  | 11 |  | 15 |  |
| Closures | 4 |  | 6 |  | 9 |  | 5 |  |
| Department store operations |  |  |  |  |  |  |  |  |
| Sogo \& Seibu ${ }^{* 5}$ | 28 ! | $\pm 0$ | 27 ! | (1) | $26!$ | (1) | 26 ! | $\pm 0$ |
| Openings | 0 |  | 0 |  | 0 |  | 0 |  |
| Closures | 2 |  | $1!$ |  | 1 |  | 0 |  |
| LOFT ${ }^{* 6}$ | 55 ! | +4 | 63 ! | +8 | 73 | +10 | 79 ! | +6 |
| Openings | 5 |  | 10 ! |  | 12 |  | 6 |  |
| Closures | 1 |  | 2 |  | 2 |  | 0 |  |
| Food services |  |  |  |  |  |  |  |  |
| Seven \& i Food Systems | 892 ! | (67) | 846 : | (46) | 858 | +12 | 848 ! | (10) |
| Restaurant operations | 525 ! | (70) | 489 ! | (36) | 486 | (3) | 488 ! | +2 |
| Openings | 14 |  | 14 |  | 12 |  | 6 |  |
| Closures | 84 |  | 50 |  | 15 ! |  | 4 |  |
| Meal provision service business | 232 ! | +8 | 228 : | (4) | 244 | +16 | 247 ! | +3 |
| Fast food operations | 135 | (5) | 129 ! | (6) | 128 ! | (1) | 113 ! | (15) |
| Seven \& i Restaurant (Beijing) ${ }^{{ }^{1}}$ | $1!$ | +1 | 2 | +1 | 3 | +1 | $4!$ | +1 |
| Opening | 1 |  | 1 |  | 1 |  | 1 |  |
| Closure | 0 |  | 0 |  | 0 |  | 0 |  |

*1. Figures are as of the end of December.
*2. The number of stores in Tianjin, China which is included in SEVEN-ELEVEN (BEIJING) for FY2010, FY2011 and FY2012 are are 2, 6 and 28 stores, respectively.
*3. York-Benimaru's store openings planned for FY2013 include the reopening of 1 remodeled store that had been closed as a result of the earthquake disaster.
*4. The number of Akachan Honpo stores includes 3 franchised stores.
*5. The number of Sogo \& Seibu stores at FY2010 includes 2 stores added through the merger with Robinson Department Store.
*6. The number of LOFT stores includes 7 franchised stores for FY2010 and FY2011, 9 franchised stores for FY2012.
(1) Domestic Store Network

| As of February 28, or 29 | 2010 | 2011 | 2012 | Change |
| :---: | :---: | :---: | :---: | :---: |
| Hokkaido | 815 | 831 | 844 | +13 |
| Iwate | 58 | 68 | 78 | +10 |
| Miyagi | 322 | 331 | 339 | +8 |
| Yamagata | 135 | 140 | 150 | +10 |
| Fukushima | 380 | 380 | 382 | +2 |
| Ibaraki | 523 | 535 | 555 | +20 |
| Tochigi | 341 | 350 | 363 | +13 |
| Gunma | 354 | 362 | 379 | +17 |
| Saitama | 874 | 887 | 929 | +42 |
| Chiba | 762 | 777 | 813 | +36 |
| Tokyo | 1,676 | 1,737 | 1,848 | +111 |
| Kanagawa | 886 | 933 | 986 | +53 |
| Niigata | 347 | 350 | 360 | +10 |
| Toyama | 33 | 54 | 71 | +17 |
| Ishikawa | 10 | 28 | 46 | +18 |
| Fukui | 21 | 27 | 31 | +4 |
| Yamanashi | 163 | 164 | 170 | +6 |
| Nagano | 365 | 376 | 386 | +10 |
| Gifu | 77 | 79 | 88 | +9 |
| Shizuoka | 469 | 495 | 522 | +27 |
| Aichi | 575 | 594 | 657 | +63 |
| Mie | 40 | 45 | 50 | +5 |
| Shiga | 166 | 171 | 179 | +8 |
| Kyoto | 185 | 196 | 209 | +13 |
| Osaka | 557 | 594 | 646 | +52 |
| Hyogo | 374 | 398 | 425 | +27 |
| Nara | 61 | 71 | 78 | +7 |
| Wakayama | 40 | 43 | 45 | +2 |
| Shimane | 7 | 8 | 8 | $\pm 0$ |
| Okayama | 198 | 210 | 225 | +15 |
| Hiroshima | 391 | 405 | 429 | +24 |
| Yamaguchi | 236 | 240 | 245 | +5 |
| Fukuoka | 671 | 685 | 706 | +21 |
| Saga | 140 | 143 | 148 | +5 |
| Nagasaki | 83 | 92 | 99 | +7 |
| Kumamoto | 199 | 209 | 227 | +18 |
| Oita | 80 | 83 | 92 | +9 |
| Miyazaki | 139 | 141 | 142 | +1 |
| Kagoshima |  |  | 55 | +55 |
| Total | 12,753 | 13,232 | 14,005 | +773 |

(2) Global Seven-Eleven Store Network

| As of December 31 | 2010 | 2011 | 2012 | Change |
| :---: | :---: | :---: | :---: | :---: |
| Japan ${ }^{*}$ | 12,753 | 13,232 | 14,005 | +773 |
| U.S.A. and Canada | 6,389 | 6,610 | 7,149 | +539 |
| Hawaii | 55 | 55 | 58 | +3 |
| China (Beijing and Tianjin) | 92 | 100 | 147 | +47 |
| China (Chengdu) |  |  | 41 | +41 |
| Sub-total | 19,289 | 19,997 | 21,400 | +1,403 |

