## Major Group Companies’ Data

## Domestic Convenience Store Operations

## Seven-Eleven Japan

|  |  |  |  |  |  | ( $\ddagger$ M Million) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 |  |
| Revenues from operations | 576,186 | 617,559 | 679,561 | 736,343 | 793,661 | 833,743 |
| Selling, general and administrative expenses | 326,216 | 364,893 | 397,767 | 439,785 | 481,362 | 514,907 |
| Operating income | 183,160 | 186,763 | 212,785 | 223,356 | 235,033 | 243,493 |
| Ordinary income | 189,759 | 194,104 | 220,927 | 232,593 | 256,726 | 251,265 |
| Net income | 100,738 | 112,446 | 134,371 | 136,924 | 162,910 | 144,151 |
| Capital expenditures | 93,644 | 112,514 | 124,350 | 129,438 | 124,543 | 125,045 |
| Depreciation and amortization*1 | 38,368 | 46,292 | 39,002 | 47,698 | 51,784 | 58,829 |
| Total assets | 1,432,828 | 1,489,339 | 1,599,493 | 1,700,723 | 1,793,836 | 1,770,944 |
| Net assets | 1,104,944 | 1,143,288 | 1,204,465 | 1,255,621 | 1,325,737 | 1,293,157 |
| Total store sales | 3,280,512 | 3,508,444 | 3,781,267 | 4,008,261 | 4,291,067 | 4,515,605 |
| Processed food | 872,616 | 926,229 | 979,348 | 1,034,131 | 1,115,677 | 1,183,088 |
| Fast food | 852,933 | 940,263 | 1,077,661 | 1,186,445 | 1,278,738 | 1,350,166 |
| Daily food | 403,503 | 449,080 | 487,783 | 517,065 | 579,294 | 614,122 |
| Nonfood | 1,151,459 | 1,192,871 | 1,236,474 | 1,270,618 | 1,317,357 | 1,368,228 |
| Existing store sales increase*2 | 6.7 \% | 1.3 \% | 2.3 \% | 2.4 \% | 2.9 \% | 1.8 \% |
| Number of customers | 2.6 \% | 0.5 \% | 2.4 \% | 0.7 \% | 1.3 \% | 0.1 \% |
| Average spending per customer | 4.0 \% | 0.8 \% | (0.1)\% | 1.7 \% | 1.6 \% | 1.7 \% |
| Average daily sales per store ( $¥$ Thousand) | 669 | 668 | 664 | 655 | 656 | 657 |
| Average daily sales per store of new stores ( $¥$ Thousand) | 570 | 527 | 522 | 513 | 530 | 533 |
| Merchandise gross profit margin | 29.7\% | 30.0\% | 30.7\% | 31.4\% | 31.6\% | 31.8\% |
| Processed food | 38.3\% | 38.2\% | 38.7\% | 38.8\% | 38.9\% | 39.2\% |
| Fast food | 34.3\% | 34.3\% | 35.1\% | 35.7\% | 35.5\% | 35.7\% |
| Daily food | 33.2\% | 33.1\% | 33.2\% | 33.1\% | 33.2\% | 33.4\% |
| Nonfood | 18.6\% | 19.1\% | 19.6\% | 20.7\% | 20.9\% | 21.0\% |
| Number of stores | 14,005 | 15,072 | 16,319 | 17,491 | 18,572 | 19,422 |
| Openings | 1,201 | 1,354 | 1,579 | 1,602 | 1,651 | 1,682 |
| Closures | 428 | 287 | 332 | 430 | 570 | 832 |
| Relocations, etc. | 346 | 237 | 255 | 347 | 450 | 670 |
| Franchised stores | 13,607 | 14,638 | 15,879 | 17,021 | 18,071 | 18,977 |
| Type A | 4,263 | 4,244 | 4,333 | 4,353 | 4,448 | 4,554 |
| Type C | 9,344 | 10,394 | 11,546 | 12,668 | 13,623 | 14,423 |
| Provisional management contracts | 1 | 1 | 0 | 0 | 0 | 0 |
| Directly operated stores | 397 | 433 | 440 | 470 | 501 | 445 |
| Ratio of stores with liquor license | 98.9\% | 98.9\% | 99.0\% | 98.9\% | 98.7\% | 98.6\% |
| Ratio of stores with cigarette license | 92.8\% | 94.1\% | 94.8\% | 95.5\% | 95.5\% | 95.7\% |
| Total sales floor space ( $\mathrm{m}^{2}$ ) | 1,769,560 | 1,924,768 | 2,106,262 | 2,278,784 | 2,439,550 | 2,566,701 |
| Full-time employees (fiscal year-end) | 5,686 | 6,070 | 6,567 | 7,191 | 8,054 | 8,562 |
| Payment acceptance services Number of transactions (thousand) | 358,732 | 384,913 | 402,999 | 418,845 | 439,138 | 460,585 |
| Total value of transactions ( $¥$ Million) | 3,432,600 | 3,736,249 | 4,038,119 | 4,346,959 | 4,579,660 | 4,691,738 |

*1 From FY2014, the Company changed the method for calculating the depreciation of property and equipment to the straight-line method from the previously used declining-balance method
*2 From FY2014, growth rates in existing stores are shown using the new standard.
<Average Daily Number of Customer Visits per Store by Age Group>
Less than 20 years old $\square 20-29$ years old $\quad 30-39$ years old $\square 40-49$ years old $\square$ Over 50 years old



Source: Customer Survey by Seven-Eleven Japan

## Overseas Convenience Store Operations

7-Eleven, Inc.

