Group Corporate Creed

We aim to be a sincere company that our customers trust.

We aim to be a sincere company that our **business partners**, **shareholders**, and **local communities** trust.

We aim to be a sincere company that our **employees** trust.

Contents

brand Message	1
To Our Shareholders and Investors	2
Corporate Overview	4
Group History	4
Group Business Overview	6
Interview with the President	8
Japan's Retail Industry Market Environment	10
Market Presence	11
Financial Highlights	12
At a Glance	
Special Features	16
1 Creating Value by Leveraging the Group's Strengths	16
2 Seven-Eleven Japan's Business Model	20
Appendix: 7-Eleven, Inc.'s Business Model	26

Review of Operations		
Convenience Store Operations	28	
Superstore Operations	32	
Department Store Operations	36	
Food Services	39	
Financial Services	40	
Others	41	
Corporate Governance		
Corporate Social Responsibility (CSR)		
Financial Section		
Financial Summary of Principal Group Companies		
Board of Directors, Corporate Auditors,		
and Executive Officers		
Principal Subsidiaries		
Investor Information		

Communication Tools

Seven & i Holdings offers a range of communication tools on its website.

- Corporate Profile
- Financial Results
- Corporate Outline
- Brief Summary
- CSR Report
- Presentation Materials
- Convocation Notice

For the latest investor relations information, please refer to the following website: www.7andi.com/en

Forward-looking Statements

This annual report contains certain statements based on Seven & i Holdings' current plans, estimates, strategies, and beliefs; all statements that are not historical fact are forward-looking statements. These statements represent the judgments and hypotheses of the Company's management based on currently available information. It is possible that the Company's future performance will differ significantly from the contents of these statements. Accordingly, there is no assurance that the forward-looking statements in this annual report will prove to be accurate.