* Figures for Japan is as of February 28 or 29.
(Area licensee)

| As of December 31 | 2009 | 2010 | 2011 | Change |
| :---: | :---: | :---: | :---: | :---: |
| South Korea | 2,186 | 3,145 | 5,249 | +2,104 |
| China (Hong Kong and others) | 1,565 | 1,557 | 1,510 | (47) |
| China (Shanghai) | 13 | 54 | 94 | +40 |
| Taiwan | 4,744 | 4,750 | 4,801 | +51 |
| Thailand | 5,270 | 5,790 | 6,276 | +486 |
| Philippines | 446 | 551 | 689 | +138 |
| Malaysia | 1,103 | 1,212 | 1,328 | +116 |
| Singapore | 484 | 549 | 561 | +12 |
| Indonesia | 1 | 21 | 57 | +36 |
| Australia | 393 | 415 | 579 | +164 |
| U.S.A. | 528 | 523 | 545 | +22 |
| Mexico | 1,177 | 1,223 | 1,351 | +128 |
| Norway | 177 | 173 | 164 | (9) |
| Sweden | 191 | 189 | 185 | (4) |
| Denmark | 129 | 144 | 196 | +52 |
| Sub-total | 18,407 | 20,296 | 23,585 | +3,289 |
| Total Worldwide | 37,696 | 40,293 | 44,985 | +4,692 |

Notes: 1. Figures for overseas stores are as of the end of December.
2. Figures for "U.S.A. and Canada" are the number of franchised stores and directly operated stores operated by 7-Eleven, Inc.
3. Figures for China (Hong Kong and others) include Guang Dong Province and Macau.
※ As of February 29, 2012, Seven-Eleven Japan operates in 39 prefectures out of 47 prefectures in Japan.
The Company plan to start its store openings in Akita prefecture in the first half of FY2013.
3. Store Information of Superstore Operations
(1) Superstore (Ito-Yokado)

| (Results for the fiscal year ended February 29, 2012) |  |  |  |  | (Square meters) |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Store name | Location | Date | Sales floor space | Directly managed sales floor space |
| Openings | Ario Ueda | Nagano | Apr. 21, 2011 | 20,800 | 9,600 |
|  | Abeno | Osaka | Apr. 26, 2011 | 12,880 | 10,390 |
|  | Ario Kurashiki | Okayama | Nov. 25, 2011 | 16,500 | 2,525 |
|  | Shokuhinkan Takaido (food specialty store) | Tokyo | Dec. 1, 2011 | - | 855 |
|  | Ario Matsumoto | Nagano | Dec. 16, 2011 | 13,000 | 4,735 |
| Closures | Ueda (S\&B) | Nagano | Apr. 10, 2011 | - | 7,605 |
|  | Espa Matsumoto | Nagano | Dec. 13, 2011 | - | 11,471 |

(Plan for the fiscal year ending February 28, 2013)

|  | Store name | Location | Date | Sales floor space | Directly managed sales floor space |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Openings ${ }^{*}$ | Shokuhinkan Nerima-Takanodai | Tokyo | First half | - | - |
|  | Shokuhinkan Waseda | Tokyo | First half | - | - |
|  | Ario Washinomiya | Saitama | Second half | - | - |
| Closure | THE PRICE Kamagaya | Chiba | Apr. 2012 | - | 1,825 |

* In addition to the store openings above, plans call for five food specialty stores to be opened in the fiscal year ending February 2013.
(2) Supermarkets (York-Benimaru)

| (Results for the fiscal year ended February 29, 2012) |  |  |  |  | (Square meters) |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Store name | Location | Date | Sales floor space | Directly managed sales floor space |
| Openings | Hobara | Fukushima | May 27, 2011 | 1,730 | 1,629 |
|  | Shirakawa-Yokomachi | Fukushima | June 24, 2011 | 2,040 | 1,922 |
|  | Tomobe-Higashidaira | Ibaraki | July 8, 2011 | 1,988 | 1,882 |
|  | Ishinomaki-Nakazato | Miyagi | Nov. 11, 2011 | 2,000 | 1,870 |
|  | Yonezawa-Montomachi | Yamagata | Nov. 25, 2011 | 1,990 | 1,883 |
|  | Shin-Motomiya-Tatemachi | Fukushima | Dec.1, 2011 | 1,700 | 1,598 |
|  | Hiwada | Fukushima | Jan. 27, 2012 | 2,010 | 1,900 |
|  | Miharu | Fukushima | Feb. 17, 2012 | 1,720 | 1,677 |
| Closures | Motomiya-Tatemachi (S\&B) | Fukushima | Nov. 23, 2011 | 1,657 | 1,453 |
|  | Miharu (S\&B) | Fukushima | Feb. 11, 2012 | 1,018 | 924 |

(Plan for the fiscal year ending February 28, 2013)
(Square meters)

|  | Store name | Location | Date | Sales floor space | Directly managed sales floor space |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Openings ${ }^{* 1}$ | Sendai-Ayashi | Miyagi | Mar. 23, 2012 | 1,990 | 1,850 |
|  | Yanome | Fukushima | Apr. 27, 2012 | 2,000 | 1,900 |
|  | Sano-Iseyamacho | Tochigi | July 2012 | 2,000 | 1,900 |
|  | Minato-Kazuma* ${ }^{\text {2 }}$ | Miyagi | July 2012 | 3,300 | 3,200 |
|  | Hitachinaka-Higashi-Oshima | Ibaraki | Aug. 2012 | 2,000 | 1,900 |
|  | Natori-Kamiyoden | Miyagi | Oct. 2012 | 2,100 | 2,000 |
|  | Yamagata-Kaminoyama | Yamagata | Oct. 2012 | 3,300 | 3,200 |
|  | Aizumachi-Kitamachi | Fukushima | Nov. 2012 | 2,000 | 1,900 |
|  | Oyama-Amagaya | Tochigi | Nov. 2012 | 2,400 | 2,300 |
|  | Iwaki-Sanuka | Fukushima | Jan. 2013 | 3,300 | 3,200 |
|  | Shin- Sasaya | Fukushima | Feb. 2013 | 1,650 | 1,550 |
| Closures ${ }^{* 1}$ | Sasaya (S\&B) | Fukushima | Apr. 23, 2012 | 1,516 | 1,431 |

[^1]Note: S\&B stands for scrap and build
(3) China (Superstores)
(Results for the fiscal year ended December 31, 2011)
(Square meters)

|  | Store name | Location | Date | Sales floor space |
| :--- | :---: | :---: | :---: | :---: |
| Opening | Gao Xin | Chengdu | Nov. 8, 2011 | 33,300 |