|  | (Fiscal year-end December, ¥ Million) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2011 | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 |
| Revenues from operations*1 | 1,086,522 | 1,247,287 | 1,801,077 | 1,935,274 | 1,819,838 | 1,658,542 |
| Revenues from operations (U.S.\$ Thousand) | 13,615,565 | 15,628,206 | 18,429,117 | 18,293,553 | 15,027,570 | 15,246,764 |
| Other operating revenues from above*2 | 133,997 | 149,593 | 192,656 | 219,307 | 271,081 | 260,078 |
| Selling, general and administrative expenses | 208,726 | 226,458 | 307,975 | 341,225 | 395,162 | 372,662 |
| Selling, general and administrative expenses (U.S.\$ Thousand) | 2,615,627 | 2,837,464 | 3,151,285 | 3,225,503 | 3,263,107 | 3,425,836 |
| Operating income | 32,737 | 38,175 | 51,207 | 59,651 | 77,478 | 76,671 |
| Operating income (U.S.\$ Thousand) | 410,238 | 478,326 | 523,971 | 563,868 | 639,790 | 704,832 |
| Net income | 22,413 | 22,378 | 29,738 | 35,870 | 45,181 | 45,470 |
| Net income (U.S.\$ Thousand) | 280,865 | 280,397 | 304,295 | 339,077 | 373,093 | 418,003 |
| Capital expenditures | 103,475 | 155,440 | 80,195 | 63,226 | 159,772 | 216,776 |
| Depreciation and amortization | 37,180 | 39,794 | 53,404 | 56,482 | 65,381 | 64,992 |
| Total assets | 510,901 | 726,876 | 903,326 | 1,088,910 | 1,137,495 | 1,231,149 |
| Net assets | 307,359 | 378,486 | 514,957 | 658,465 | 681,404 | 705,025 |
| Total store sales | 1,624,095 | 1,852,162 | 2,641,180 | 2,834,464 | 2,950,422 | 2,735,199 |
| Processed food | 330,041 | 370,882 | 500,880 | 567,290 | 695,119 | 650,509 |
| Fast food | 136,335 | 146,891 | 187,673 | 216,881 | 261,947 | 244,299 |
| Daily food | 58,393 | 62,226 | 81,057 | 93,544 | 110,427 | 101,814 |
| Nonfood | 351,902 | 374,099 | 501,514 | 553,712 | 661,355 | 624,655 |
| Merchandise | 876,672 | 954,100 | 1,271,126 | 1,431,429 | 1,728,848 | 1,621,278 |
| Gasoline | 747,423 | 898,062 | 1,370,054 | 1,403,035 | 1,221,573 | 1,113,921 |
| Existing store sales increase (U.S. merchandise sales)*3 | 2.8\% | 2.9\% | 1.0\% | 3.1\% | 5.8\% | 2.1\% |
| Average daily sales per store ( $¥$ Thousand) | 349 | 350 | 424 | 473 | 569 | 4,769 |
| Average daily sales per store (U.S.\$) | 4,372 | 4,383 | 4,340 | 4,472 | 4,695 | 519 |
| Merchandise gross profit margin | 34.7\% | 35.2\% | 34.8\% | 34.5\% | 34.6\% | 34.8\% |
| Gasoline sales (thousand gallons) | - | - | 3,884,838 | 4,001,566 | 4,292,288 | 4,910,026 |
| Gasoline retail gross profit (cents/gallon) | - | - | 20.29 | 20.81 | 19.80 | 20.05 |
| Exchange rate (Income statements) (U.S.\$1=) | $¥ 79.80$ | $¥ 79.81$ | $¥ 97.73$ | $¥ 105.79$ | $¥ 121.10$ | $¥ 108.78$ |
| Exchange rate (Balance sheets) (U.S. $\$ 1=$ ) | $¥ 77.74$ | $¥ 86.58$ | $¥ 105.39$ | $¥ 120.55$ | $¥ 120.61$ | ¥116.49 |
| Number of stores | 7,149 | 8,118 | 8,292 | 8,297 | 8,500 | 8,707 |
| Openings | 643 | 1,078 | 462 | 238 | 344 | 356 |
| Closures | 104 | 109 | 288 | 233 | 141 | 149 |
| Franchised stores | 5,437 | 5,870 | 6,219 | 6,390 | 6,752 | 7,008 |
| Directly operated stores | 1,712 | 2,248 | 2,073 | 1,907 | 1,748 | 1,699 |
| Stores with gas station | 2,719 | 3,195 | 3,300 | 3,165 | 3,168 | 3,374 |
| Total sales floor space ( $\mathrm{m}^{2}$ ) | 1,158,089 | 1,335,707 | 1,379,301 | 1,384,023 | 1,454,825 | 1,458,783 |
| Full-time employees*4 | 13,596 | 17,330 | 16,553 | 15,591 | 14,379 | 15,021 |

Note: Figures for the amounts of each fiscal year reflect adjustments necessary for consolidation to Seven \& i Holdings' consolidated account.
*1 Revenues from operations include sales at directly operated stores, gasoline sales and other operating revenues.
*2 Other operating revenues includes franchise commission from franchised stores, franchise agreement fees, royalty fees paid by area licensees, and so forth.
*3 Existing store sales increase is calculated in U.S. dollars.
*4 The numbers of full-time employees are as of the end of February for each fiscal year.
<Sales Composition by Product>


Domestic Convenience Store Operations/Overseas Convenience Store Operations
<Store Network>


## Number of Major Convenience Store Chains in Japan

|  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | FY2009 | FY2010 | FY2011 | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| Seven-Eleven Japan | $\mathbf{1 2 , 2 9 8}$ | $\mathbf{1 2 , 7 5 3}$ | 13,232 | 14,005 | 15,072 | 16,319 | 17,491 | 18,572 | 19,422 |
| Lawson | 9,527 | 9,761 | 9,994 | 10,457 | 11,130 | 11,606 | 12,276 | 12,395 | 13,111 |
| FamilyMart*1 | 7,404 | 7,688 | 8,248 | 8,834 | 9,481 | 10,547 | 11,328 | 11,656 | 18,125 |
| Circle K Sunkus | 6,166 | 6,219 | 6,274 | 6,169 | 6,242 | 6,359 | 6,353 | 6,350 | - |
| Other CVS*2 | 6,652 | 6,498 | 5,888 | 5,326 | 5,420 | 5,163 | 4,932 | 5,174 | 4,264 |
| Nationwide | 42,047 | 42,919 | 43,636 | 44,791 | 47,345 | 49,994 | 52,380 | 54,147 | 54,922 |

Sources: Japan Franchise Association and public information of each company
*1 The number of FamilyMart stores for the fiscal year ended February 28, 2017 includes the number of Circle K Sunkus stores following management integration.
*2 The fiscal year ended February 28, 2017 excludes the three main companies.