(4) China (Supermarkets)
(Results for the fiscal year ended December 31, 2011)
(Square meters)

|  | Store name | Location | Date | Sales floor space |
| :--- | :---: | :---: | :---: | :---: |
| Opening | San Li Tun | Beijing | Dec. 2, 2011 | 2,040 |

4. Store Information of Department Store Operations
(Results for the fiscal year ended February 29, 2012)
(Square meters)

|  | Store name | Location | Date | Sales floor space |
| :--- | :---: | :---: | :---: | :---: |
| Closure | Sogo Hachioji | Tokyo | Jan. 31, 2012 | 31,800 |

5. Capital Expenditures, Depreciation and Amortization of Major Group Companies

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  | 2013 (forecast) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |
| Convenience store operations |  |  |  |  |  |  |  |  |
| Seven-Eleven Japan |  |  |  |  |  |  |  |  |
| Investment to new stores | 56,056 | 111.4 | 48,333 | 86.2 | 61,523 | 127.3 |  |  |
| Investment to existing stores and other | 8,346 | 110.4 | 6,690 | 80.2 | 31,441 | 470.0 |  |  |
| Software development | 1,820 | 225.0 | 1,966 | 108.0 | 680 | 34.6 |  |  |
| Total capital expenditures | 66,222 | 112.9 | 56,989 | 86.1 | 93,644 | 164.3 | 110,000 | 117.5 |
| Depreciation and amortization | 28,587 | 108.6 | 30,831 | 107.8 | 38,368 | 124.4 | 47,000 | 122.5 |
| 7-Eleven, Inc. |  |  |  |  |  |  |  |  |
| Investment to new stores | 12,225 | 77.7 | 19,645 | 160.7 | 74,720 | 380.4 |  |  |
| Investment to existing stores and other | 17,230 | 72.2 | 25,300 | 146.8 | 25,333 | 100.1 |  |  |
| Software development | 8,493 | 171.7 | 4,049 | 47.7 | 3,421 | 84.5 |  |  |
| Total capital expenditures * | 37,948 | 85.2 | 48,996 | 129.1 | 103,475 | 211.2 | 104,000 | 100.5 |
| Depreciation and amortization | 34,974 | 91.4 | 37,444 | 107.1 | 37,180 | 99.3 | 40,000 | 107.6 |
| Superstore operations |  |  |  |  |  |  |  |  |
| Ito-Yokado |  |  |  |  |  |  |  |  |
| Investment to new stores | 40,888 | 174.8 | 32,852 | 80.3 | 10,507 | 32.0 |  |  |
| Investment to existing stores and other | 4,700 | 85.7 | 4,360 | 92.8 | 7,326 | 168.0 |  |  |
| Software development | 312 | 87.4 | 280 | 89.7 | 241 | 86.1 |  |  |
| Total capital expenditures | 45,900 | 157.0 | 37,492 | 81.7 | 18,074 | 48.2 | 32,400 | 179.3 |
| Depreciation and amortization | 13,890 | 88.5 | 14,573 | 104.9 | 16,822 | 115.4 | 16,000 | 95.1 |
| York-Benimaru |  |  |  |  |  |  |  |  |
| Investment to new stores | 8,518 | 137.0 | 4,683 | 55.0 | 5,079 | 108.5 |  |  |
| Investment to existing stores and other | 3,633 | 195.0 | 2,097 | 57.7 | 1,899 | 90.6 |  |  |
| Software development | 408 | 318.8 | 849 | 208.1 | 96 | 11.3 |  |  |
| Total capital expenditures | 12,560 | 153.0 | 7,629 | 60.7 | 7,075 | 92.7 | 9,000 | 127.2 |
| Depreciation and amortization | 4,886 | 108.2 | 5,573 | 114.1 | 5,122 | 91.9 | 5,500 | 107.4 |
| Department store operations |  |  |  |  |  |  |  |  |
| Sogo \& Seibu |  |  |  |  |  |  |  |  |
| Investment to new stores | - |  | - |  |  |  |  |  |
| Investment to existing stores and other | 14,461 | 138.5 | 23,079 | 159.6 | 11,908 | 51.6 |  |  |
| Software development | 1,019 | 223.0 | 2,161 | 212.1 | 1,466 | 67.8 |  |  |
| Total capital expenditures | 15,481 | 142.0 | 25,240 | 163.0 | 13,374 | 53.0 | 12,700 | 95.0 |
| Depreciation and amortization | 15,741 | 90.1 | 12,779 | 81.2 | 12,181 | 95.3 | 11,700 | 96.1 |

Notes: 1. Capital expenditures include long-term leasehold deposits. An increase of the future amortization of asset, resulting from the adoption of "Asset Retirement Obligation" is not included.
2. Depreciation and amortization include amortization on intangible assets.

* Capital expenditures of 7-Eleven, Inc. include goodwill due to the acquisition of retail interests.


## Business Performance of Group Principal Companies

## 1. Convenience Stores Operations

Seven-Eleven Japan

| Sales by product category (total store sales) |  |  |  |  |  |  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Years ended February 28 or 29 | 2010 |  |  | 2011 |  |  | 2012 |  |  |
|  |  | YOY(\%) | $\begin{gathered} \text { Composition } \\ (\%) \end{gathered}$ (\%) |  | YOY(\%) | Composition |  | YOY(\%) | ${ }_{\text {composition }}^{(\%)}$ |
| Processed food | 788,154 | 100.1 | 28.3 | 828,277 | 105.1 | 28.1 | 872,616 | 105.4 | 26.6 |
| Fast food | 751,949 | 99.0 | 27.0 | 792,906 | 105.4 | 26.9 | 852,933 | 107.6 | 26.0 |
| Daily food | 336,984 | 100.8 | 12.1 | 359,607 | 106.7 | 12.2 | 403,503 | 112.2 | 12.3 |
| Non food | 907,909 | 103.0 | 32.6 | 966,814 | 106.5 | 32.8 | 1,151,459 | 119.1 | 35.1 |
| Total store sales | 2,784,997 | 100.8 | 100.0 | 2,947,606 | 105.8 | 100.0 | 3,280,512 | 111.3 | 100.0 |


| Years ended February 28 or 29 | 2010 | 2011 | 2012 |
| :---: | :---: | :---: | :---: |
| Net sales increase at existing stores | (2.1) | +2.2 | +6.7 |
| Number of customers | +0.5 | +1.1 | +2.6 |
| Average spending per customer | (2.6) | +1.1 | +4.0 |

Average daily sales per store (Thousands of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Chang |
| Total stores | 616 | (13) | 629 | +13 | 669 | +40 |
| Newly opened stores | 525 | (30) | 554 | +29 | 570 | +16 |

Gross profit margin
(\%)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Change |
| Processed food | 37.9 | +0.4 | 38.3 | +0.4 | 38.3 | $\pm 0.0$ |
| Fast food | 33.8 | +0.3 | 34.1 | +0.3 | 34.3 | +0.2 |
| Daily food | 33.1 | +0.2 | 33.3 | +0.2 | 33.2 | (0.1) |
| Non food | 19.8 | (0.1) | 19.8 | $\pm 0.0$ | 18.6 | (1.2) |
| Total | 30.3 | +0.1 | 30.5 | +0.2 | 29.7 | (0.8) |

Selling, general and administrative expenses

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |
| Advertising expenses | 26,279 | 136.0 | 28,209 | 107.3 | 36,318 | 128.7 |
| Salaries and wages | 51,639 | 100.5 | 50,505 | 97.8 | 50,710 | 100.4 |
| Land and building rent | 72,117 | 112.2 | 79,424 | 110.1 | 87,199 | 109.8 |
| Depreciation and amortization | 28,587 | 108.6 | 30,831 | 107.8 | 38,368 | 124.4 |
| Utility expenses | 30,449 | 95.9 | 31,799 | 104.4 | 33,124 | 104.2 |
| Other | 76,783 | 115.4 | 80,768 | 105.2 | 80,494 | 99.7 |
| Total | 285,856 | 110.1 | 301,538 | 105.5 | 326,216 | 108.2 |

* Depreciation and amortization include amortization on intangible assets.

Number of stores by type

| Years ended February 28 or 29 | 2010 |  |  | . 2011 |  |  | 2012 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change | Composition <br> (\%) |  | Change | Composition <br> (\%) |  | Change | Composition (\%) |
| Number of stores | 12,753 | +455 | 100.0 | 13,232 | +479 | 100.0 | 14,005 | +773 | 100.0 |
| Type A | 4,437 | (201) | 34.8 | 4,340 | (97) | 32.8 | 4,263 | (77): | 30.4 |
| Type C | 7,703 | +757 | 60.4 | 8,449 | +746 | 63.9 | 9,344 | +895 | 66.7 |
| Provisional management contract stores | 12 | (41) | 0.1 | 1 | (11)! | 0.0 | 1 | $\pm 0$ | 0.0 |
| Directly operated stores | 601 | (60) | 4.7 | 442 | (159) | 3.3 | 397 | (45) | 2.8 |
| Open 24 hours | 12,645 | +406 | 99.2 | 13,079 | +434 | 98.8 | 13,813 | +734 | 98.6 |
| With liquor license | 12,570 | +556 | 98.6 | 13,072 | +502 | 98.8 | 13,847 | +775 | 98.9 |
| With tobacco license | 11,415 | +735 | 89.5 | 12,131 | +716 | 91.7 | 12,997 | +866 | 92.8 |

Payment acceptance service

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |
| Number of transactions (thousands) | 323,966 | 105.0 | 342,427 | 105.7 | 358,732 | 104.8 |
| Total value of transactions (million yen) | 3,072,749 | 104.2 | 3,242,657 | 105.5 | 3,432,600 | 105.9 |

Inventory turnover, Number of employees and Sales floor space

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { Change or } \\ & \text { YOY(\%) } \end{aligned}$ |  | Change or YOY(\%) |  | Change or YOY(\%) |
| Inventory turnover (days) | 9.4 | (0.2) | 9.9 | +0.5 | 9.2 | (0.7) |
| Full-time employees (term-end) | 5,763 | +221 | 5,729 | (34) | 5,686 | (43) |
| Total sales floor space (square meters) | 1,571,247 | 104.8 | 1,641,368 | 104.5 | 1,769,560 | 107.8 |

[^2]7-Eleven, Inc.

| Sales by product category (total store sales) |  |  |  |  |  |  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Years ended December 31 | 2009 |  |  | 2010.............. |  |  | 2011.............. |  |  |
|  |  | YOY(\%) | Composition (\%) |  | YOY(\%) | Composition <br> (\%) |  | YOY(\%) | Composition <br> (\%) |
| Processed food | 336,925 | - | 23.9 | 328,528 | 97.5 | 22.3 | 330,041 | 100.5 | 20.3 |
| Fast food | 138,781 | - | 9.8 | 137,693 | 99.2 | 9.4 | 136,335 | 99.0 | 8.4 |
| Daily food | 61,227 | - | 4.3 | 58,442 | 95.5 | 4.0 | 58,393 | 99.9 | 3.6 |
| Non food | 362,689 | - | 25.7 | 359,241 | 99.0 | 24.4 | 351,902 | 98.0 | 21.7 |
| Merchandise | 899,624 | 91.9 | 63.7 | 883,905 | 98.3 ! | 60.1 | 876,672 | 99.2 ! | 54.0 |
| Gasoline | 512,677 | 67.3 | 36.3 | 586,726 | 114.4 | 39.9 | 747,423 | 127.4 | 46.0 |
| Total store sales | 1,412,301 | 81.1 | 100.0 | 1,470,632 | 104.1 | 100.0 | 1,624,095 | 110.4 ! | 100.0 |

Net sales increase at existing stores $\quad$ (\%)

| Years ended December 31 | 2009 | 2010 | 2011 |
| :--- | :---: | :---: | :---: |
| U.S. Merchandise sales increase (dollar basis) | +0.6 | +1.5 | +2.8 |

## Average daily sales per store

| Years ended February 28 or 29 | 2009 |  | 2010 |  | 2011 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Change |
| Total stores (dollar basis) | 4,256 | +6 | 4,335 | +79 | 4,372 | +37 |
| Total stores (thousands of yen) | 399 | (41) | 381 | (18) | 349 | (32) |