7-Eleven, Inc.
Number of stores ■ 500~ — 200~499 100~199 — ~99 (As of December 31, 2016)


TRENDS IN STORE TYPE
Directly operated stores (left)
Franchised stores (left)
-O- Franchise ratio (right)


## <Seven-Eleven Japan's Franchise System>

Seven-Eleven Japan has developed its own unique franchise system, guided by aim for "modernizing and revitalizing small- and medium-sized retail stores." Seven-Eleven Japan and its franchisees are on an equal footing with clear role assignments. The system uses a method of allocating gross profit and, as a result, Seven-Eleven Japan and its franchisees work together on improving gross profit margins instead of sales in a mutually beneficial relationship.


Contract Type of Franchised Stores

|  | Type A (4,554 stores) | Type C (14,423 stores) |
| :---: | :---: | :---: |
| Type of ownership Land and buildings | Franchisee provides | Seven-Eleven Japan provides |
| Sales equipment, computers, etc. | Seven-Eleven Japan provides |  |
| Contract period | 15 years |  |
| Utilities | leven Japan 80\% Franchisee 20\% |  |
| Seven-Eleven charges (royalty) | 43\% of gross profit | An amount calculated on a sliding scale based on gross profit |
|  | 5-year incentives and 15-year contract renewal incentives (reductions in franchise fee) are offered |  |
| Special reduction in charge | Seven-Eleven charges (royalty) reduced by 1\% |  |
| Cost of disposing unsold items | Seven-Eleven Japan 15\% Franchisee 85\% |  |
| Incentive system for multi-store operation | When one franchisee operates two or more 7-Eleven stores, a $3 \%$ incentive discount on the franchise fee is applied to the second and subsequent stores. <br> When franchisees that have operated a 7-Eleven store for over five years open a new store, the "incentive for stores open over five years" is applied to the new store from the beginning of its operation. |  |
| Minimum ${ }^{\text {U }}$ Until August 2017 | $¥ 19$ million (Franchisee’s annual gross profit) | $¥ 17$ million (Franchisee’s annual gross profit) |
| guarantee ${ }^{\text {From September } 2017}$ | $¥ 22$ million | $\ddagger 20$ million |

Notes: 1. Number of stores is as of February 28, 2017.
2. The conditions of the Seven-Eleven charges (royalty) and minimum guarantee apply to stores that are open for 24 hours a day.
3. Gross profit is equal to net sales minus cost of goods sold, which is calculated by subtracting costs of inventory loss, disposal merchandise and rebates from gross cost of goods sold.
4. The special reduction in Seven-Eleven charges (royalty) will start from September 2017 and apply for the time being.
5. Franchisee's gross profit is equal to gross profit minus Seven-Eleven charges (royalty).
<Comparison of 7-Eleven in Japan and the U.S./Canada>

|  | Japan | U.S./Canada |
| :---: | :---: | :---: |
| Store-related |  |  |
| Number of stores by type*1 | A-type franchised stores 4,554 | BCP stores (A-type franchised stores)*2 452 |
|  | C-type franchised stores $\quad 14,423$ | C-type franchised stores 6,556 |
|  | Directly operated stores 445 | Directly operated stores 1,699 |
|  | (As of February 28, 2017) | (As of December 31, 2016) |
| Standard sales floor space (per store)*3 | Approximately $140 \mathrm{~m}^{2}$ | Approximately $160 \mathrm{~m}^{2}$ |
| Stores with gas stations | 144 stores*4 | 3,374 stores |
| Products and services |  |  |
| Number of items per store | Approximately 2,900 items | Approximately 2,500 items |
| Services | ATM |  |
|  | Payment acceptance service | Payment acceptance service |
|  | Express package delivery service <br> Multi-functional copy machine | Sales of gift cards |
|  | (ticketing services, administrative service, etc.) nanaco Point Service | Sales of prepaid mobile phones |
| Payment methods | Cash/electronic money/credit card | Cash/credit card/debit card/check |

[^0]
## Superstore Operations

Ito-Yokado

|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | (\# Million) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | FY2017 |
| Revenues from operations | 1,361,060 | 1,332,292 | 1,311,989 | 1,285,942 | 1,289,586 | 1,255,017 |
| Net sales | 1,334,297 | 1,302,923 | 1,280,615 | 1,253,296 | 1,255,608 | 1,219,252 |
| Apparel | 240,068 | 230,807 | 204,051 | 193,354 | 187,047 | 179,027 |
| Household goods | 173,049 | 160,916 | 165,297 | 153,506 | 142,811 | 122,445 |
| Food | 648,506 | 623,571 | 608,343 | 592,913 | 601,672 | 585,457 |
| Merchandise sales | 1,061,624 | 1,015,295 | 977,692 | 939,774 | 931,531 | 886,930 |
| Tenants | 252,709 | 271,258 | 287,874 | 301,376 | 314,612 | 322,191 |
| Other | 19,964 | 16,369 | 15,048 | 12,145 | 9,464 | 10,130 |
| Selling, general and administrative expenses | 350,981 | 342,502 | 335,771 | 333,118 | 334,380 | 316,879 |
| Operating income | 10,554 | 9,009 | 11,236 | 1,859 | $(13,980)$ | 52 |
| Ordinary income | 13,471 | 15,223 | 13,071 | 4,142 | $(13,405)$ | 1,786 |
| Net income | (520) | 1,687 | 5,333 | $(6,881)$ | $(23,923)$ | $(13,797)$ |
| Capital expenditures | 18,074 | 30,578 | 47,943 | 41,067 | 58,555 | 30,636 |
| Depreciation and amortization*1 | 16,822 | 15,937 | 10,014 | 11,137 | 13,125 | 13,654 |
| Total assets | 790,851 | 791,020 | 807,425 | 817,735 | 799,073 | 753,315 |
| Net assets | 597,601 | 599,857 | 608,444 | 606,327 | 581,223 | 544,808 |
| Existing store sales increase (decrease) | (2.6)\% | (4.3)\% | (4.6)\% | (4.5)\% | 0.2 \% | (4.2)\% |
| Number of customers | (4.6)\% | (5.2)\% | (4.3)\% | (5.7)\% | (0.1)\% | (4.4)\% |
| Average spending per customer | 2.0 \% | 1.0 \% | (0.4)\% | 1.3 \% | 0.4 \% | 0.3 \% |
| Merchandise gross profit margin | 29.7 \% | 29.9 \% | 30.2 \% | 29.9 \% | 28.6 \% | 29.1 \% |
| Number of stores | 173 | 174 | 179 | 181 | 182 | 171 |
| Openings | 5 | 3 | 9 | 3 | 3 | 4 |
| Closures | 2 | 2 | 4 | 1 | 2 | 15 |
| Total sales floor space ( $\mathrm{m}^{2}$ ) | 2,704,252 | 2,751,439 | 2,817,665 | 2,832,235 | 2,802,078 | 2,776,875 |
| Directly managed sales floor space ( $\mathrm{m}^{2}$ ) | 1,665,268 | 1,642,954 | 1,639,943 | 1,630,246 | 1,590,958 | 1,508,282 |
| Sales per square meter ( $¥$ Thousand)*2 | 636 | 613 | 597 | 572 | 585 | 564 |
| Full-time employees (fiscal year-end) | 9,136 | 8,672 | 8,289 | 8,029 | 7,820 | 7,654 |
| Part-time employees*3 | 29,349 | 28,637 | 28,873 | 28,571 | 28,556 | 27,540 |
| Ratio of part-time employees | 77.0\% | 77.4\% | 78.6\% | 79.3\% | 80.0\% | 79.9\% |
| Sales per employee ( $¥$ Thousand)*4 | 27,856 | 27,430 | 26,614 | 26,074 | 26,099 | 25,716 |