Gross profit margin

| Years ended December 31 | 2009 |  | 2010 |  | 2011 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Chang |  | Change |
| Gross profit margin | 35.2 | $\pm 0.0$ | 35.1 | (0.1) | 34.7 | (0.4) |

## Number of stores

(Stores)

| Years ended December 31 | 2009 |  |  | 2010 |  |  | 2011 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change | ${ }_{(\%)}^{\substack{\text { omposition } \\ \text { (\%) }}}$ |  | Change | $\underbrace{\substack{\text { composition } \\ \text { (\%) }}}_{(\%)}$ |  | Change | (\%) |
| Number of stores | 6,389 | +193 | 100.0 | 6,610 | +221 | 100.0 | 7,149 | +539 | 100.0 |
| Franchised stores | 4,649 | +429 | 72.8 | 5,064 | +415 | 76.6 | 5,437 | +373 | 76.1 |
| BCP stores (Type A ) | 174 | +74 | 2.7 | 253 | +79 | 3.8 | 299 | +46 | 4.2 |
| Type C | 4,475 | +355 | 70.0 | 4,811 | +336 | 72.8 | 5,138 | +327 | 71.9 |
| Directly operated stores | 1,740 | (236) | 27.2 | 1,546 | (194)! | 23.4 | 1,712 | +166 | 23.9 |
| With Gasoline station | 2,495 | +9 | 39.1 | 2,481 | (14): | 37.5 | 2,719 | +238 | 38.0 |

*BCP stores stands for Business Conversion Program.


| Sales by product category |  |  |  |  |  |  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Years ended February 28 or 29 | 2010 |  |  |  |  |  | 2012.............. |  |  |
|  |  | YOY(\%) | omposition |  | YOY(\%) | (\%)...ios |  | YOY(\%) | (\%) |
| Apparel | 240,060 | 90.4 | 17.6 | 255,052 | 106.2 | 18.9 | 240,068 | 94.1 | 18.0 |
| Household goods | 220,620 | 93.5 | 16.2 | 189,481 | 85.9 | 14.0 | 173,049 | 91.3 | 13.0 |
| Food | 663,768 | 97.5 | 48.6 | 656,491 | 98.9 | 48.7 | 648,506 | 98.8 | 48.6 |
| Merchandise sales | 1,124,450 | 95.1 | 82.4 | 1,101,024 | 97.9 | 81.6 | 1,061,624 | 96.4 | 79.6 |
| Tenants | 222,422 | 95.9 | 16.3 | 233,056 | 104.8 | 17.3 | 252,709 | 108.4 | 18.9 |
| Others | 17,892 | 80.1 | 1.3 | 15,264 | 85.3 | 1.1 | 19,964 | 130.8 | 1.5 |
| Net sales | 1,364,765 | 95.0 | 100.0 | 1,349,345 | 98.9 | 100.0 | 1,334,297 | 98.9 | 100.0 |

Notes 1. Due to a change in product categories from FY 2011, a portion of the sales of "apparel" and "household goods" have been reclassified. Under the previous categories that were used in FY 2010, year-on-year figures for "apparel"and "household goods" for FY 2011 would be $95.6 \%$ and $97.4 \%$, respectively.
2. From FY2012, Seven Bi no Gardens , drug and cosmetic stores in Ito-Yokado were transferred into Seven Health Care Co., Ltd. The year-on-year figures calculated by adjusting previous year results in accordance with FY2012 would be $98.2 \%$ for "household goods" and $97.6 \%$ for merchandise sales."

Net sales increase at existing stores

| Years ended February 28 or 29 | 2010 | 2011 | 2012 |
| :---: | :---: | :---: | :---: |
| Net sales increase at existing stores | (5.7) | (2.5) | (2.6) |
| Number of customers | (1.7) | (1.3) | (4.6) |
| Average spending per customer | (4.1) | (1.2) | +2.0 |

Gross profit margin

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Cohange |
| Apparel | 36.3 | (1.9) | 35.0 | - | 36.4 | +1.4 |
| Household goods | 29.8 | (0.1) | 31.4 | - | 31.8 | +0.4 |
| Food | 26.1 | (0.3) | 26.1 | $\pm 0.0$ | 26.7 | +0.6 |
| Total | 29.0 | (0.8) | 29.1 | +0.1 | 29.7 | +0.6 |

Notes 1. Due to a change in product categories from FY 2011, a portion of the gross profit margin of "apparel" and "household goods" have been reclassified. Under the previous categories that were used in FY 2010, change for "apparel"and "household goods" for FY 2011 would be $+0.5 \%$ and ( 0.2 )\%, respectively.
2. From FY2012, Seven Bi no Gardens , drug and cosmetic stores in Ito-Yokado were transferred into Seven Health Care Co., Ltd. The change figures calculated by adjusting previous year results in accordance with FY2012 would be $+0.5 \%$ for "household goods" and $+0.7 \%$ for merchandise sales."
Selling, general and administrative expenses
(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |
| Advertising and decoration expenses | 33,467 | 78.9 | 33,083 | 98.9 | 32,562 | 98.4 |
| Salaries and wages | 148,034 | 98.4 | 142,946 | 96.6 | 142,452 | 99.7 |
| Land and building rent | 70,905 | 98.5 | 69,281 | 97.7 | 67,900 | 98.0 |
| Depreciation and amortization | 13,890 | 88.5 | 14,573 | 104.9 | 16,822 | 115.4 |
| Utility expenses | 18,928 | 83.4 | 18,943 | 100.1 | 18,480 | 97.6 |
| Other | 76,763 | 94.6 | 75,056 | 97.8 | 72,761 | 96.9 |
| Total | 361,989 | 94.2 | 353,884 | 97.8 | 350,981 | 99.2 |

* Depreciation and amortization include amortization on intangible assets.


## Inventory turnover and Loss ratio

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Inventory turnover (days) | 25.0 | (2.9) | 26.8 | +1.8 | 27.7 | +0.9 |
| Loss ratio (\%) | 8.9 | +0.4 | 9.6 | +0.7 | 8.8 | (0.8) |

* Inventory turnover $=$ Inventories at the end of period (Cost basis) $\div$ Cost of merchandise sales $\times$ Annual operating days
* Loss ratio $=($ Markdown + Abandonment $) \div$ Merchandise sales


## Number of employees

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Change |
| Full-time employees (term-end) | 9,642 | (105) | 9,484 | (158) | 9,136 | (348) |
| Full-time employees (average) | 9,351 | (283) | 9,114 | (237) | 8,762 | (352) |
| Part-time employees | 30,721 | $(1,460)$ | 30,130 | (591) | 29,349 | (781) |
| Ratio to total (\%) | 76.7 | (0.3) | 76.8 | +0.1 | 77.0 | +0.2 |
| Sales per employee (thousands of yen) | 28,061 | (214) | 28,056 | (5) | 27,856 | (200) |

* Part-time employees are counted by adjusting their working hours to an 8-hour working day.
* Sales per employee $=$ Merchandise sales $\div$ Average number of employees (including part-time employees)


## Sales floor space

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012, -.... Yö |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YơY̌(\%) |  | ŸOYY |  |  |
| Total sales floor space | 2,661,184 | 102.0 | 2,673,225 | 100.5 | 2,704,252 | 101.2 |
| Directly managed floor space | 1,723,580 | 99.3 | 1,678,730 | 97.4 | 1,665,268 | 99.2 |
| Weighted average floor space | 1,745,451 | 99.4 | 1,705,970 | 97.7 | 1,668,709 | 97.8 |
| Sales per square meters (thousands of yen) | 644 | 95.7 | 645 | 100.2 | 636 | 98.6 |

[^3]York-Benimaru

| Sales by product category |  |  |  |  |  |  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Years ended February 28 or 29 | 2010 |  |  | 2011 |  |  | 2012.............. |  |  |
|  |  | YOY(\%) | Composition <br> (\%) |  | yoy(\%) | Composition <br> (\%) |  | YOY(\%) | Composition <br> (\%) |
| Fresh food | 105,558 | 99.9 | 31.3 | 106,107 | 100.5 | 31.4 | 108,226 | 102.0 | 31.5 |
| Processed food | 82,862 | 102.5 | 24.6 | 82,861 | 100.0 | 24.5 | 83,542 | 100.8 | 24.4 |
| Daily food | 63,017 | 100.8 | 18.7 | 64,042 | 101.6 | 19.0 | 65,222 | 101.8 | 19.0 |
| Food Total | 251,439 | 101.0 | 74.5 | 253,011 | 100.6 | 74.9 | 256,991 | 101.6 | 74.9 |
| Apparel | 17,230 | 93.5 | 5.1 | 16,586 | 96.3 | 4.9 | 17,358 | 104.7 | 5.1 |
| Household goods | 18,729 | 100.1 | 5.5 | 18,908 | 101.0 | 5.6 | 19,474 | 103.0 | 5.7 |
| Merchandise sales | 287,398 | 100.4 | 85.2 | 288,506 | 100.4 | 85.4 | 293,824 | 101.8 | 85.7 |
| Tenants | 50,107 | 96.5 | 14.8 | 49,227 | 98.2 | 14.6 | 49,120 | 99.8 | 14.3 |
| Net sales | 337,506 | 99.8 | 100.0 | 337,734 | 100.1 | 100.0 | 342,944 | 101.5 | 100.0 |

## Net sales increase at existing stores

| Years ended February 28 or 29 | 2010 | 2011 | 2012 |
| :---: | :---: | :---: | :---: |
| Net sales increase at existing stores | (3.7) | (4.1) | +1.5 |
| Number of customers | (2.1) | (4.1) | (3.3) |
| Average spending per customer | (1.6) | $\pm 0.0$ | +4.9 |

## Gross profit margin

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Change |
| Food | 26.1 | (0.4) | 26.0 | (0.1) | 26.3 | +0.3 |
| Apparel | 33.3 | (0.1) | 33.6 | +0.3 | 34.6 | +1.0 |
| Household goods | 27.7 | +0.3 | 27.4 | (0.3) | 28.2 | +0.8 |
| Total | 26.7 | (0.3) | 26.6 | (0.1) | 27.0 | +0.4 |

Selling, general and administrative expenses
(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |
| Advertising and decoration expenses | 4,573 | 110.2 | 4,420 | 96.7 | 4,256 | 96.3 |
| Salaries and wages | 40,771 | 104.8 | 41,073 | 100.7 | 39,516 | 96.2 |
| Land and building rent | 8,351 | 100.5 | 8,632 | 103.4 | 8,193 | 94.9 |
| Depreciation and amortization | 4,886 | 108.2 | 5,573 | 114.1 | 5,122 | 91.9 |
| Utility expenses | 4,908 | 91.6 | 5,099 | 103.9 | 4,576 | 89.7 |
| O-ther | 19,859 | 98.6 | 13,399 | 67.5 | 13,019 | 97.2 |
| Total | 83,351 | 102.4 | 78,200 | 93.8 | 74,686 | 95.5 |

* Depreciation and amortization include amortization on intangible assets.

Inventory turnover and Loss ratio

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Change |
| Inventory turnover (days) | 14.0 | +0.2 | 14.6 | +0.6 | 13.8 | (0.8) |
| Loss ratio (\%) | 4.9 | +1.3 | 6.3 | +1.4 | 6.4 | +0.1 |

* Inventory turnover = Inventories at the end of period (Cost basis) $\div$ Cost of merchandise sales $\times$ Annual operating days
* Loss ratio $=($ Markdown + Abandonment $) \div$ Merchandise sales


## Number of employees

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | CMange |  | Change |
| Full-time employees (term-end) | 2,496 | +66 | 2,508 | +12 | 2,495 | (13) |
| Full-time employees (average) | 2,472 | +85 | 2,555 | +83 | 2,532 | (23) |
| Part-time employees | 10,582 | +228 | 10,606 | +24 | 10,165 | (441) |
| Ratio to total (\%) | 81.1 | (0.2) | 80.6 | (0.5) | 80.1 | (0.5) |
| Sales per employee (thousands of yen) | 22,016 | (442) | 21,921 | (95) | 23,141 | +1,220 |