*1 From FY2014, the Company changed the method for calculating the depreciation of property and equipment to the straight-line method from the previously used declining-balance method.
*2 Sales per square meter $=$ Merchandise sales $\div$ Weighted average floor space
*3 Part-time employees are counted by adjusting their working hours to a 163 -hour working month.
*4 Sales per employee $=$ Merchandise sales $\div$ Average number of employees (including part-time employees)
<Breakdown of Sales by Product Category>

- Apparel $\quad$ Household goods Food Tenants $\quad$ Other


Note: From the fiscal year ended February 28, 2014, the Group revised its product categories. Accordingly, part of the net sales for apparel is now presented under net sales for household goods.
<Store Network>
SALES BREAKDOWN BY REGION FOR FY2017


|  | Sales <br> $(¥$ Billion) | Composition <br> $(\%)$ | Number of <br> stores |
| :--- | ---: | ---: | ---: |
| Hokkaido | 64.6 | 5.3 | 11 |
| Tohoku | 47.2 | 3.9 | 10 |
| Kanto | 881.0 | 74.0 | 125 |
| Chubu | 82.9 | 6.8 | 14 |
| Kinki | 106.0 | 8.7 | 10 |
| Chugoku | 15.5 | 1.3 | 1 |
| Total | $1,219.2$ | 100.0 | 171 |

## CLASSIFICATION BY TOTAL SALES

 FLOOR SPACE|  | Number of <br> stores | Composition <br> $(\%)$ |
| :--- | ---: | ---: |
| $16,000 \mathrm{~m}^{2}-$ | 70 | 40.9 |
| $10,000-15,999 \mathrm{~m}^{2}$ | 43 | 25.1 |
| $5,000-9,999 \mathrm{~m}^{2}$ | 30 | 17.5 |
| Under $5,000 \mathrm{~m}^{2}$ | 28 | 16.4 |
| Total | 171 | 100.0 |

CLASSIFICATION BY STORE AGE

|  | Number of <br> stores | Composition <br> $(\%)$ |
| :--- | ---: | ---: |
| 30 years - | 54 | 31.6 |
| 20 years - | 27 | 15.8 |
| 10 years - | 51 | 29.8 |
| 5 years - | 14 | 8.2 |
| 1 year - | 21 | 12.3 |
| Under 1 year | 4 | 2.3 |

<Store Formats>


## General merchandise stores

Following the basic store format of Ito-Yokado, these stores are operated mainly in highly populated urban areas and offer a wide lineup of apparel, household goods, and foods. As of February 28, 2017, there are 127 stores.

Shokuhinkan and THE PRICE are fresh and processed foods, as well as frequently purchased products such as household goods. Since 2010, these stores have also been urban areas with limited catch2017, there are 26 urban-style,

## Food specialty stores

 types of store that specialize in operating in highly populated, ment areas. As of February 28, small-sized stores.


## Shopping centers

We are also developing shopping centers under the Ario and GRAND TREE brands. Anchored by Ito-Yokado and host to around 100-200 tenants, shopping centers are located in metropolitan areas and operated under the concept of servicing a wide range of catchment areas. Opened in April 2005, Ario Soga was our first shopping center and the network has expanded to 18 stores as of February 28, 2017.

| <Number of Stores by Format> |  |  |  |  | (Stores) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| General merchandise stores | 140 | 139 | 137 | 136 | 136 | 127 |
| Shopping centers | 12 | 13 | 16 | 17 | 17 | 18 |
| Food specialty stores | 21 | 22 | 26 | 28 | 29 | 26 |
| Total | 173 | 174 | 179 | 181 | 182 | 171 |