* Part-time employees are counted by adjusting their working hours to an 8-hour working day.
* Sales per employee $=$ Merchandise sales $\div$ Average number of employees (including part-time employees)

Sales floor space

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YōȲ(\%) |  | Y̌OYY(\%) |  | YÖY̌(\%) |
| Total floor space | 547,920 | 104.5 | 560,684 | 102.3 | 573,187 | 102.2 |
| Directly managed floor space | 409,360 | 103.4 | 421,362 | 102.9 | 433,346 | 102.8 |
| Weighted average floor space | 402,682 | 103.8 | 415,799 | 103.3 | 408,852 | 98.3 |
| Sales per square meters (thousands of yen) | 713 | 96.7 | 693 | 97.2 | 718 | 103.6 |

* Sales per square meters $=$ Merchandise sales $\div$ Weighted average floor space

| (Reference) York-Benimaru including Life Foods |  |  |  |  | (Millions of yen) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2011 - ${ }^{\text {- }}$ YOYY(\%) |  |
|  |  | YŌY(\%) |  | ȲŌY(\%) |  |  |
| Operating income | 11,654 | 82.8 | 11,528 | 98.9 | 18,407 | 159.6 |

* Life Foods is an affiliate which produces and sells delicatessen in York-Benimaru stores.


## 3. Department Store Operations

Sogo \& Seibu
Sales results of key stores
(Millions of yen)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Y̌ö Y (\%) ${ }^{\text {c }}$ |  | Y̌ÖY\% |  | Y̌ÖY̌(\%) |
| Ikebukuro | 160,562 | 94.9 | 167,268 | 104.2 | 176,475 | 105.5 |
| Yokohama | 101,788 | 91.2 | 101,710 | 99.9 | 100,996 | 99.3 |
| Chiba | 76,771 | 92.7 | 77,967 | 101.6 | 78,632 | 100.9 |
| Kobe | 49,572 | 92.8 | 50,158 | 101.2 | 48,279 | 96.3 |
| Hiroshima | 43,082 | 91.3 | 41,973 | 97.4 | 41,446 | 98.7 |
| Shibuya | 43,583 | 86.3 | 42,325 | 97.1 | 39,802 | 94.0 |
| Omiya | 33,067 | 91.4 | 32,928 | 99.6 | 32,418 | 98.5 |

Sales by product category
(Millions of yen)

| Years ended February 28 or 29 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Apparel | 401,850 | 88.2 | 47.4 | 384,419 | 95.7 | 46.1 | 361,550 | 94.1 | 44.2 |
| Household goods | 81,576 | 90.1 | 9.6 | 80,679 | 98.9 | 9.7 | 79,476 | 98.5 | 9.7 |
| Food | 165,458 | 98.8 | 19.5 | 170,098 | 102.8 | 20.4 | 170,707 | 100.4 | 20.9 |
| Merchandise sales | 648,885 | 91.0 | 76.6 | 635,198 | 97.9 | 76.1 | 611,735 | 96.3 | 74.8 |
| Tenants | 155,673 | 93.7 | 18.4 | 159,243 | 102.3 | 19.1 | 164,297 | 103.2 | 20.1 |
| Corporate sales | 42,485 | 106.0 | 5.0 | 40,281 | 94.8 | 4.8 | 41,895 | 104.0 | 5.1 |
| Net sales | 847,044 | 92.1 | 100.0 | 834,723 | 98.5 | 100.0 | 817,927 | 98.0 | 100.0 |

Net sales increase at existing stores

| Years ended February 28 or 29 | 2010 | 2011 | 2012 |
| :--- | :---: | :---: | :---: |
| Net sales increase at existing stores | $(8.4)$ | $\pm 0.0$ | $(0.5)$ |

Gross profit margin

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Chang |  | Change |
| Apparel | 29.5 | (0.6) | 29.1 | (0.4) | 29.0 | (0.1) |
| Household goods | 25.5 | (0.6) | 25.4 | (0.1) | 25.0 | (0.4) |
| Food | 17.1 | $\pm 0.0$ | 17.0 | (0.1) | 16.8 | (0.2) |
| Total | 25.8 | (0.8) | 25.4 | (0.4) | 25.1 | (0.3) |

Selling, general and administrative expenses

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |
| Advertising and decoration expenses | 26,702 | 93.0 | 25,838 | 96.8 | 26,245 | 101.6 |
| Salaries and wages | 55,066 | 96.2 | 52,483 | 95.3 | 49,871 | 95.0 |
| Land and building rent | 46,964 | 101.0 | 47,658 | 101.5 | 44,222 | 92.8 |
| Depreciation and amortization | 15,741 | 90.1 | 12,779 | 81.2 | 12,181 | 95.3 |
| Utility expenses | 10,063 | 89.4 | 10,023 | 99.6 | 9,343 | 93.2 |
| Other | 45,848 | 98.8 | 43,254 | 94.3 | 38,909 | 90.0 |
| Total | 200,386 | 96.5 | 192,039 | 95.8 | 180,772 | 94.1 |

* Depreciation and amortization include amortization on intangible assets.


## Number of employees

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Change |
| Full-time employees (term-end) | 5,416 | (33) | 5,228 | (188) | 4,975 | (253) |
| Full-time employees (average) | 5,571 | +24 | 5,362 | (209) | 5,128 | (234) |
| Part-time employees | 5,587 | +424 | 5,404 | (183) | 5,179 | (225) |
| Ratio to total (\%) | 50.1 | +1.9 | 50.2 | +0.1 | 50.2 | $\pm 0.0$ |

* Part-time employees are counted by adjusting their working hours to an 8-hour working day.

| Sales floor space |  |  |  |  | (Square meters) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
|  |  | YOYY(\%) |  | YOYY(\%) |  | YOY(\%) |
| Total floor space | 939,911 | 97.7 | 924,980 | 98.4 | 894,481 | 96.7 |
| Weighted average floor space | 953,584 | 99.1 | 937,423 | 98.3 | 922,674 | 98.4 |
| Sales per square meters (thousands of yen) | 888 | 93.0 | 890 | 100.2 | 886 | 99.6 |