Superstore Operations
York-Benimaru

|  |  |  |  |  |  | ( $¥$ Million) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| Revenues from operations | 348,600 | 363,862 | 380,869 | 396,930 | 412,977 | 426,172 |
| Net sales | 342,944 | 358,061 | 374,781 | 390,492 | 406,223 | 418,729 |
| Fresh food | 108,226 | 114,914 | 123,054 | 132,110 | 139,489 | 145,105 |
| Processed food | 83,542 | 86,219 | 89,761 | 92,181 | 95,761 | 98,819 |
| Daily food | 65,222 | 68,660 | 71,510 | 73,843 | 77,433 | 81,101 |
| Food total | 256,991 | 269,794 | 284,326 | 298,136 | 312,683 | 325,026 |
| Apparel | 17,358 | 17,642 | 17,597 | 16,614 | 15,887 | 14,967 |
| Household goods | 19,474 | 19,383 | 20,339 | 20,694 | 20,398 | 20,296 |
| Merchandise sales | 293,824 | 306,820 | 322,263 | 335,445 | 348,970 | 360,290 |
| Tenants | 49,120 | 51,240 | 52,518 | 55,047 | 57,253 | 58,439 |
| Selling, general and administrative expenses | 74,686 | 78,649 | 80,969 | 84,796 | 88,784 | 92,185 |
| Operating income | 14,955 | 11,854 | 12,714 | 12,820 | 13,324 | 14,054 |
| Ordinary income | 16,305 | 14,003 | 14,467 | 14,018 | 14,529 | 15,344 |
| Net income | 1,430 | 7,731 | 9,306 | 7,792 | 8,969 | 8,982 |
| Capital expenditures | 7,075 | 9,779 | 10,700 | 14,120 | 10,642 | 12,330 |
| Depreciation and amortization*1 | 5,122 | 5,161 | 3,167 | 3,569 | 3,931 | 4,519 |
| Total assets | 150,789 | 156,212 | 168,013 | 182,267 | 184,894 | 177,983 |
| Net assets | 117,090 | 123,766 | 131,800 | 140,118 | 141,435 | 136,514 |
| Existing store sales increase (decrease) | 1.5 \% | 0.0 \% | 0.1 \% | 0.2 \% | 1.2 \% | 0.5 \% |
| Number of customers | (3.3)\% | 0.9 \% | 0.7 \% | (0.1)\% | 1.5 \% | 0.8 \% |
| Average spending per customer | 4.9 \% | (1.0)\% | (0.6)\% | 0.2 \% | (0.3)\% | (0.3)\% |
| Merchandise gross profit margin | 27.0 \% | 26.0 \% | 25.6 \% | 25.6 \% | 25.7 \% | 25.8 \% |
| Number of stores | 176 | 184 | 193 | 200 | 205 | 213 |
| Openings | 8 | 11 | 11 | 8 | 6 | 9 |
| Closures | 2 | 2 | 1 | 1 | 1 | 1 |
| Total sales floor space ( $\mathrm{m}^{2}$ ) | 573,187 | 590,698 | 606,812 | 628,639 | 640,667 | 656,950 |
| Directly managed sales floor space ( $\mathrm{m}^{2}$ ) | 433,346 | 450,581 | 469,142 | 485,123 | 494,201 | 505,269 |
| Sales per square meter ( $¥$ Thousand)*2 | 718 | 716 | 721 | 721 | 727 | 733 |
| Full-time employees (fiscal year-end) | 2,495 | 2,494 | 2,538 | 2,614 | 2,660 | 2,685 |
| Part-time employees*3 | 10,165 | 10,395 | 10,729 | 10,984 | 11,168 | 11,353 |
| Ratio of part-time employees | 80.1\% | 80.3\% | 80.6\% | 80.6\% | 80.5\% | 80.6\% |
| Sales per employee ( $¥$ Thousand)*4 | 23,141 | 23,714 | 24,232 | 24,607 | 25,156 | 25,581 |

*1 From FY2014, the Company changed the method for calculating the depreciation of property and equipment to the straight-line method from the previously used declining-balance method.
*2 Sales per square meter $=$ Merchandise sales $\div$ Weighted average floor space (excluding floor space of the stores which have been closed)
*3 Part-time employees are counted by adjusting their working hours to a 163 -hour working month.
*4 Sales per employee $=$ Merchandise sales $\div$ Average number of employees (including part-time employees)

## Life Foods

Life Foods is a wholly-owned subsidiary of York-Benimaru. The company produces and sells food inside York-Benimaru stores, including delicatessen products, sushi, bakery items, fast food and other takeout foods. As of February 28, 2017, Life Foods delicatessen food plants are operating in three locations in Koriyama, Fukushima Prefecture and one location in Miyagi Prefecture.

|  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 |  |
| Net sales | 36,974 | 38,509 | 39,894 | 42,487 | 44,603 | 45,913 |
| Selling, general and administrative expenses | 14,710 | 14,823 | 15,438 | 16,383 | 17,388 | 17,965 |
| Operating income | 3,450 | 3,704 | 3,823 | 4,204 | 4,422 | 4,704 |
| Ordinary income | 3,659 | 3,763 | 3,870 | 4,253 | 4,468 | 4,739 |
| Net income | 2,187 | 2,193 | 2,407 | 2,526 | 2,801 | 3,237 |
| Total assets | 26,645 | 27,688 | 27,928 | 30,309 | 32,188 | 34,504 |
| Net assets | 21,053 | 21,493 | 22,523 | 24,265 | 26,293 | 28,628 |

York-Benimaru (including results from Life Foods)


Note: The above results are management figures.

York Mart

*1 From FY2014, the Company changed the method for calculating the depreciation of property and equipment to the straight-line method from the previously used declining-balance method.
*2 Sales per square meter $=$ Merchandise sales $\div$ Weighted average floor space
*3 Part-time employees are counted by adjusting their working hours to a 163 -hour working month.
*4 Sales per employee $=$ Net sales $\div$ Average number of employees (including part-time employees)

## <Store Network>

York-Benimaru has concentrated store openings in five prefectures in the southern Tohoku and northern Kanto regions. York Mart and SHELL GARDEN are being developed in the Kanto area.

|  | Number of <br> stores | FY2017 sales <br> $(\neq$ Billion |
| :--- | ---: | ---: |
| York-Benimaru | 213 | 418.7 |
| York Mart | 78 | 141.6 |
| SHELL GARDEN | 27 | 27.5 |
| Total | 318 | 587.9 |