[^4]
## 4. Food Services

Seven \& i Food Systems

| Sales results by operations |  |  |  |  |  |  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Years ended February 28 or 29 | 2010 |  |  | 2011 |  |  | .-2012 |  |  |
|  |  | YOY(\%) | Composition <br> (\%) |  | YOY(\%) | Composition <br> (\%) |  | OY(\%) | (\%) |
| Restaurant operations | 69,394 | 82.5 | 80.8 | 63,668 | 91.7 | 80.0 | 60,821 | 95.5 | 78.6 |
| Meal provision service business | 7,926 | 98.1 | 9.2 | 8,189 | 103.3 | 10.3 | 9,346 | 114.1 | 12.1 |
| Fast food operations | 8,564 | 86.3 | 10.0 | 7,751 | 90.5 | 9.7 | 7,231 | 93.3 | 9.3 |
| Total | 85,885 | 84.1 ! | 100.0 | 79,609 | 92.7 | 100.0 | 77,400 | 97.2 | 100.0 |

[Restaurant division] Net sales increase at existing stores

| Years ended February 28 or 29 | 2010 | 2011 | 2012 |
| :---: | :---: | :---: | :---: |
| Net sales increase at existing stores | (7.2) | +0.5 | (1.0) |
| Number of customers | (2.1) | +0.7 | (2.6) |
| Average spending per customer | (5.2) | (0.2) | +1.6 |

[Restaurant division] Gross profit margin

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Merchandise GP Margin | 67.3 | +0.8 | 68.3 | +1.0 | 68.3 | $\pm 0.0$ |

Selling, general and administrative expenses

| Years ended February 28 or 29 | 2010 |  | 2011. |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | YOY(\%) |  | YOY(\%) |  | YOY(\%) |
| Advertising and decoration expenses | 852 | 86.6 | 762 | 89.5 | 1,007 | 132.1 |
| Salaries and wages | 34,678 | 87.6 | 31,725 | 91.5 | 30,716 | 96.8 |
| Land and building rent | 9,822 | 86.1 | 8,512 | 86.7 | 7,858 | 92.3 |
| Depreciation and amortization | 1,001 | 57.3 | 634 | 63.4 | 560 | 88.3 |
| Utility expenses | 4,865 | 78.9 | 4,397 | 90.4 | 4,293 | 97.6 |
| Other | 8,540 | 84.1 | 7,623 | 89.3 | 7,274 | 95.4 |
| Total | 59,761 | 85.3 | 53,656 | 89.8 | 51,711 | 96.4 |

* Depreciation and amortization include amortization on intangible assets.

Number of employees

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Change |
| Full-time employees (term-end) | 1,584 | (38) | 1,351 | (233) | 1,286 | (65) |
| Full-time employees (average) | 1,646 | (89) | 1,527 | (119) | 1,319 | (208) |
| Part-time employees | 11,073 | $(1,931)$ | 10,403 | (670) | 10,432 | +29 |
| Ratio to total (\%) | 87.1 | (1.2) | 87.2 | +0.1 | 88.8 | +1.6 |

* Part-time employees are counted by adjusting their working hours to an 8 -hour working day.


## 5. Financial Services

## Number of Seven Bank ATMs

| Years ended February 28 or 29 | 2010 |  |  |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of stores of ATMs |  | \% of stores of ATMs |  | \% of stores of ATMs |
| Seven-Eleven Japan | 13,590 | 99.9 | 14,205 | 99.9 | 15,077 | 99.8 |
| Ito-Yokado | 280 | 98.9 | 279 | 98.8 | 299 | 98.3 |
| York-Benimaru | 23 | 13.4 | 40 | 22.9 | 60 | 33.5 |
| York Mart | 30 | 48.4 | 35 | 53.8 | 40 | 58.8 |
| Others | 59 | - | 80 | - | 74 | - |
| Net ATMs in the Group | 13,982 | - | 14,639 | - | 15,550 | - |
| Net ATMs outside the Group | 588 | - | 717 | - | 990 | - |
| Total | 14,570 | - | 15,356 | - | 16,540 | - |

Average number of transaction per day per ATM during the period

| Years ended February 28 or 29 | 09/3 to 10/2 |  | 10/3 to 11/2. |  | 11/3 to 12/2 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change |  | Change |
| Average number of transactions | 114.4 | +0.4 | 113.1 | (1.3) | 112.2 | (0.9) |

Number of credit cards, point cards and cash cards
(10 thousands)

| Years ended February 28 or 29 | 2010 |  | 2011 |  | 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Chang |  | Chan |
| Credit Cards |  |  |  |  |  |  |
| Seven Card | 297 | +16 | 311 | +14 | 322 | +11 |
| CLUB ON/Millennium CARD SAISON | - | - | - | - | 312 | - |
| Electronic money (nanaco ) | 980 | +230 | 1,285 | +305 | 1,636 | +351 |
| Cash card (Seven Bank) | 76 | +9 | 87 | +11 | 96 | +9 |

Notes: 1. IY Card changed its name and its card design to Seven Card from issuance in July 2011.
2. Seven Card and CLUB ON/Millennium CARD SAISON issued represent only the number of effective card members
3. CLUB ON/Millennium CARD SAISON does not include dedicated cards for point services, without credit functions.
4. The number ofnanaco includes the number of mobilenanaco holders.


[^0]:    Notes: 1 . From the fiscal year ending Dec. 2011, 7-Eleven, Inc., categorized under convenience store operations changes its accounting method for revenues from operations.
    2. From the fiscal year ended February 29, 2012, the Company has applied the "Accounting Standard for Asset Retirement Obligations." As a result of this change, operating income and ordinary income declined 1,911 million yen and income before income taxes and minority interests decreased 24,412 million yen.

[^1]:    *1. In addition to the above, plans call for one store opening and two store closures in the fiscal year ending February 2013.
    *2. The Minato-Kazuma store, which had been closed as a result of the earthquake disaster, is planned to be reopened after remodeling

[^2]:    * Inventory turnover $=$ Average inventory for the period $\div$ Average daily sales

[^3]:    * Sales per square meters $=$ Merchandise sales $\div$ Weighted average floor space

[^4]:    * Sales per square meters $=$ Net sales $\div$ Weighted average floor space