## Department Store Operations/Specialty Store Operations

Sogo \& Seibu

|  |  |  |  |  |  | ( $\ddagger$ Million) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| Revenues from operations | 830,340 | 810,998 | 801,535 | 802,996 | 803,443 | 760,692 |
| Net sales | 817,927 | 798,427 | 789,203 | 790,244 | 790,708 | 747,951 |
| Apparel | 361,550 | 349,846 | 335,252 | 328,008 | 317.260 | 291,470 |
| Household goods | 79,476 | 78,127 | 81,536 | 80,217 | 81,115 | 75,770 |
| Food | 170,707 | 162,023 | 157,832 | 161,491 | 163,059 | 157,168 |
| Merchandise sales | 611,735 | 589,997 | 574,621 | 569,717 | 561,435 | 524,410 |
| Tenants | 164,297 | 168,201 | 174,418 | 180,085 | 188,554 | 183,696 |
| Corporate sales | 41,895 | 40,228 | 40,163 | 40,440 | 40,718 | 39,844 |
| Selling, general and administrative expenses | 180,772 | 175,804 | 171,607 | 170,700 | 170,514 | 161,306 |
| Operating income | 11,159 | 10,040 | 10,141 | 10,226 | 7.411 | 4,341 |
| Ordinary income | 9,890 | 9,160 | 9,265 | 9,216 | 6,070 | 2,593 |
| Net income | 9,964 | $(3,650)$ | 1,814 | 3,992 | $(4,034)$ | $(28,426)$ |
| Capital expenditures | 13,374 | 15,465 | 12,156 | 12,762 | 12,650 | 11,773 |
| Depreciation and amortization | 12,181 | 12,608 | 11,793 | 11,996 | 11,751 | 10,664 |
| Total assets | 475,849 | 455,269 | 447,577 | 446,368 | 436,878 | 424,143 |
| Net assets | 129,320 | 124,561 | 126,400 | 131,361 | 124,905 | 93,827 |
| Existing store sales increase (decrease) | (0.5)\% | 0.9 \% | 1.2 \% | 0.1 \% | 0.0 \% | (2.7)\% |
| Merchandise gross profit margin | 25.1 \% | 24.9 \% | 24.8 \% | 24.6 \% | 24.3 \% | 23.9 \% |
| Key store sales Ikebukuro (flagship store) | 176,475 | 179,181 | 184,453 | 187,330 | 190,018 | 186,597 |
| Yokohama | 100,996 | 105,213 | 109,889 | 112,986 | 114,200 | 109,690 |
| Chiba | 78,632 | 78,780 | 78,924 | 76,908 | 76,053 | 73,381 |
| Kobe | 48,279 | 47,133 | 45,750 | 46,045 | 46,757 | 45,197 |
| Hiroshima | 41,446 | 41,291 | 42,967 | 43,049 | 43,115 | 41,438 |
| Shibuya | 39,802 | 39,298 | 39,490 | 40,211 | 42,376 | 41,779 |
| Omiya | 32,418 | 32,399 | 34,251 | 34,572 | 33,654 | 33,058 |
| Number of stores | 26 | 24 | 24 | 24 | 23 | 19 |
| Openings | 0 | 0 | 0 | 0 | 0 | 0 |
| Closures | 1 | 2 | 0 | 0 | 1 | 4 |
| Total sales floor space ( $\mathrm{m}^{2}$ ) | 894,481 | 863,832 | 868,762 | 870,584 | 871,437 | 770,189 |
| Sales per square meter ( $¥$ Thousand)*1 | 886 | 894 | 909 | 909 | 907 | 930 |
| Full-time employees (fiscal year-end) | 4,975 | 4,632 | 4,102 | 3,883 | 3,671 | 3,269 |
| Part-time employees*2 | 5,179 | 4,925 | 5,109 | 5,395 | 5,652 | 5,317 |
| Ratio of part-time employees | 50.2\% | 50.6\% | 54.3\% | 57.4\% | 59.5\% | 60.0\% |

*1 Sales per square meter $=$ Net sales $\div$ Weighted average floor space
*2 Part-time employees are counted by adjusting their working hours to a 163 -hour working month.
<Store Operation Structure>
Sogo \& Seibu is reorganizing its stores into three categories according to their characteristics as "key stores,"
"regional leader stores," and "suburban stores."

|  | FY2017 sales <br> $(\neq$ million) | Stores* |
| :--- | :---: | :--- | Key stores $\quad 531,143 \quad$| SEIBU Ikebukuro, Sogo Yokohama, Sogo Chiba, |
| :--- |
| Sogo Kobe, Sogo Hiroshima, SEIBU Shibuya, <br> and Sogo Omiya |
| Regional <br> leader stores |
| 71,428 |
| SEIBU Tokorozawa, SEIBU Akita, SEIBU Okazaki, <br> SEIBU Fukui, and Sogo Tokushima |



SEIBU Ikebukuro

* Information as of February 28, 2017.


## <Store Network>



## THE LOFT

|  |  |  |  |  |  | FY2017 $(\#$ Million) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 |  |
| Revenues from operations | 87,001 | 87,326 | 85,136 | 88,304 | 95,645 | 100,264 |
| Net sales | 85,836 | 86,179 | 84,459 | 87,647 | 94,930 | 99,560 |
| Selling, general and administrative expenses | 32,316 | 33,334 | 33,058 | 33,920 | 36,572 | 38,225 |
| Operating income | 3,294 | 2,262 | 1,138 | 1,409 | 1,603 | 1,464 |
| Ordinary income | 3,230 | 2,202 | 1,080 | 1,374 | 1,579 | 1,381 |
| Net income | 1,510 | 728 | (244) | 701 | 572 | 138 |
| Capital expenditures | 1,528 | 2,239 | 1,357 | 852 | 2,084 | 1,836 |
| Depreciation and amortization*1 | 1,119 | 1,290 | 1,153 | 1,014 | 1,048 | 1,099 |
| Total assets | 23,542 | 24,234 | 23,846 | 25,383 | 27,563 | 29,551 |
| Net assets | 10,954 | 11,308 | 10,965 | 11,667 | 12,022 | 12,055 |
| Existing store sales increase (decrease) | (2.0)\% | (4.4)\% | (4.3)\% | 0.9 \% | 4.4 \% | 0.1 \% |
| Merchandise gross profit margin | 40.1 \% | 40.4 \% | 40.1 \% | 40.0 \% | 39.9 \% | 39.6 \% |
| Number of stores | 73 | 82 | 89 | 94 | 102 | 109 |
| Openings | 12 | 9 | 10 | 6 | 10 | 8 |
| Closures | 2 | 0 | 3 | 1 | 2 | 1 |
| Total sales floor space ( $\mathrm{m}^{2}$ ) | 107,967 | 114,926 | 116,235 | 120,962 | 128,040 | 135,286 |
| Sales per square meter ( $¥$ Thousand)*2 | 806 | 769 | 732 | 730 | 755 | 738 |
| Full-time employees (fiscal year-end) | 2,169 | 2,133 | 1,935 | 1,889 | 2,077 | 2,045 |
| Part-time employees*3 | 1,356 | 1,610 | 1,841 | 2,111 | 2,317 | 2,311 |
| Sales per employee ( $¥$ Thousand)*4 | 25,113 | 24,310 | 23,585 | 23,740 | 23,852 | 24,668 |

*1 From FY2014, the Company changed the method for calculating the depreciation of property and equipment to the straight-line method from the previously used declining-balance method.
*2 Sales per square meter $=$ Merchandise sales $\div$ Weighted average floor space
*3 Part-time employees are counted by adjusting their working hours to a 163 -hour working month.
*4 Sales per employee $=$ Net sales $\div$ Average number of employees (including part-time employees)


Specialty Store Operations
Akachan Honpo

|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 78,744 | 82,907 | 85,141 | 92,899 | 102,716 | 102,765 |
| Selling, general and administrative expenses | 22,324 | 23,041 | 23,401 | 24,755 | 27,128 | 26,588 |
| Operating income | 1,474 | 1,920 | 2,365 | 2,866 | 3,315 | 2,909 |
| Ordinary income | 1,334 | 1,810 | 2,278 | 2,856 | 3,339 | 2,919 |
| Net income | (200) | $(1,394)$ | 1,759 | 2,178 | 3,336 | 1,621 |
| Capital expenditures | 1,783 | 1,720 | 1,598 | 1,724 | 1,371 | 1,142 |
| Depreciation and amortization*1 | 1,365 | 1,496 | 1,100 | 1,216 | 1,187 | 1,186 |
| Total assets | 30,649 | 28,946 | 28,554 | 29,720 | 32,401 | 31,065 |
| Net assets | 1,852 | 1,861 | 3,582 | 5,761 | 9,095 | 10,716 |
| Existing store sales increase (decrease) | (3.1)\% | 2.9 \% | (1.8)\% | 3.5 \% | 4.8 \% | (3.2)\% |
| Merchandise gross profit margin | 30.2 \% | 30.1 \% | 30.3 \% | 29.7 \% | 29.6 \% | 28.7 \% |
| Number of stores | 87 | 92 | 93 | 99 | 103 | 106 |
| Openings | 11 | 9 | 8 | 7 | 8 | 8 |
| Closures | 9 | 4 | 7 | 1 | 4 | 5 |
| Total sales floor space ( $\mathrm{m}^{2}$ ) | 147,501 | 150,674 | 151,292 | 159,537 | 162,013 | 164,327 |
| Sales per square meter ( $¥$ Thousand)*2 | 535 | 550 | 562 | 582 | 631 | 626 |
| Full-time employees (fiscal year-end) | 852 | 844 | 877 | 895 | 929 | 927 |
| Part-time employees*3 | 1,782 | 1,757 | 1,745 | 1,745 | 1,889 | 1,958 |
| Sales per employee ( $¥$ Thousand)*4 | 29,873 | 31,875 | 32,092 | 35,098 | 36,469 | 35,626 |
| Memberships (thousand) | 1,721 | 1,755 | 1,794 | 1,855 | 1,972 | 2,067 |

*1 From FY2014, the Company changed the method for calculating the depreciation of property and equipment to the straight-line method from the previously used declining-balance method.
*2 Sales per square meter $=$ Merchandise sales $\div$ Weighted average floor space
*3 Part-time employees are counted by adjusting their working hours to a 163 -hour working month.
*4 Sales per employee $=$ Net sales $\div$ Average number of employees (including part-time employees)
Seven \& i Food Systems

|  |  |  |  |  |  | ( $\ddagger$ Million) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| Revenues from operations | 77,940 | 78,238 | 78,484 | 80,932 | 83,839 | 82,562 |
| Net sales | 77,400 | 77,706 | 78,112 | 80,685 | 83,680 | 82,394 |
| Restaurant division | 60,821 | 61,011 | 61,539 | 62,496 | 62,797 | 60,790 |
| Meal provision service division | 9,346 | 10,071 | 10,383 | 12,231 | 15,227 | 16,422 |
| Fast food division | 7,231 | 6,624 | 6,189 | 5,957 | 5,655 | 5,181 |
| Selling, general and administrative expenses | 51,711 | 51,349 | 51,669 | 52,844 | 52,636 | 52,001 |
| Operating income | 22 | 868 | 829 | 163 | 1,021 | 515 |
| Ordinary income | 203 | 1,043 | 990 | 302 | 1,121 | 595 |
| Net income | (879) | (439) | 275 | (449) | 457 | $(1,688)$ |
| Capital expenditures | 756 | 1,407 | 2,277 | 3,518 | 1,853 | 2,081 |
| Depreciation and amortization*1 | 560 | 585 | 422 | 701 | 823 | 866 |
| Total assets | 44,777 | 44,144 | 44,511 | 46,700 | 43,979 | 40,901 |
| Net assets | 35,966 | 34,998 | 34,799 | 33,835 | 33,471 | 27,171 |
| Existing store sales increase (decrease) (Restaurant division) | (1.0)\% | 0.8 \% | 1.6 \% | 1.1 \% | 0.2 \% | (2.8)\% |
| Number of customers | (2.6)\% | (0.7)\% | (1.6)\% | (1.3)\% | (3.4)\% | 0.0 \% |
| Average spending per customer | 1.6 \% | 1.5 \% | 3.3 \% | 2.5 \% | 3.7 \% | (2.8)\% |
| Merchandise gross profit margin (Restaurant division) | 68.3 \% | 69.0 \% | 69.4 \% | 68.9 \% | 68.3 \% | 68.4\% |
| Number of stores | 858 | 844 | 840 | 846 | 851 | 815 |
| Restaurant division | 486 | 476 | 470 | 474 | 469 | 386 |
| Meal provision service division | 244 | 247 | 254 | 265 | 275 | 270 |
| Fast food division | 128 | 121 | 116 | 107 | 107 | 159 |
| Full-time employees (fiscal year-end) | 1,286 | 1,257 | 1,301 | 1,372 | 1,420 | 1,395 |
| Part-time employees*2 | 10,432 | 10,131 | 9,974 | 10,013 | 9,453 | 8,938 |
| Ratio of part-time employees | 88.8\% | 88.8\% | 88.4\% | 87.9\% | 86.9\% | 86.2\% |

${ }^{*} 1$ From FY2014, the Company changed the method for calculating the depreciation of property and equipment to the straight-line method from the previously used declining-balance method.
*2 Part-time employees are counted by adjusting their working hours to a 163 -hour working month.

## Financial Services

## Seven Bank

|  | (Fiscal year-end March, $¥$ Million) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| Ordinary income | 88,318 | 94,105 | 99,832 | 105,648 | 110,465 | 113,109 |
| Ordinary profits | 29,557 | 32,013 | 37,142 | 38,258 | 39,002 | 38,911 |
| Net income | 17,267 | 19,515 | 22,325 | 24,457 | 26,107 | 26,871 |
| Total assets | 652,956 | 809,465 | 785,380 | 850,369 | 910,801 | 955,644 |
| Net assets | 125,629 | 137,091 | 151,142 | 166,814 | 183,174 | 199,602 |
| Ordinary deposits (fiscal year-end) | 196,290 | 238,770 | 227,728 | 253,040 | 292,142 | 336,023 |
| Time deposits (fiscal year-end) | 134,949 | 154,910 | 209,703 | 248,327 | 254,760 | 151,632 |
| Individual deposit accounts (thousand) | 971 | 1,066 | 1,214 | 1,405 | 1,562 | 1,690 |
| Number of installed ATMs (fiscal year-end) | 16,632 | 18,123 | 19,514 | 21,056 | 22,472 | 23,368 |
| 7-Eleven | 15,129 | 16,414 | 17,616 | 18,782 | 19,816 | 20,615 |
| Ito-Yokado | 300 | 305 | 312 | 315 | 320 | 305 |
| York-Benimaru | 60 | 69 | 71 | 86 | 118 | 154 |
| York Mart | 42 | 48 | 59 | 67 | 70 | 74 |
| Other ATMs in the Group | 74 | 78 | 84 | 85 | 91 | 90 |
| Outside the Group | 1,027 | 1,209 | 1,372 | 1,721 | 2,057 | 2,130 |
| Correspondent financial institutions | 577 | 584 | 589 | 594 | 595 | 601 |
| ATM-related fee income per transaction | ¥131.3 | $¥ 130.3$ | ¥131.2 | ¥136.2 | ¥133.6 | $¥ 133.1$ |
| Daily average transactions per ATM | 112.6 | 111.1 | 107.8 | 100.9 | 98.8 | 95.5 |
| Total number of transactions (million) | 655 | 698 | 736 | 743 | 782 | 796 |
| With banking financial institutions (million) | 597 | 638 | 673 | 679 | 712 | 724 |
| With non-banking institutions (million) | 57 | 59 | 62 | 64 | 70 | 71 |
| International money transfer service |  |  |  |  |  |  |
| Number of contract accounts (thousand) | 10 | 35 | 62 | 100 | 147 | 186 |
| Cumulative number of transfers (thousand) | 32 | 189 | 391 | 633 | 816 | 979 |
| Consumer loan service |  |  |  |  |  |  |
| Number of contract accounts (thousand) | 17 | 23 | 34 | 55 | 73 | 86 |
| Balance of loans | 1,916 | 3,387 | 5,257 | 10,406 | 16,208 | 19,829 |
| Gross profit margin | 42.7\% | 52.0\% | 52.2\% | 62.6\% | 80.6\% | 64.9\% |
| Full-time employees (fiscal year-end) | 409 | 453 | 458 | 445 | 456 | 472 |

Note: The number of full-time employees at the fiscal year-end includes employees on fixed-term contracts.

## Seven Card Service

|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Transaction volume ( $¥$ Billion)*1 | 982.8 | 1,280.9 | 1,596.6 | 2,099.4 | 2,501.8 | 2,790.6 |
| Number of cards issued (10 thousand) <br> SEVEN CARD plus/ <br> SEVEN CARD (credit card and point card)*2 | 322 | 337 | 350 | 359 | 351 | 347 |
| nanaco (electronic money)*3 | 1,636 | 2,145 | 2,839 | 3,717 | 4,543 | 5,350 |
| IY Point Card | 701 | 665 | 635 | 625 | 618 | 615 |
| Full-time employees (fiscal year-end) | 114 | 125 | 163 | 184 | 225 | 214 |

*1 Shopping transaction volume using electronic money and credit cards.
*2 The number indicates active members.
*3 The nanaco figure includes the number of mobile nanaco members.

## Seven CS Card Service

|  | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Transaction volume ( $¥$ Billion)*1 | 619.8 | 678.4 | 694.6 | 717.3 | 719.3 | 713.5 |
| Number of cards issued (10 thousand) CLUB ON/Millennium CARD SAISON*2 | 312 | 321 | 328 | 320 | 322 | 323 |
| Full-time employees (fiscal year-end) | 455 | 468 | 477 | 478 | 499 | 459 |

*1 Shopping transaction volume using credit cards.
*2 The number indicates active members.


[^0]:    *1 For A-type and BCP stores, franchisees provide land and buildings. For C-type, the franchisor provides land and buildings.
    *2 BCP: Business Conversion Program
    *3 Most common size of store sales floor spaces.
    *4 Seven-Eleven Japan's stores with gas stations are joint operations opened in partnership with EMG Marketing Godo Kaisha (Exxon Mobil).

